

EDS Selection & Implementation

Christophe Andersen

Molly Beestrup

April Levy

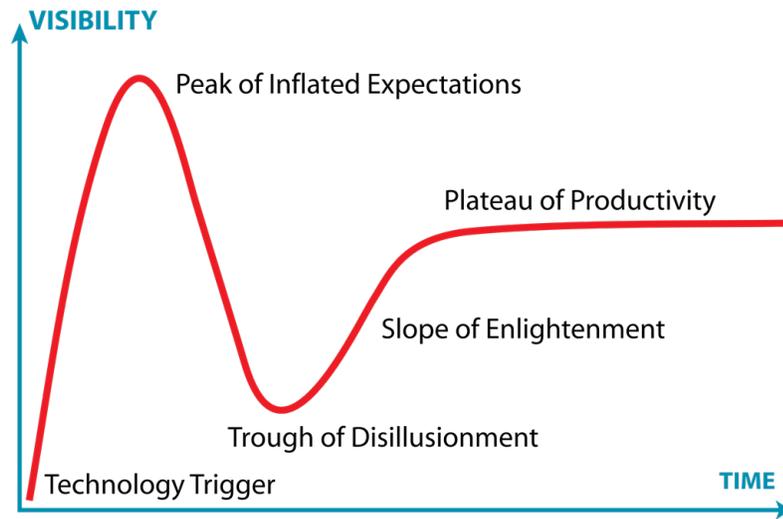
library
AT COLUMBIA COLLEGE CHICAGO

PART I: SELECTION

April Levy

Reference & Instruction Librarian

Gartner's Technology Hype Cycle



Selection

a discovery tool = a magical unicorn
(aka inflated expectations)

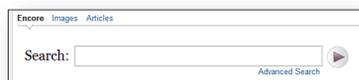


Selection

- Requirements & Criteria
 - Can work with Voyager and I-Share
 - Does not require a systems department to implement
 - Seamless integration with existing website, LibGuides
 - Compatible with digital collections
- Wishlist
 - Incorporate all of our subscription databases
 - Return precise search results when needed

Selection

- Process for selection
 - Selection committee
 - Comprised of technical, archives, reference/instruction, and access service staff members
 - Vendor presentations & demonstrations
 - Worldcat Local, iii (Encore), DeepWeb (Explorit), Serials Solutions (Summon), EBSCO (EDS)
 - Staff feedback



Selection

- EBSCO Discovery Service (EDS)
 - Highest use databases from EBSCO
 - Deep indexing available for relevant content
 - Negotiated pricing and change of database packages
 - Academic Search Complete (upgraded from Premier)
 - Business Source Complete (upgraded from Elite)
 - Added LGBT Life
 - Dropped several resources as result (e.g. Gale)
 - Familiar interface to our users
 - Ability to create subject sub-collections
 - Positive service/support record with EBSCO

PART II: IMPLEMENTATION

Christophe Andersen
Acquisitions & Collection Development Librarian

Catalog Implementation

- EDS, CARLI & CCC worked to implement local catalog
- Worksheets from EDS implementation team

EBSCO Custom Catalog Database Questionnaire 

Questions to Answer

1. Which ILS system/version do you use?
Our clients are Voyager 7.1, but our OPAC is [WebVoyager v.6](#).

We are a CARLI (Consortium of Academic and Research Libraries in Illinois) library and Voyager is hosted and supported by software/server details from CARLI if

2. How many bibliographic records are in your database?
314,392 bibs

3. Please provide a name for your catalog, title (character limit: 80).
Library Catalog

4. Please tell us in which fields/subfields we can find the following values:

Holdings Information	MARC field & subfield
Call Number	852 \$h, \$i
Call Number Additional Information (eg. volume or copy number)	Copy # 852 \$t Volume # 876 \$3
Library Location	852 \$b
Shelf Location (if coded separately from library location)	876 \$l (lower case L)
Barcode or copy identifier	876 \$p

Catalog Implementation

- Three issues revealed:
 - E-books
 - Workflow
 - Display
 - Multi-volume sets
 - Catalog updates

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E-books Workflow

- Prior to EDS
 - Few e-book packages and fewer single titles
 - Not much was cataloged or findable
- Prompted us to create comprehensive e-book workflows
 - Selection
 - Acquisitions
 - Cataloging
 - Later added streaming audio and video

Identifying eBooks & Audiobooks

1. EBSCO supports eBook and Audiobook icons. In order to display the correct icon, please tell us how EBSCO can identify a record as either an Audiobook or eBook:

	MARC fields, subfields, and/or values
eBook	MARC field 007 \$b = r and MARC 245 \$h = ([electronic resource] or [computer file])
Audiobook	MARC 245 \$h[sound recording] and MARC 655 \$a = Audiobooks

E-books Display

- E-books records pulled from the catalog = confusing
- Require user to open record to access e-book link

EBSCO e-books provide link in search results

ebrary e-book

2.  **Wes Craven** [electronic resource] : the man and his nightmares / John Wooley. 
 Hoboken, NJ : Wiley, 2011. 01/01/2011 1 online resource (x, 262 p.) : ill. Language: English
 Subjects: Motion picture producers and directors -- Biography; PERFORMING ARTS / Film & Video / Direction & Production;
 Electronic books; Craven, Wes -- Criticism and interpretation
 Database: COLUMBIA COLLEGE's Catalog
 Add to folder
 Open in Library Catalog Repeat Search in I-Share

Location	Call No.	Status
Internet Resource		

3.  **Wes Craven : The Man and His Nightmares** 
 By: Wooley, John. Wiley, 2011. eBook.
 Subjects: PERFORMING ARTS / Film & Video / Direction & Production; Motion picture producers and directors
 Database: eBook Collection (EBSCOhost)
 Add to folder
 eBook Full Text Repeat Search in I-Share E-Book Help
 Table of Contents

EBSCO e-book

Multi-Volume Sets

- EDS is unable to parse out the MFHD subfield data
- Tweaking and customization has made it “less terrible”
- Issue never fully resolved; continues to be raised with EDS support

Multi-Volume Sets

- EDS Display

1.  **Art Basel Miami Beach : the International Art Show = la Exposición Internacional de Arte.** 

Periodical

By: **Art Basel Miami Beach.** Ostfildern-Ruit : Hatje Cantz ; New York, NY : Distribution USA, D.A.P./Distributed Art Publishers 01/01/2001 v. : ill. ; 30 cm. Language: English

Subjects: **Art Basel Miami Beach** -- Periodicals; **Art, Modern** -- 20th century -- Exhibitions

Database: COLUMBIA COLLEGE'S Catalog

 Add to folder

[Open in Library Catalog](#) [Repeat Search in I-Share](#)

Location	Call No.	Status	Due Date
Main Collection	709.05 A784m	Available 1 (yr.) 1.40 2012 1.41 2011 1.42 2010 1.43 2009 1.44 2008 1.48 2007 1.52 2004 1.53 2003 1.54 2001 STANDING ORDER	
Main Collection	709.05 A784m	Not Available 1 (yr.) 1.40 2012 1.41 2011 1.42 2010 1.43 2009 1.44 2008 1.48 2007 1.52 2004 1.53 2003 1.54 2001 STANDING ORDER	2013-04-01 22:00:00
Main Collection	709.05 A784m	Available 1 (yr.) 1.40 2012 1.41 2011 1.42 2010 1.43 2009 1.44 2008 1.48 2007 1.52 2004 1.53 2003 1.54 2001 STANDING ORDER	
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Multi-Volume Sets

- VuFind Display

« Back to Search Results Cite this Email this Add to favorites Staff view

Art Basel Miami Beach : the International Art Show = la Exposición Internacional de Arte.

Published: Ostfeldern-Ruit : Hatje Cantz ;

Topics: [Art, Modern - 20th century - Exhibitions.](#)

Related Information: <http://www.artbaselmiamiibeach.com/qq/id/ss/lang/eng/>

Tags: No Tags, Be the first to tag this record! Add

More Details	Location & Availability	User Reviews	Request Item
Columbia College			
Location:	Main Collection		
Call Number:	709.05 A784m		
	Text me this call number		
Library Has (Summary):	STANDING ORDER		
Library Has (Volumes):			
Status:	(2011) c.1 - Overdue		

Multi-Volume Sets

- WebVoyage Display

Institution: Columbia College Chicago Library
Location: Main Collection
Call Number: [709.05 A784m](#) → [Text me this call number](#)
Copy: 1
Status: 2011 c.1 Overdue - Due on 04-01-13 [Find copies in other I-Share libraries.](#)
Library Has (Summary): STANDING ORDER
Library Has (Details): (2012)
 (2011)
 (2010)
 (2009)
 (2008)
 (2007)
 (2004)
 (2003)
 (2001)

Catalog Updates

- Weekly - now daily - uploads from Voyager are coordinated through CARLI (shout out to Gordon!)
 - Server was timing out overnight
- CARLI automated the process: every night they holdings data and FTP it to our EBSCO FTP space.

EBSCO Publishing catalog release information

ephost@epnet.com [ephost@epnet.com] on behalf of noreply@ebSCOhost.com [noreply@ebSCOhost.com]

Sent: Monday, April 01, 2013 2:07 AM

Files processed for: COLUMBIA COLLEGE's Catalog

List of input files processed:

cat00538a/20130330-0100-update/deletes_for_COL_20130328230000_20130329230000.mrc
cat00538a/20130330-0100-update/updates_for_COL_20130328230000_20130329230000.mrc

Build mode: update

Total records in live: 371878

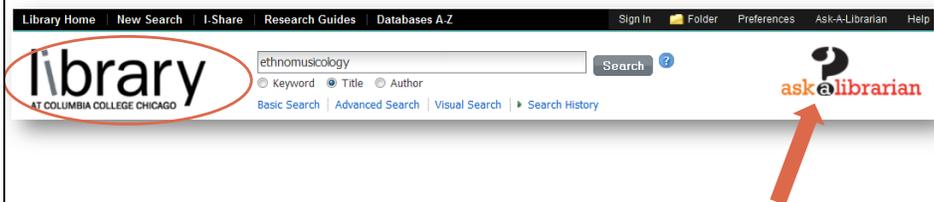
Release date: 3/31/2013

PART III: CUSTOMIZATION, LAUNCH & MAINTENANCE

Molly Beestrum
Library Instruction Coordinator

Customization

- Implementation Team
 - Columbia & EBSCO, worked with CARLI
 - Branding Identity worksheet



Customization

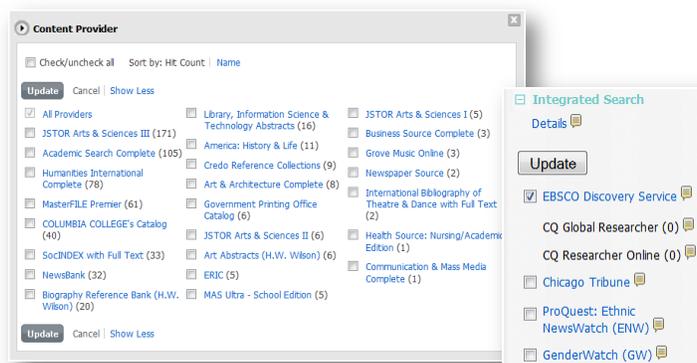
- Questionnaire from EDS
 - Display wording, Links, Color Palette
 - Added Repeat search in I-Share link

The screenshot shows a book record for 'Ethnomusicology'. The record includes the title, author (Helen Myers), publication information (New York, NY : W.W. Norton, 1993), and subjects. Below the record is a table with two columns: 'Location' and 'Call No.'. The table contains one row: 'Main Collection' with call number '780.89 E84MY'. The 'Repeat Search in I-Share' link is circled in red, and a red arrow points to it.

Location	Call No.	Status
Main Collection	780.89 E84MY	Available

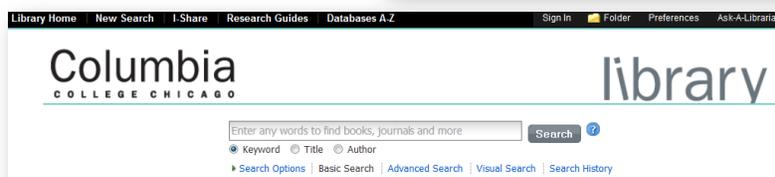
Customization

- Database analysis for deep indexing
 - which databases to turn on
 - which to add to federated search
 - how to handle new content added to EDS Index



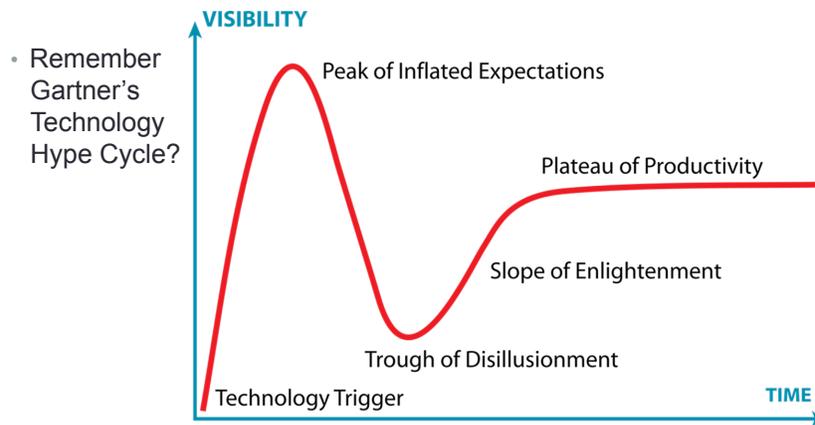
Branding

- Philosophical decision for EDS search as default
- Not searching “everything”
- Staff training
 - Public Service staff and Instruction
 - Repeated and frequent



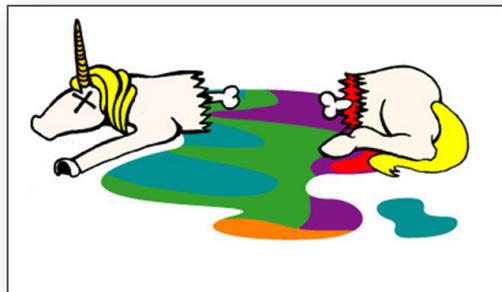
Launch

- August 15, 2011 launch
- September 1, 2011 new semester



Launch

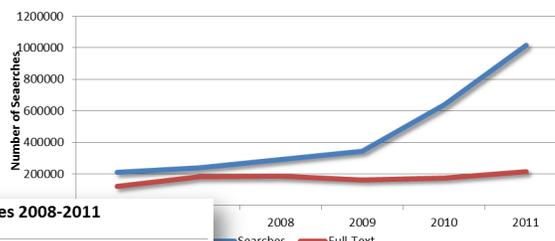
- Reactions
 - Library Staff
 - Students
 - Faculty
- Trough of Disillusionment
 - It wasn't a magical unicorn
 - Change is change.



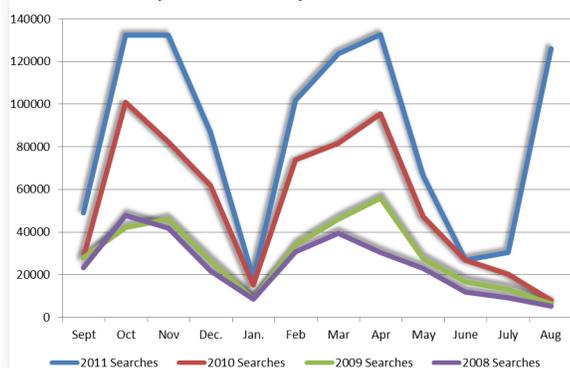
18 months later...

- Database Usage after EDS

Year-to-Year Comparison of Electronic Database Usage



Comparison of Monthly Searches 2008-2011



of searches dramatically increased

of full-text retrievals stayed consistent

18 months later...

- Minimal maintenance
- EDS Support positive
 - Dedicated support tech
 - Established preferences and workflows
 - Quick response & turnaround
- Slope of Enlightenment & Plateau of Productivity
 - Still some problem areas; it's not a magical unicorn but...
 - We are satisfied with our decision.



QUESTIONS?

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