Resources for Usability Testing
Reading List and Links from webinar held December 13, 2022
CARLI Discovery Primo VE Committee

Books

Rocket Surgery Made Easy: The Do-It-Yourself Guide to Finding and Fixing Usability Problems by Steve Krug. New Riders, 2010. 978-0-321-65729-9
https://sensible.com/rocket-surgery-made-easy/

Don't make me think, revisited: a common sense approach to Web usability by Steve Krug. New Riders, 2014.
https://sensible.com/dont-make-me-think/

The design of everyday things by Norman by Donald A., 2013.

Videos

It's not you. Bad doors are everywhere by Vox. (2016, February 26). [Video]. YouTube.
https://youtu.be/yY96hTb8WgI

Websites

Sensible by Steve Krug
https://sensible.com/
Download files mentioned in his books: https://sensible.com/download-files/

Usability.gov
https://www.usability.gov/how-to-and-tools/methods/
This website is no longer updated but contains useful information on usability testing
- Heuristic Evaluations and Expert Reviews: https://www.usability.gov/how-to-and-tools/methods/heuristic-evaluation.html

Nielsen Normal Group
https://www.nngroup.com/
This for-profit user experience consulting business provides many free resources.
- Usability Testing 101: https://www.nngroup.com/articles/usability-testing-101/
- 10 Usability Heuristics for User Interface Design: https://www.nngroup.com/articles/ten-usability-heuristics/
- Why You Only Need to Test with 5 Users: https://www.nngroup.com/articles/why-you-only-need-to-test-with-5-users/

UX Everything
Quantitative Usability Tests: https://ux-everything.com/usability-test-quantitative/

W3C Web Accessibility Initiative
- Accessibility, Usability, and Inclusion: https://www.w3.org/WAI/fundamentals/accessibility-usability-inclusion/

Testing Scripts used by Milner Library, Illinois State University in their usability testing
- Round 1 testing script: https://docs.google.com/document/d/1K_LnOJv1G1DOw-n5swZQQRRG0fplix9G/edit
- Round 2 testing script: https://docs.google.com/document/d/1jZ_KBO1CQSBQCnrB0WVYH7Gk2KV3lEiH/edit

Website Usability Analysis Report
The University of Illinois Chicago conducted a usability test of their website with assistance from students in the University of Michigan's School of Information. A summary of their report by UIUC's Allan Berry is available at https://uofi.app.box.com/s/xg8lc0nxik2vj318jtxgmvy6x7f9hsrc
Details from the UM Team on usability testing: https://uofi.app.box.com/s/xg8lc0nxik2vj318jtxgmvy6x7f9hsrc