

## EBSCO Discovery Service & I-Share @ SIUC

Andrea Imre  
Southern Illinois University Carbondale  
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## Background & Selection Process

Fall of 2009: Testing & comparing of web scale discovery services

- OCLC WorldCat Local - set up free version Sept. 2009
- Summon demo - Oct. 2009
- EDS beta partner - starting in Feb. 2010
- Gathered staff feedback

February 2012: Decision to implement EDS with the condition that I-Share must work in EDS

August 2012: Live public release of EDS as OneSearch Beta

## Factors influencing our decision

- SIUC subscribes to a large number of A&I, aggregator, and third-party databases via EBSCO
  - Familiar interface
  - Lots of subscribed content
- EBSCO database search box was added to library website back in April 2009
- I-Share catalog set up as the default catalog on the library website May 2011

## Implementation process and timeline part 1

Feb. 2012: Decision to implement with I-Share integration  
Source list submitted to EBSCO for title analysis  
Conference call between CARLI, EBSCO, SIUC  
Catalog questionnaire & lookup tables for both SIUCat and I-Share submitted  
Branding & Customization Questionnaires submitted (color, logos, toolbar, widgets/ linkresolver)  
Sample I-Share data submitted

March 2012: SIUC catalog data uploaded on EBSCO FTP server  
Customlinks configured by EBSCO  
I-Share test catalog (subset of records) added to another EDS profile  
SIUC catalog data processed and added to EDS

April 2012: Daily updates of SIUC catalog data started  
EDS implementation with SIUC catalog done

## Implementation process and timeline part 2

May 2012 - Aug. 2012: I-SHARE

### Problems:

- Link to catalog provided, but no request function available
- SIUC holdings did not float to the top
- All I-Share holdings displayed in EDS but RTAC (Real-Time availability check) did not work
- E-resources records - EDS pulls and displays the URL (856 info) from the bibliographic record and not from the MFHD
  - SIUC patrons would be asked to log into the authentication system of another I-Share library when the URL in bib is not for SIUC
  - SIUC patrons presented with a large number of e-resources SIUC has no access to

Charles Ives, the ideas behind the music / J. Peter Burkholder.

Language: English

Publication: New Haven : Yale University Press, 2008.

Information:

Publication Date: 2008

Physical: viii, 166 p. : notes ; 25 cm.

Description:

Publication Type: Book

Classification Type: Bibliographies--New Haven--Individual biography

Subject Terms: Composers--United States--Biography  
Ives, Charles, 1874-1954

Notes: Includes index.

ISBN: 0300126121

LCRN: 6000240

OCLC: 1091187196

Accession Number: 1091187196

Catalog Holdings:

Location	Call No.	Status
Eastern Illinois University		
Brown State University		
Univ. of Illinois-UC		
Northwestern State University		
Ill. Central Univ.		
Brown State Library		
Western Illinois University		

RTAC: How will have to locate the RTAC Catalog Link button in EDS, view availability and request items from I-Share Catalog. This is tricky to cause confusion. All I-Share holdings are displayed but no RTAC. SIUC holding doesn't float to top.

### Implementation process and timeline part 3

**Solutions:**

- Replace catalog link with a link to Request 1<sup>st</sup> available in VuFind
  - Added a new button instead of text link
- Show only SIUC holdings for an I-Share item
  - Resolved issues with RTAC
  - Easy to recognize an item held by SIUC
- E-resources workaround
  - Suppress e-resources from I-Share catalog
  - Load a separate catalog from SIUC's Voyager db with e-resources data only (SIUC uses a separate record approach for catalog e-resources)

The screenshot shows a search results page with three entries for 'Birth control'. Each entry includes a title, author, and a 'Request Item' button. The first entry is 'Birth control / Margaret Harries and Lynn M. Zlot, book editors'. The second is 'Birth control / Sharon W. Santo-Barbara, Calif. : Greenwood, 2012'. The third is 'Birth control guide (electronic resource)'. Below the entries, there is a table for 'SIUC location' with columns for 'Location', 'Call No.', and 'Status'.

### Advantages of our implementation

- Eliminated some of the silos
- I-Share is working in EDS
- Location facet allows limiting to SIUC items
- Advantages of a hosted solution
  - Tech support from EBSCO
  - No hardware to maintain locally

### Disadvantages of our implementation

- Non-EBSCO data excluded from EDS Base Index is getting less emphasis
- We don't have single sign-on
  - Requesting items via I-Share requires users to log into VuFind
- Disadvantages of a hosted solution
  - Less control over customization options (e.g. limited control over order of facets)
- Students still need instruction
  - Overwhelming number of results
  - Students need to learn to use facets
  - Students have the wrong assumption that we have Full text to everything in EDS

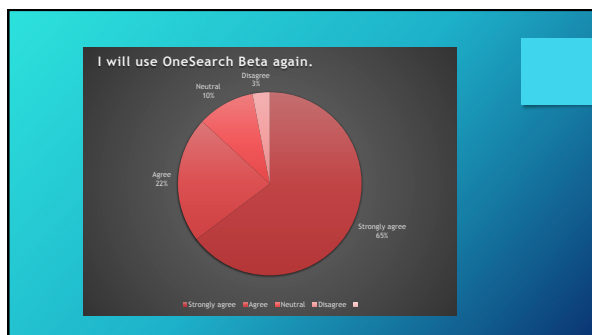
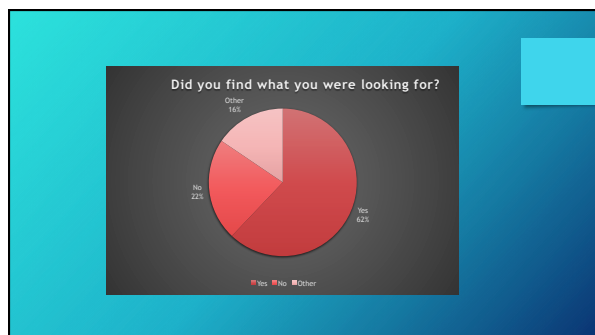
### Feedback - user survey results - Nov. 2012

**Status**

Status	Percentage
Undergraduate	31%
Graduate	64%
Faculty	5%

### Which one of the following were you looking for?

Search Result Type	Count
Articles	42
Any information on my topic	28
Books/book chapters	12
A specific article	8
A specific book	5
Other	5



### Librarians' satisfaction level

- Mixed
  - "Step in the right direction"
  - Others prefer going to a specific database to search for articles and use the catalog to search for books

### Demo and questions

Contact info:

Andrea Imre  
 Southern Illinois University Carbondale  
 Morris Library  
[aimre@lib.siu.edu](mailto:aimre@lib.siu.edu)  
 618-453-4339