14:04:15   From blieber : Hi, Jen - Thanks for the link.

14:04:29   From blieber : Everything I touch here today does not work!

14:07:47   From kdauksz : Please post the url in the chat :)

14:07:51   From Deborah Marie Campbell : https://www.carli.illinois.edu/products-services/i-share/alma/sandbox

14:08:21   From kdauksz : thank you!

14:10:56   From Blake Walter : Do the sandboxes include CARLI-formatted letters?

14:15:44   From Theodore Carl Schwitzner : https://www.carli.illinois.edu/products-services/i-share/i-share-documentation

14:19:16   From Theodore Carl Schwitzner : https://go.illinois.edu/I-ShareDocs

14:20:33   From lwild : Will the Office Hours and other videos be included on the documentation page?

14:23:08   From Gail H : How long will you accept the checklists? It may be a while before we get to everything on ours.

14:24:24   From Evan : We've noticed an occasional problem with I-Share requests. When we go and pull the item and try to scan it in it says to reshelve it. We figured out that these items aren't tied to a request but we're able to manually assign it to a request. Is this a known problem?

14:25:08   From dhoffmann : Is the app ready to use for the pick from shelf?

14:26:12   From apippitt : @Evan, is it one of these? https://www.carli.illinois.edu/products-services/i-share/alma/fulfillment/how-to_AFN (under "processing requests that need additional attention")

14:26:44   From lthompson : In the ASP activations from the BOX, we deactivated the International versions but I wondered about the directions to "Deactivate or delete any of the international versions or other collections that were activated in error." I wondered if delete is better and why?

14:26:49   From Rosalie : What is the difference between Suppress from discovery and Suppress from External search? I was testing today and selecting Suppress from discovery only suppressed from discovery in our library's catalog. The suppressed bib was retrieved in an I-Share search. Suppressing from External search (only) or selecting both Suppress from discovery and Suppress from external search didn't appear to prevent the suppressed bib from being retrieved when searching our library catalog or I-Share.

14:27:18   From Belinda-NCC : I used it yesterday!

14:27:22   From apippitt : I've used the app for pick from shelf, but found it will not do the scan in feature on the app

14:27:26   From Sarah Kurpiel : Yes, Benedictine is using it

14:27:29   From dhoffmann : I tried logging into the app and it say illegal institution

14:27:35   From Byron Holdiman : I have used it a couple of times.

14:27:42   From April Hummons : We just turned on requesting and testing the app

14:27:43   From Theodore Carl Schwitzner : Alma Mobile: https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/010Alma_Online_Help_(English)/110Mobility/Introduction_to_Alma_Mobile

14:27:47   From Gretchen Schneider : We used it as well, but couldn't use the scan in future on some phones

14:27:53   From Gretchen Schneider : feature

14:27:59   From April Hummons : but also couldn't get the scan in function either @DPU

14:28:01   From kolney1 : We've noticed that when a requested item has a pop-up note on the record, we're unable to print the slip. Is this a known issue?

14:28:02   From Evan : Our problem seems to be different than the one linked

14:28:13   From kdauksz : Please tell us the chat info - how to access it or which email it is we need to sign up for...:)

14:28:50   From Gretchen Schneider : We found older iPhones couldn't use the scan in feautres on the app, but android and new iPhones could

14:29:38   From lthompson : That is what concerned me, i didn't want to do something horrific! Yes

14:29:43   From Liz : If an institution rejects an AFN request, is it supposed to go on to the next institution? What if there isn't another institution with the item? Should the request be cancelled automatically?

14:30:15   From lthompson : I thought that but didn't want to assume, thanks.

14:33:46   From Susan Grubb : We received an i-share book from another institution, scanned it and got a patron name (not from our institution), but we cannot charge the book without knowing the institution the patron is from (it's not on hold slip). Are we to make a temp. patron record everytime this happens?

14:34:18   From Michael Norman : We can't get the email record option in the Send It section to work. It does not send the email. Is there some internal settings in configuration we need to setup for this to work correctly.

14:34:36   From kolney1 : Thanks, Debbie!

14:35:25   From Holly Nordheden : Would it be possible to get a list of the I-Share libraries who are using Acquisitions for the first time in Alma? Although we think we have a procedure

for new FY22 materials, DACC is struggling with what to do with past fiscal year materials we are just now processing.

14:35:34   From Gail H : How do we convert the URL format to what we use?

https://<hostname:port>/mobile/login?institute=<institution_code>

14:35:55   From lwild : I'm trying to learn cataloging with the metadata editor--reviewing training videos, etc. I know that the metadata editor was upgraded with the May release, but the metadata editor I see is the older version. Do I have to do something to get the updated version?

14:35:57   From apippitt : Hmm, I have ios 13 and the scan in feature still doesn't work for me on the Alma app

14:37:00   From Aimee Walker : Just a thought, does your Alma app have access to use your camera?

14:37:03   From kdauksz : I just understood, they meant this chat. ugh

14:40:16   From Gretchen Schneider : It we get a item destination for where to send an item, but the address is null, should we still send it? For example, we had it say: Item's destination is: Monmouth College institution, null

14:43:27   From Susan Grubb : We're working with Grab and Go at this time. No patron contact. Our ILL department will have to discuss this.

14:44:03   From Michael Norman : Very Good. Thanks!

14:45:39   From kdauksz : please post the link to that page jen

14:46:14   From kdauksz : the interest group page that is

14:46:29   From Jessica Gibson : https://i-share-xxx.alma.exlibrisgroup.com/mng/login

14:46:43   From Jessica Gibson : https://i-share-xxx.alma.exlibrisgroup.com/mobile/login

14:47:36   From apippitt : yes, there is a drop down list, you can choose SAML, local, CAS...

14:47:36   From Gail H : What about for a search box on a webpage? Do we skip the Institution code?

14:47:43   From Edith List : We've had a few patrons complain about their requests being cancelled. we've checked the item and there are several open libraries that hold the available item. can I tell the patrons that the system is working as properly?

14:47:46   From Ashtin Trimble : Has there been any activity on the PVE-ig list-serv? I thought I was subscribed but haven't seen anything yet.

14:49:03   From Cindy Bowen : @Ashtin not since Tuesday

14:51:02   From lwild : THANK-YOU!!!

14:52:48   From lwild : Another MDE question: In Voyager, the

14:53:31   From Jennifer Masciadrelli : https://www.carli.illinois.edu/email-lists

14:53:32   From Theodore Carl Schwitzner : CARLI Interest Groups/Email Lists:
                  https://www.carli.illinois.edu/email-lists

14:53:40   From Gretchen Schneider : Should I do a ticket for Monmouth then?

14:53:46   From Gretchen Schneider : I still have it. :)

14:54:00   From Amy Maroso : Ashtin, I do not see that you are subscribed to the PVE-ig list. I will
                  add you to it.

14:54:18   From lwild : Just lost audio completely

14:54:31   From Cindy Bowen : audio is fine here

14:56:37   From Susan Grubb : Thank you!

14:57:12   From Jessica Gibson : Quick clarification on the Alma Mobile App URL: For the
                  Environment URL, input:

https://i-share-xxx.alma.exlibrisgroup.com/mobile/login?institute=01CARLI_XXX

14:57:50   From Gail H : I'm trying to login to the App but getting error message "Alma URL is not
                  responding"

14:58:51   From Edith List : thank you.

14:59:53   From Gail H : I am using the URL that Jessica posted

15:00:08   From lwild : Sorry for my earlier fumble! In Voyager, the leader fields in bib, holding,
                  and item records have detailed descriptions of what is in the fields. The leader fields in
                  the MDE are just a series of characters. Is there any way to get detailed descriptions
                  similar to Voyager's displays?

15:00:13   From Jessica Gibson : Gail - please do use the second URL that does include the
                  institute

15:00:46   From Gail H : Jessica, yes, I have that one, thanks

15:00:48   From Cindy Bowen : @larry Ctrl+F makes those into dropdown boxes :-)

15:00:48   From ldaw : Whatever is best for everyone...we will take them!...Lynn @ Monmouth

15:03:12   From lwild : Hallelujah! Thank-you!!!!!!!

15:03:29   From Cindy Bowen : it's SOOO handy

15:04:25   From e0042721 : 852 form editor--"item in record" should be No?

15:04:57   From Holly Nordheden : That's what I've been filling in since it wasn't editable on Voyager

15:05:04   From lthompson : Thank you. See ya Aug 27

15:05:07   From nowakmar : Thank you so much. Great information coming through.

15:05:09   From e0042721 : Yes, a question -- Thanks

15:05:10   From linda.sartin : Thank you so much!

15:05:14   From Gretchen Schneider : Thank you!

15:05:25   From Lauren Noel : Thank you all so much!

15:05:29   From Eric Edwards : As always, very helpful--thank you.