Shelf-Ready Project: Wheaton College

Technical Services Committee Forum
CARLI
April 17, 2015
Why?

- Reallocate Resources
- Reduce Exceptions
- Streamline Workflows
- Standardize Practices
- Accelerate Selection to Shelf
- Identify and Apply Best Practices
- Embrace “Good Enough”
Most Important

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Vendor Options

- Utilized current vendor services
Management Differences

- 6 sub-accounts with a continuum of application
- All-in to None-at-all
  - None-at-all from 100% to 5%
  - All-in from 0% to 60%
- Went from All Unique to Rarely Unique
Adjustments Required

- Expanded number of sub-accounts
- Changed budget tracking
  - Encumbered List vs. Net price
- Purpose and function of documentation
- Increased communication and participation among staff
Record Quality

- Purchased “Best OCLC” level
- Vendor-enhanced records
Local Impact

- Nearly 100%
  - *Willingness to change* is necessary
- Some more complex
- Some simplified
Satisfaction

- **Caveat**
  - Firm order DDC library with significant local practices
- **Mixed**
  - Cataloging more streamlined
  - Acquisitions more complex
- **No Exemplars**
  - Library community (external)
  - Vendor (internal)
Successful?

- Yes
- Sort of....
- Reorganized our thinking
- Fostered willingness to review practices
Other Thoughts

- Shelf-ready is not a staffing solution
  - Requires significant local knowledge
  - Quality control
- Vendor not the only source of added-value
- CARLI – an ever-present help in time of need
- Documentation is essential
- Workflows at librarylink.wheaton.edu/shelfready
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