EDS Selection & Implementation

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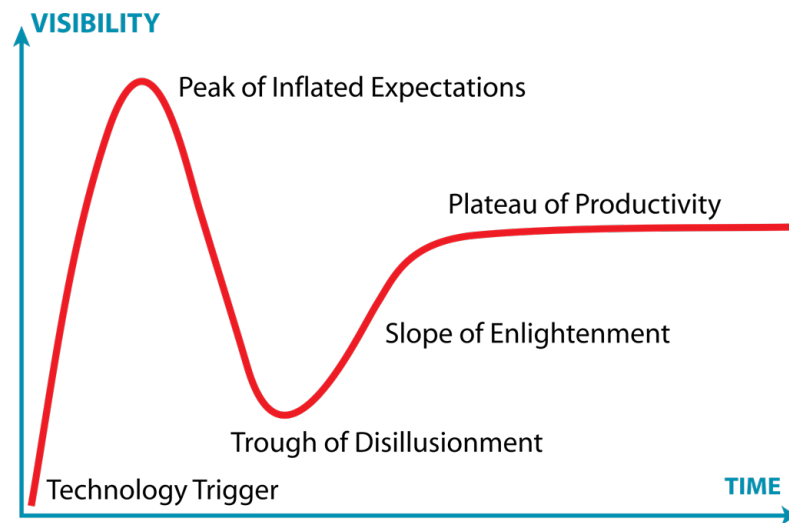
library
AT COLUMBIA COLLEGE CHICAGO

PART I: SELECTION

April Levy

Reference & Instruction Librarian

Gartner's Technology Hype Cycle

VISIBILITY

Peak of Inflated Expectations

Plateau of Productivity

Slope of Enlightenment

Trough of Disillusionment

Technology Trigger

TIME

Selection

a discovery tool = a magical unicorn
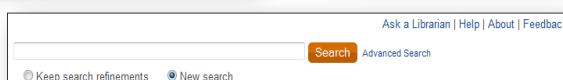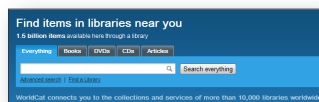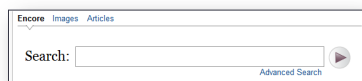(aka inflated expectations)

Selection

- Requirements & Criteria

  - Can work with Voyager and I-Share
  - Does not require a systems department to implement
  - Seamless integration with existing website, LibGuides
  - Compatible with digital collections

- Wishlist

  - Incorporate all of our subscription databases
  - Return precise search results when needed

Selection

- Process for selection

  - Selection committee
    - Comprised of technical, archives, reference/instruction, and access service staff members

  - Vendor presentations & demonstrations
    - Worldcat Local, iii (Encore), DeepWeb (Explorit), Serials Solutions (Summon), EBSCO (EDS)
    - Staff feedback

Selection

- EBSCO Discovery Service (EDS)

  - Highest use databases from EBSCO

  - Deep indexing available for relevant content

  - Negotiated pricing and change of database packages
    - Academic Search Complete (upgraded from Premier)
    - Business Source Complete (upgraded from Elite)
    - Added LGBT Life
    - Dropped several resources as result (e.g. Gale)

  - Familiar interface to our users

  - Ability to create subject sub-collections

  - Positive service/support record with EBSCO

PART II: IMPLEMENTATION

Christophe Andersen
Acquisitions & Collection Development Librarian

Catalog Implementation

- EDS, CARLI & CCC worked to implement local catalog
- Worksheets from EDS implementation team

EBSCO Custom Catalog Database Questionnaire **EBSCO** PUBLISHING

Questions to Answer

1. Which ILS system/version do you use?
Our clients are Voyager 7.1, but our OPAC is WebVoyager v.6.

We are a CARLI (Consortium of Academic and Research Libraries in Illinois) library and
Voyager is hosted and supported by
software/server details from CARLI if

2. How many bibliographic records are in you
314,392 bibs

3. Please provide a name for your catalog, th
(character limit: 80).
Library Catalog

4. Please provide a brief description of your
EBSCOhost, this description will display duri
Columbia College Chicago Library Ca

4. Please tell us in which fields/subfields we can find the following values:

Holdings Information	MARC field & subfield
Call Number	852 $h, $i
Call Number Additional Information (eg, volume or copy number)	Copy # 852 $t Volume # 876 $3
Library Location	852 $b
Shelf Location (if coded separately from library location)	876 $l (lower case L)
Barcode or copy identifier	876 $p

Catalog Implementation

- Three issues revealed:
  - E-books
    - Workflow
    - Display
  - Multi-volume sets
  - Catalog updates

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E-books Workflow

- Prior to EDS
  - Few e-book packages and fewer single titles
  - Not much was cataloged or findable
- Prompted us to create comprehensive e-book workflows
  - Selection
  - Acquisitions
  - Cataloging
  - Later added streaming audio and video

Identifying eBooks & Audiobooks

1. EBSCO supports eBook and Audiobook icons. In order to display the correct icon, please tell us how EBSCO can identify a record as either an Audiobook or eBook:

	MARC fields, subfields, and/or values
eBook	MARC field 007 $b = r and MARC 245 $h = ([electronic resource] or [computer file])
Audiobook	MARC 245 $h[sound recording] and MARC 655 $a = Audiobooks

E-books Display

- E-books records pulled from the catalog = confusing
- Require user to open record to access e-book link

ebrary e-book

- EBSCO e-books provide link in search results

EBSCO e-book

Multi-Volume Sets

- EDS is unable to parse out the MFHD subfield data

- Tweaking and customization has made it "less terrible"

- Issue never full resolved; continues to be raised with EDS support

Multi-Volume Sets

- EDS Display

Multi-Volume Sets

- VuFind Display

Multi-Volume Sets

- WebVoyage Display

Catalog Updates

- Weekly - now daily - uploads from Voyager are coordinated through CARLI (shout out to Gordon!)
  - Server was timing out overnight

- CARLI automated the process: every night they holdings data and FTP it to our EBSCO FTP space.

EBSCO Publishing catalog release information
ephost@epnet.com [ephost@epnet.com] on behalf of noreply@ebscohost.com [noreply@ebscohost.com]
Sent: Monday, April 01, 2013 2:07 AM

```
Files processed for: COLUMBIA COLLEGE's Catalog

List of input files processed:
cat00538a/20130330-0100-update/deletes_for_COL_20130328230000_20130329230000.mrc
cat00538a/20130330-0100-update/updates_for_COL_20130328230000_20130329230000.mrc

Build mode: update
Total records in live: 371878
Release date: 3/31/2013
```
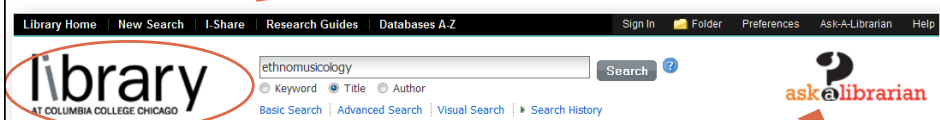
PART III: CUSTOMIZATION, LAUNCH & MAINTENANCE

Molly Beestrum
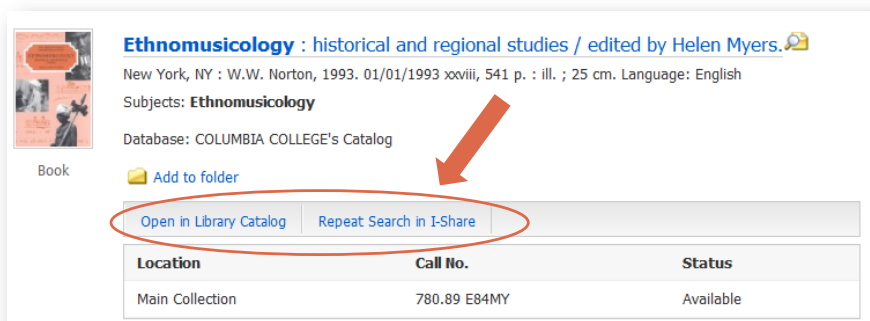Library Instruction Coordinator

Customization

- Implementation Team
  - Columbia & EBSCO, worked with CARLI
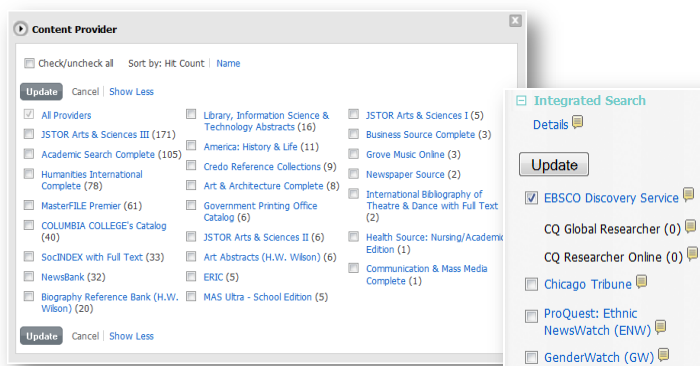 - Branding Identity worksheet

Customization

- Questionnaire from EDS
  - Display wording, Links, Color Palette
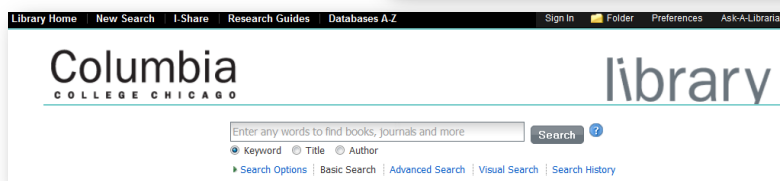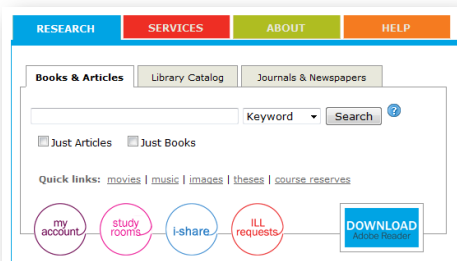 - Added Repeat search in I-Share link

Customization

- Database analysis for deep indexing
  - which databases to turn on
  - which to add to federated search
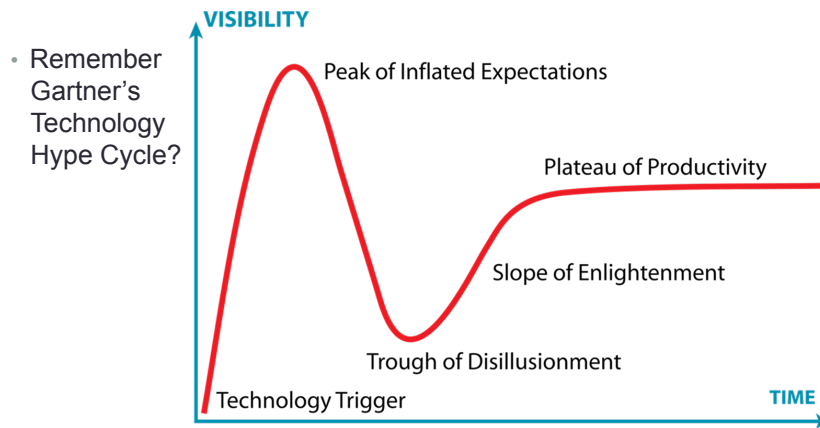 - how to handle new content added to EDS Index

Branding

- Philosophical decision for EDS search as default
- Not searching "everything"
- Staff training
  - Public Service staff and Instruction
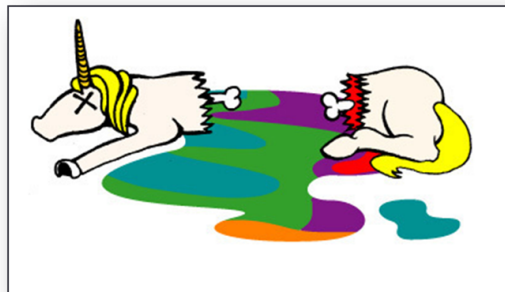 - Repeated and frequent

Launch

- August 15, 2011 launch
- September 1, 2011 new semester

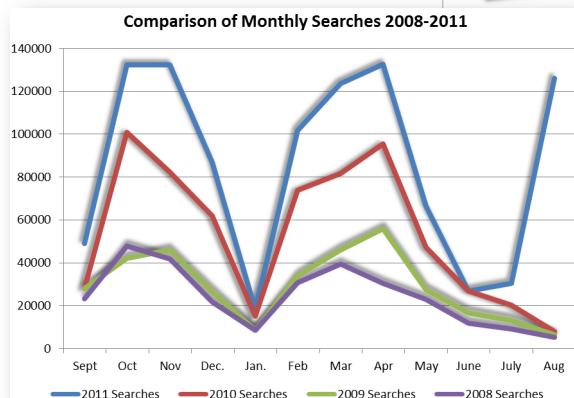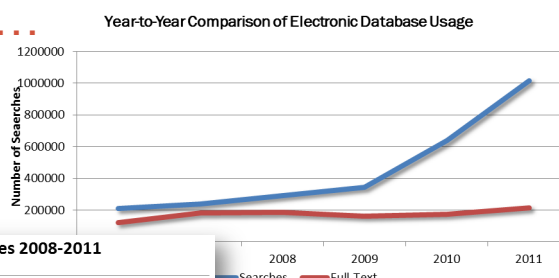- Remember Gartner's Technology Hype Cycle?

Launch

- Reactions
  - Library Staff
  - Students
  - Faculty

- Trough of Disillusionment
  - It wasn't a magical unicorn
  - Change is change.

18 months later…

Year-to-Year Comparison of Electronic Database Usage

- Database Usage after EDS

# of searches dramatically increased

# of full-text retrievals stayed consistent

Comparison of Monthly Searches 2008-2011

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18 months later…

- Minimal maintenance

- EDS Support positive
  - Dedicated support tech
  - Established preferences and workflows
  - Quick response & turnaround

- Slope of Enlightenment & Plateau of Productivity
  - Still some problem areas; it's not a magical unicorn but...
  - We are satisfied with our decision.

QUESTIONS?

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