





# Combining Shelf Reporter Tools

What we do at Brookens library



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#### WHY?

Why use multiple tools? Why these tools?

#### How?

What does this process look like in practice?

#### WHAT?

What tools and how do they work?

#### NOW WHAT?

Problems, changes, and future concerns.



## WHY CHANGE?





#### Shelf Reporter in Alma

- Confusing interface
- Confusing language
- No clear action from results
- Results often not useful

,		
		Count
1	Items in place	28
2	Missing items but marked in place	0
3	Items on shelf but marked not in place	0
4	Known items not in place	0
5	Items on shelf but out of range/set	0
6	Barcodes with no matched item	1





## WHAT? The best of both





Feature	Alma Shelf Report	Batch Inventory Tool	Interactive Inventory Tool
Real-time information	×	×	<b>✓</b>
Ability to scan barcodes and then process them	~	~	~
Identifies problem books during scanning (no need to go back to the shelf)	×	~	~
Checks for multiple valid locations	×	×	~
Timestamp on each scan	×	×	~
Rudimentary shelf order check	×	<b>✓</b>	~
Save results	~	~	<b>~</b>
Identifies items missing from a range	<b>✓</b>	×	×
Problem categories	5	8	12





#### HOW? Our use of these tools



#1 Scan Shelf

Done in Alma Interactive Inventory Tool #2

Examine Errors

Color-coding allows students to easily scan issues

#3

Book Flags for Triage

Used for issues that need supervisor's attention

#4

Shelf Report in Alma

Identify any missing books







## Using the Interactive Inventory Tool



#### Name: Date

#### Red Text = item before/after is out of order, fix the shelf

Blue Text = Call # is duplicated, if the item is not part of a multivolume series then bring downstairs

#### Check Here Status

Olicok Hele	Otatas
5	Not Found - NOT-FOUND
	Invalid Location - PULL-LOC
	Suppressed - PULL-SUPP
	Suppressed - PULL-HSUPP
	Incorrect Status Code - PULL-STAT
	Multiple issues - PULL-MULT
	Item is checked out in Alma - PULL DUE
	Bad Title - META-TTL
	Bad Volume - META-VOL
	Bad Call Number - META-CALL
	FAIL - Refresh and try again. If the problem persists, bring downstairs.

**Additional Notes** 

#### Check Here

12	Item Damaged	
	Needs New Call #	
1	No Barcode	
	Other Issue (use	
	additional notes)	

Stats	Office U	se Only

Total Loans
Last Loan
Ishare copies

# Address Errors

#### Triaging with book flags

- 1. Fill out Flag
- 2. Put on Triage Cart
- 3. Triage Team Fixes\*
- 4. Reshelve







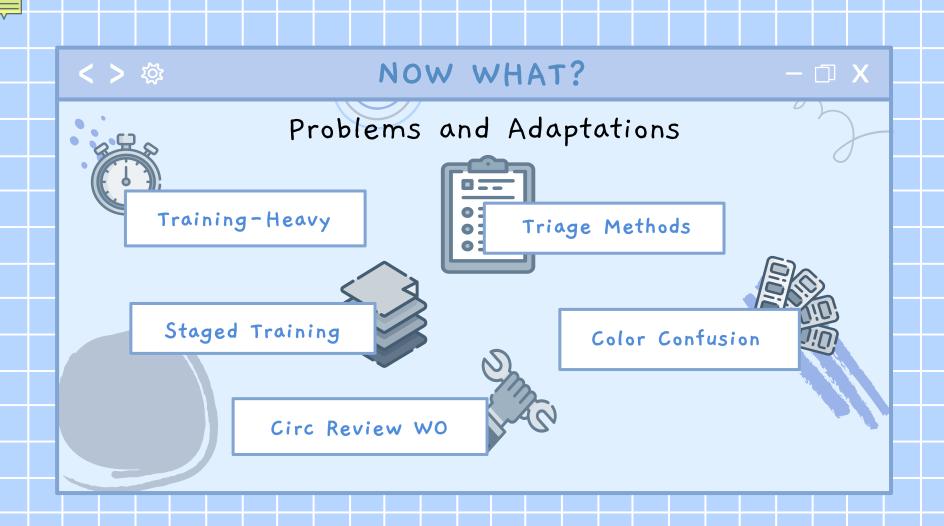
# Run in Alma Shelf Report



Only check Missing Items but marked in place









#### Resources



- CARLI Documentation on the Alma Interactive Inventory Tool
- ExLibris Documentation on Shelf Reporter
- CARLI Documentation on Work Orders
- ExLibris Documentation on Work Orders









# THANKS!

Do you have any questions? Would you like copies of any materials?

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Triage Guide

		Thuge quide		
	Error	Stats	Put in Circ Review	Action
Red	Not in Alma	I-share only	Yes	Pink Cart
Orange	Bad Call Number	No	Yes	Black Cart
Blue	Bad Title	No	Yes	Black Cart
Mint Green	Bad Volume	No	Yes	Black Cart
Goldenrod	Incorrect Status Code	No	No	Likely the status is "missing". Confirm and remove missing status. Check call number on book matches Alma. Then scan into inventory tool to see if it's now clear. If so, put on reshelve shelf.
Yellow	Incorrect Location	No	No	Use Scan In to change the permanent location to match what is on the book. Put on reshelve shelf.
Tan	Item is marked as suppressed	No	No	Check call number on book matches Alma. Put on Charity's desk.
Purple	Item is marked as suppressed	No	No	Check call number on book matches Alma. Put on Charity's desk.
Bright Green	Item is checked out in Alma	No	No	Put on Charity's desk.
Grey	Multiple Issues			Put on Charity's desk.
	Damage	Yes	Yes	Pink Cart
	Needs new Call #	Maybe	Maybe	FEA/Video/ESL put on black cart. All other locations complete all stats.
	No Barcode in Book	No	Yes	Black Cart