Loan Items to Local Patrons (with Courtesy Cards or UIUC i-cards)

Documentation by Kristen Zidon, University of Illinois – Urbana-Champaign

Alma video: Working at the Circulation Desk

1. Go to "Fulfillment" and select "Manage Patron Services".

*	»	Acquisitions	Resources	Fu	ılfillment	Admin	Analytic	s
					Checko	ut/Checkin		
			_		Manage Patron Services			
				Return Items				

2. Scan the patron's i-card or courtesy card in the "Scan patron's ID or search for patron" field.

Patro	n Identification					
	Find user in other institution					
	Scan patron's ID or search for patron *	Q Look-up or select	∷≣	Ð	Go	
	Use proxy					-

3. Patron records open to the Loans tab by default.

A Patron Services	Edit User Info	Submit Request	Refresh Blocks/Notes	Done
Fish, Stackles		User N	otes	~
Active balance 0.00 USD ID 20112000326602 User group FACULTY	Send Activity Report Send Requests Report	t 1. User ha t 2. User ha this des	us 1 overdue item(s) in this li us 2 item(s) waiting for picku sk.	ibrary Ip at
Loans Returns Requests N	etwork Activity			
Scan item barcode *	:≡ ок			
▼ Loan Display : Loans of this session ▼				
	No records were for	und.		

4. Scan the item barcodes into the "Scan item barcode" field.

	Loans Returns	Requests	Network Activity	
	Scan item barcode *		:=	ок
T	Loan Display : Loans o	of this session	•	

5. The checked-out items will display in a list below the "Scan item barcode" field. The patron will receive a notification email once the items are checked out to them.

	Loa	ans Returns Reque	sts Netw	vork Activity							
	Scan item barcode * Q Look-up or select := OK										
1 - 1	2 of	2						Change	Due Date	€	•
	▼ Loan Display : Loans of this session ▼										
		Title	Due Date	Barcode	Fine	Loan Date	Loan Status	ltem Policy	Library	Loan Notes	
1		Title Books, books, books : a treasury of clip art / Darcie Clark Frohardt.	Due Date 07/14/2020 22:00:00 CDT	Barcode 30112018751112	Fine -	Loan Date 03/24/2020	Loan Status Normal	ltem Policy BOOK 16/4 WKS	Library Main Stacks	Loan Notes	•••

6. Click the "Done" button in the upper right corner when you are finished.

bmit Request	Refresh Blocks/Notes	Done					
er Notes		~					
ser has 1 overdue item(s) in this library							