Welcome!

Office Hours will start at 2pm and run until 3pm.

Please mute your microphone.

As time permits, we will respond to questions typed in the chat box, and offline afterwards, as needed.

This session will be recorded and made available on the CARLI website both as PDF slides and as a recording, with live links to all referenced resources.
CARLI/I-SHARE OFFICE HOURS
I-SHARE UNION VIEW / ANNUAL STATS PACKAGE
JULY 22, 2021
Agenda – 7/22/2021

• Announcements
• Reminders and upcoming Alma/Primo VE events and learning opportunities
  • See https://www.carli.illinois.edu/calendar for CARLI events

• Today's Agenda:
  • Primo VE Union View
  • I-Share Annual Statistics Package
Announcements/Reminders

New page on CARLI website!
- General Alma Troubleshooting and Problem Reporting: https://www.carli.illinois.edu/products-services/i-share/alma-troubleshooting
- Includes general troubleshooting tips for Alma and Primo VE and best practices for reporting problems to CARLI.

Upcoming Office Hours
- August 12, August 26 (always at 2:00pm)

Technical Services Q&A Sessions
- On hiatus during Ex Libris Implementing Acquisitions series.
- Returning in September
More Announcements/Reminders

I-Share Resource Sharing Code revised

- Eliminates Voyager-specific language
- Removes text specific to no-longer-supported ILLINET direct borrowing
- Specifies that the patron’s library is responsible for covering costs of any direct shipping of materials directly to patrons
- Clarifies that I-Share libraries with collections outside Illinois are not required to make those available via I-Share requests
- Requires I-Share libraries to post their building access policies and hours on their websites
- Reminds I-Share libraries to keep their patron data as current as possible
- See full code at: https://www.carli.illinois.edu/products-services/i-share/circ/I-ShareResourceSharingCode

I-Share lost material processes and billing begin July 1

- Remember: I-Share libraries no longer charge overdue fines or lost material processing fees
Let's Talk about Fulfillment
(I mean Alma, not life's purpose)

For the opportunity to talk with CARLI staff and your CARLI library colleagues about Alma Fulfillment and Automated Fulfillment Network workflows, known issues, and Q & A.

- Friday 7/30 at 2:00pm – [https://www.carli.illinois.edu/lets-talk-about-fulfillment20210730](https://www.carli.illinois.edu/lets-talk-about-fulfillment20210730)
- Tuesday 8/10 at 10:30am – [https://www.carli.illinois.edu/lets-talk-about-fulfillment20210810](https://www.carli.illinois.edu/lets-talk-about-fulfillment20210810)
- Notes are posted on the CARLI calendar event for past sessions.
Ex Libris Implementing Acquisitions Webinars

https://knowledge.exlibrisgroup.com/Alma/Best_Practices_and_How-Tos/Acquisitions/Implementing_Acquisitions_in_Alma_Webinar_Series

• Good for libraries thinking about Acquisitions or those new to Acquisitions (i.e., all of us!)
• Fifteen minutes after each of the Ex Libris Knowledge Days Webinars, CARLI will host a Zoom meeting for I-Share institutions to discuss the webinar.
• See the CARLI Calendar for Zoom links to the CARLI Discussion sessions https://www.carli.illinois.edu/calendar
  • No Registration necessary
Primo VE Union View of I-Share
I-Share Union View released today, July 22, 2021

I-Share Union View URL:
https://i-share-network.primo.exlibrisgroup.com/discovery/search?vid=01CARLI_NETWORK:IShare_UNION

FAQ about the I-Share Union View:
https://www.carli.illinois.edu/products-services/i-share/discovery-interface/i-share_union_view

I-Share Liaisons and Directors received email with information on authentication configuration needed for the Union View for your institution.
I-Share Annual Statistics Package
FY2021
Stats Package Contents

https://www.carli.illinois.edu/products-services/i-share/stats

- 22 reports generated by CARLI staff, distributed to each institution’s secure FTP account
  - CARLI staff attempted to make each report backwards-compatible to Voyager-era reports

- Areas covered, July 1, 2020 – June 30, 2021
  - AFN
  - Circulation
  - Collections
    - Some stats are snapshots as of date of the report
What’s New?

- Report names: “AFN” takes over for “UB”
- Report contents:
  - Collection stats no longer include electronic resources
  - Some Voyager-era reports cannot be directly replicated
    - E.g., AFN Stat 2 no longer indicates on-site or off-site borrowing
    - E.g., AFN Stat 4 only covers I-Share requests placed/filled (UB stat 4a)
  - No reports: Circ Stat 5, Circ Stat 7, Circ Stat 10, Circ Stat 11
- New reports: Electronic Stat 1
- New sharing: Analytics Shared Folder
  - CARLI Network/I-Share Statistics Package
What Should Libraries Do Now?

• Download your data
  • Files stored for 60 days only
  • https://www.carli.illinois.edu/products-services/i-share/external-system/SSHSecureShell

• Review your reports and compare to last year
  • Do the stats make sense for your library’s past year?
  • Do the stats make sense given migration changes?
  • Do you have every report you expect you should receive?
    • Default right now: no data, no report.

• Ask CARLI if you have questions
  • If the report is a snapshot, better to ask closer to July 1
What’s Next?

• Monthly Reports?
• Dashboards?
• Revamping reports based on Alma data hierarchy
• Finding reports for IPEDS/ACRL, etc.

Your contributions and discoveries are welcome!
• Keep conversation going on rpt-ig@carli.Illinois.edu
• Ex Libris Analytics Master Class returning in Fall ‘21
Questions?

Join us August 12 and August 26, 2021 at 2pm for another Office Hour.

Contact CARLI at support@carli.Illinois.edu