



Welcome!

Office Hours will start at 2pm and run until 3pm.

Please mute your microphone.

As time permits, we will respond to questions typed in the chat box, and offline afterwards, as needed.

This session will be recorded and made available on the CARLI website both as PDF slides and as a recording, with live links to all referenced resources.



CARLI

PARTICIPANT Q & A
OFFICE HOURS
FEBRUARY 25, 2021

Agenda – 2/25/2021

- Reminders and upcoming Alma/Primo VE events and learning opportunities
See <https://www.carli.illinois.edu/calendar> for CARLI events
- Participant Q & A



The March Release is scheduled for Sunday, March 7.

The regular Release Update is on Sunday, March 14.

- Alma Release Notes:

https://knowledge.exlibrisgroup.com/Alma/Release_Notes/2021/Alma_2021_Release_Notes

- Primo VE Release Notes:

https://knowledge.exlibrisgroup.com/Primo/Release_Notes/002Primo_VE/2021/010Primo_VE_2021_Release_Notes

- Dates and links to documentation in CARLI Event Calendar.



On Friday, February 26th, the CARLI Office will turn on/enable the On Hold Shelf Reminder Letter and accompanying fulfillment job for all I-Share institutions.

- This email reminds the patron they have an item waiting on the hold shelf; sent 5:00am on the 8th day the item is on hold.
- By end of day today: Change the *addressFrom* field in the *On Hold Shelf Reminder* letter to be the email address that Alma should use as the email's sender.
- Email sent to I-Share Liaisons on Thursday 2/18 with details.



Technical Services Q & A

Gather with CARLI staff and your technical services colleagues to discuss Alma technical services topics, from acquisitions and cataloging workflows for physical resources to electronic resources management:

- Authorities in Alma, Where Do We Go Next?
Wednesday 3/10 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-03-10>
- Wednesday 3/24 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-03-24>
- Wednesday 4/14 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-04-14>
- Wednesday 4/28 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-04-28>
- Wednesday 5/12 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-05-12>
- Wednesday 5/26 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-05-26>

Recordings are posted on the “Physical Resource Management - Cataloging and Acquisitions” page:

<https://www.carli.illinois.edu/products-services/i-share/physical-res-man>



Let's Talk about Fulfillment (I mean Alma, not life's purpose)

For the opportunity to talk with CARLI staff and your CARLI library colleagues about Alma Fulfillment and Automated Fulfillment Network workflows, known issues, and Q & A:

- Friday 3/12 @ 2- <https://www.carli.illinois.edu/lets-talk-about-fulfillment20210312>
- Tuesday 3/23 @ 10:30- <https://www.carli.illinois.edu/lets-talk-about-fulfillment20210323>
- Friday 4/09 @ 2- <https://www.carli.illinois.edu/lets-talk-about-fulfillment20210409>
- Tuesday 4/20 @ 10:30- <https://www.carli.illinois.edu/lets-talk-about-fulfillment20210420>
- Friday 5/07 @ 2- <https://www.carli.illinois.edu/lets-talk-about-fulfillment20210507>
- Tuesday 5/18 @ 10:30- <https://www.carli.illinois.edu/lets-talk-about-fulfillment20210518>

Notes are posted in the calendar event for past sessions.



Ex Libris' "Primo VE- Become an Expert"

From Ex Libris, "This course will delve into advanced topics including building effective searches, configuration, branding, normalization rules, loading external data sources, CDI, and more."

https://knowledge.exlibrisgroup.com/Primo/Product_Materials/Primo_Webinars/Primo_VE_-_Become_an_Expert

- Thursday 3/4 @ 10am - Display
- Thursday 3/11 @ 10am – Delivery
- Thursday 3/18 @ 10am – Local Data
- Thursday 3/25 @ 10am – Central Discovery Index
- Thursday 4/1 @ 10am – External Data Sources
- Thursday 4/8 @ 10am – Deduplication and FRBR
- Thursday 4/15 @ 10am – Primo Analytics

Recordings from past sessions are available at the link above.





- **Patron requests in Alma: A summary presentation on what we've learned**

https://www.carli.illinois.edu/Patron_requests_in_Alma_20210316

March 3/16 @ 10-11:30am

- **Technical Services Meetings with CARLI Staff**

The link to sign up will be re-shared when more dates are added.



Ex Libris Idea Exchange

<https://ideas.exlibrisgroup.com/>

- The Ex Libris Idea Exchange allows library staff at institutions using Ex Libris products to:
 - Share ideas for enhancement/development.
 - Vote to support your favorite user-submitted ideas.
 - Add comments to provide weight and additional use cases to your favorite user-submitted ideas.
- Any and all library staff members at your institution can have their own individual account.
- Please read the [FAQ](#) and [Guidelines](#) before you begin.
- The CARLI Office, and your CARLI Library Colleagues, may periodically send announcements for ideas they'd like you to consider supporting.

Join CARLI Email lists at <https://www.carli.illinois.edu/email-lists>
I-Share Announcements from CARLI: I-Share@carli.Illinois.edu

CARLI open discussion lists on Alma and Primo VE

[Primo VE Interest Group](#)

[Public Services Interest Group](#)

[Reports Interest Group](#)

[Resource Sharing Interest Group](#)

[Serials & Acquisitions Interest Group](#)

[Technical Services Interest Group](#)

Ex Libris User Group (ELUNA) Email Lists for all customers

<https://el-una.org/about/mailing-lists>

- [Alma-L](#)
- [Primo](#)

Questions?

**Join us March 11, 2021
at 2pm for another Office Hour.**

Contact CARLI at support@carli.illinois.edu