Members
Caitlin Archer-Helke 2019–2021 Saint Xavier University
Jessica Bastian 2020–2021 Illinois Central College
Krista Bowers Sharpe 2019–2022 Western Illinois University
Aaron Harwig 2017–2021 College of DuPage, Co-chair
Chad Kahl 2018–2021 Illinois State University
Cynthia Kremer 2019–2022 Joliet Junior College
Nestor Osorio 2017–2021 Northern Illinois University, Co-chair
Cory Stevens 2020–2021 Lake Forest College
Lesley Wolfgang 2019–2022 Saint John’s College of Nursing

CARLI Board Liaisons: Spencer Brayton, Waubonsee Community College and Rob Morrison, National Louis University

CARLI Staff Liaisons: Elizabeth Clarage and Denise Green

Meetings
The Public Services Committee met eleven times by conference call.

Activities
The Public Services Committee presented a preliminary report to the CARLI Board of Directors in December. The Committee recommended its continuation as a CARLI standing committee in accordance with CARLI’s Statement of Values, noted how public services had become even more essential in the wake of the COVID-19 pandemic, and identified possible challenges and opportunities. The Committee also considered future projects and topics worth exploring on behalf of CARLI and its members. The Committee also included a change in the charge of the committee adhering to the EDI policies and guidelines established by the CARLI of Directors, and the commitment to act upon them. Finally, the preliminary report also addressed updates in the Committee’s charge, purpose, and vision. The Directors accepted the Committee’s recommendations, and the Committee presented its recommendations in final format in March.

The Committee assembled a presentation on Zoom titled The Pandemic Made Me Do It on Thursday, January 21, 2021. Chad Kahl moderated and Caitlin Archer-Helke and Lesley Wolfgang presented case studies. The central topics that were addressed were: Post-Covid, what changes in services should we keep in place; how has your outreach changed in the past year; and how will you incorporate this into your future outreach practices? 96 individuals registered for the first presentation. Outcomes of this

The Committee conducted a second presentation on Zoom titled *Oops! The Pandemic Made Me Do It Again: Escape Rooms, Digital Displays, And More* on Friday, April 23, 2021. Aaron Harwig and Lesley Wolfgang moderated. Amy Chellino from Joliet Junior College discussed digital displays in a presentation entitled “Take Your Displays Online with Take 5,” while Leslie Starasta from Lincoln Christian University spoke on escape rooms with a presentation and accompanying slides entitled “Ticket to Discovery: Library Orientation.” 52 registrants attended the second presentation. Links to the presentation materials may be found at [https://www.carli.illinois.edu/oops-pandemic-made-me-do-it-again-digital-displays-and-escape-rooms](https://www.carli.illinois.edu/oops-pandemic-made-me-do-it-again-digital-displays-and-escape-rooms).

Respectfully submitted,
Members of the 2020–2021 CARLI Public Services Committee