

**E-Resources Program Report
June 7, 2013**

Selection System Activity

Period	# of libraries	# of databases with subscriptions	# of subscriptions	Total Spend
FY14	125	284	2318	\$ 7,679,235
FY13	120	278	2078	\$ 7,087,749
FY12	124	260	2031	\$ 6,464,543
FY11	123	247	1844	\$ 5,919,666

This represents an increase of 2.6% in the number of subscriptions and an 8.5% increase in the total spend.

Member libraries were offered 36 new database products.

Selection System Redesign Survey

In preparation for a redesign of the selection system, hopefully to be available for the FY15 subscription cycle, a survey was launched to gather input from the libraries using the system. To date 50 libraries have responded. Here is a brief summary of their responses:

- ❖ 90% of respondents did not encounter problems logging into the system
- ❖ 74% of respondents felt it was simple or quite simple to move between the various pages and types of information.
- ❖ 86% of respondents felt that the arrangement of pricing data was simple or quite simple to understand
- ❖ 89.8% of respondents would like to see an option to renew all of their current subscriptions at one time
- ❖ Comments received about the methods of communication of information related to the system were overwhelmingly positive

We also received some very helpful feedback about ways the system could be improved and what users find challenging. All of this feedback will be useful as the redesign process moves forward.

New Products

In addition to the 36 new databases being offered to CARLI member libraries, we are also offering JSTOR Arts & Sciences XII and the Springer 2013 e-Book collection.

EBSCO Issues

Late in 2012 or early in 2013 EBSCO announced on their website that they were losing 285 titles from Academic Search Premier. CARLI was not notified as required by our license. Here is the page on their website with the full information http://support.epnet.com/knowledge_base/detail.php?id=6148. The lost titles were from 5 publishers:

- ❖ Routledge (121 titles)
- ❖ Taylor & Francis (97 titles)
- ❖ Bentham Scientific Publishers LTD (40 titles)
- ❖ Karger AG (23 titles)
- ❖ Psychology Press UK (4 titles).

Of these titles, 181 had Impact Factors, with an average Impact Factor of 1.789. 98% of these titles had usage in 2012, with an average of 274 full-text downloads

At that same time EBSCO added 431 titles from a wide range of publishers. The publishers with the largest number of titles added are:

- ❖ Bioinfo Publications (37 titles)
- ❖ International scholarly Research Network (33 titles)
- ❖ Internet Scientifics Publications LLC (22 titles)
- ❖ Tehran University of Medical Sciences (11 titles)
- ❖ Canadian center of Science and Education (10 titles)

Of these titles, 54 have Impact Factors, with an average Impact Factor of 1.085. 77% of these titles had usage in 2012, with an average of 249 full-text downloads.

We sent an email to EBSCO expressing our concern and received a lengthy response from Sam Brooks, Executive Vice President at EBSCO. Some of the comments included in the message were "..., while not every addition was a major publication, the overwhelming majority of additions are peer-reviewed journals, and many of them are important enough to be indexed in the aforementioned citation indexes and subject indexes." The indexes he mentioned specifically were Scopus, Web of Science, EMBASE, INSPEC, GeoRef, Compendex and MLA Bibliography. He went on to say "All of the removals were embargoed journals that were not among the most used publications in our databases. The titles retained from the publisher being discussed here have far greater usage than the ones that were withdrawn (by the publisher)."

Traditional license agreement language, including ours, provides limited recourse when publishers change content. While quantity is objective (EBSCO added more titles than they lost) the concept of quality is much harder to regulate. The apparent recourse from a licensing perspective at this point is to notify EBSCO as outlined in Section 7.0, *Notices*, of the current contract. This notification will highlight the fact that they did not follow the provisions of the contract. CARLI must be notified so that adequate notice can be provided to our libraries before their individual patrons notice the changes. We must also have the opportunity to evaluate the replacement content and be allowed a credit for the current subscription period. The option to renew the next subscription period will also be thoroughly evaluated by CARLI.

The current agreement with EBSCO for Academic Search Premier/Business Source Elite ends in June 2014 so we will begin the process of searching for a replacement in the fall.

In addition to the lost/added title issue in the Academic Search Premier agreement, CARLI experienced very serious problems with EBSCO related to the pricing offered for the FY14 database products. EBSCO is our largest database supplier, currently offering over 151 titles to our member libraries. The pricing we received from EBSCO contained many errors, resulting in multiple email messages to try and sort out the errors. Because of our lack of faith in the accuracy of their pricing 5 CARLI staff spent 2 full days focused solely on reviewing EBSCO pricing. This was an unprecedented level of support required on our part. We have expressed our displeasure with EBSCO about this and the discussions with continue.

Alexander Street Press Streaming Video Update

As of approximately May 1, all participating libraries had access to the video collections purchased for them by CARLI. Alexander Street Press is planning a special session at ALA Annual in Chicago for CARLI librarians where they will be reviewing best practices for using video resources on the current interface and giving attendees a sneak peek of the new functionality to be available this summer. In addition, Alexander Street Press is planning to acknowledge the CARLI agreement at their breakfast at ALA and is reserving special seating in the front of the room for Illinois librarians in attendance.