ILLiad

What Is It?

ILLiad is interlibrary loan automation service developed by Atlas Systems and hosted by OCLC. ILLiad simplifies internal ILL workflows by integrating seamlessly with popular interlibrary loan services (OCLC’s WorldShare Interlibrary Loan, RAPID ILL, Docline) and automating routine processes. ILLiad also offers a rich user experience where individuals can create and monitor their interlibrary loan requests and receive electronic content online.

How Might It Relate to SFX?

SFX data that contains electronic resource holdings are vital to both borrowing and lending sides of interlibrary loan. In terms of lending (external requests for local materials), SFX data can help your library determine whether you can fill these request from your electronic subscriptions.

In terms of borrowing (local requests for external materials), SFX provides an ILLiad target that can be configured to autocomplete the ILLiad request forms. Furthermore, with display logic, this service can only display when there is no full text option available. Enabling this display logic uses the SFX data to prevent ILL requests for articles that are available through library subscriptions.

How Can SFX Be Integrated with ILLiad?

To fill lending requests for article content, you should work with your ILLiad admin to install a ILLiad Addon. Two addons in particular - the SFX Linker with ALIAS and the Open URL Linker - work in the CARLI environment and can be downloaded from the Atlas Systems website - https://prometheus.atlas-sys.com/display/ILLiadAddons/ILLiad+Addons+Directory. These addons allow ILL staff to use SFX data to determine if they can fill lending requests using content from electronic resources.

To streamline the local borrowing aspects of interlibrary loan, you should activate the DOCDEL_ILLIAD target and configure that to work with your ILLiad server. This will target will accept SFX data and autopopulate the ILLiad request forms. Furthermore, with display logic, you can specify that this target is only offered when there is no full text access elsewhere.
Are There Pros and Cons for Integrating SFX with ILLiad?

Integrating SFX and ILLiad offer profound benefits to your patrons and increased efficiency for ILL staff. Additionally, because there is no upkeep after the initial set-up, there are very few drawbacks to this integration. This integration is highly recommended.

Where Is More Information?

The best source of information about SFX and ILLiad is the Atlas System’s website (http://www.atlas-sys.com/illiad/) especially the pages dedicated to Client Addons (https://prometheus.atlas-sys.com/display/ILLiadAddons/Atlas+Addons). There is also information about ILLiad and OpenURLs in general on the Atlas System’s website - https://prometheus.atlas-sys.com/display/illiad/OpenURL. The CARLI website also provides information about setting up the DOCDEL_ILLIAD target within SFX admin.