

# SAGE Accessibility Conformance Report

## International Edition

VPAT® Version 2.3 (Revised) – April 2019

### Name of Product/Version: CQ Researcher

**Product Description:** CQ Researcher provides award-winning in-depth coverage of the most important issues of the day. The reports are written by experienced journalists, footnoted and professionally fact-checked. Full-length articles include an overview, historical background, chronology, and pro/con feature, plus resources for additional research. Graphics, photos and short "sidebar" features round out the reports. Shorter "Hot Topics" articles provide a solid introduction to subjects most in demand by students.

**Report Date:** June 2020

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**Notes:** As *CQ Researcher* (CQR) is solely a web-based product, the categories of Software, Closed, and Authoring Tool are universally not applicable for this product. As the Web and Electronic Document categories are relevant to this product, explanations are provided for these even when a criterion is considered N/A. Static product pages were tested, as was the May 15, 2020, report. Product was tested on a laptop.

**Evaluation Methods Used:** JAWS 2019 screen reader in the most recent version of Chrome; WebAIM's WAVE toolbar; manual keyboard navigation; Accessibility Bookmarklets; aXe for Chrome; Colour Contrast Analyser; ANDI; HTML CodeSniffer

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(No)
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08)</a>	(No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

# Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Does Not Support</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Images before the April 21, 2000, issue have only the image number for alt text. Images after that date may have alt text, but it may only repeat some caption information and image source or the section (e.g., Featured Report) information or repeat a graphic’s title. Comprehensive information for many images is provided in the caption or surrounding text, so alt text is empty in those instances. Graphics captured as images have long descriptions beginning with the May 19, 2017, issue. Legacy graphics do not.</p> <p>Fieldsets are not used on static pages with checkboxes, such as the Login page.</p> <p>Automated tools will cite “empty button” in the footnote popup box, but the close X is generated by CSS; screen readers read the provided “Close button” alt text, and AT users are fully able to operate and navigate the element. This is a false positive in this instance.</p> <p>The Select drop-down in the Print functionality is missing a form label.</p> <p>Electronic Docs: CQR PDFs do not contain alt text or long descriptions.</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p>	<p>Web: CQR does not contain any audio- or video-only content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Software: N/A  Closed: N/A  Authoring Tool: N/A</p>	<p>Electronic Docs: CQR PDFs do not contain any audio- or video-only content</p> <p>Software: N/A  Closed: N/A  Authoring Tool: N/A</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports  Electronic Docs: N/A  Software: N/A  Closed: N/A  Authoring Tool: N/A</p>	<p>Web: The video on the Take a Tour page has closed captioning.</p> <p>Electronic Docs: The CQR PDFs do not contain video content.</p> <p>Software: N/A  Closed: N/A  Authoring Tool: N/A</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	<p>Web: N/A  Electronic Docs: N/A  Software: N/A  Closed: N/A  Authoring Tool: N/A</p>	<p>Web: The video on the Take a Tour page does not contain content requiring audio description.</p> <p>Electronic Docs: The CQR PDFs do not contain video content.</p> <p>Software: N/A  Closed: N/A  Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports            Electronic Docs: Partially Supports            Software: N/A            Closed: N/A            Authoring Tool: N/A</p>	<p>Web: Overall, the CQR site meets this criterion. Some possible exceptions include:</p> <p>Fieldsets are not used on static pages with checkboxes, such as the Login page and layout tables are used when CSS likely would create the same visual effect.</p> <p>Another exception is found on the product home page, in which a screen reader reads the tabs before then moving to the text of the selected tab, which may be confusing to some users.</p> <p>Automated testing will show one broken ARIA reference across the CQR pp. related to mobile display, but should not affect overall user experience.</p> <p>Electronic Docs: CQR PDFs are not tagged for accessibility. That said, screen reader users should still be able to access and read a downloaded PDF and understand the content.</p> <p>Software: N/A            Closed: N/A            Authoring Tool: N/A</p>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> </ul>	<p>Web: Partially Supports            Electronic Docs: Partially Supports            Software: N/A</p>	<p>Web: Overall, the CQR site meets this criterion. A possible exception is:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Closed: N/A Authoring Tool: N/A</p>	<p>Layout tables are used when CSS likely would create the same visual effect.</p> <p>In addition, on the product home page, a screen reader reads the tabs before then moving to the text of the selected tab, which may be confusing to some users.</p> <p>Electronic Docs: CQR PDFs are not tagged for accessibility. That said, screen reader users should still be able to access and read a downloaded PDF in a meaningful sequence.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Minimal directional language is found on the pages tested, including on the Permissions page noting the location of the Permissions link in an article.</p> <p>Electronic Docs: CQR PDFs do not contain any elements relevant to this criterion.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> </ul>	<p>Web: Partially Supports Electronic Docs: Does Not Support Software: N/A Closed: N/A</p>	<p>Web: There are graphics across the site that use color as a sole means of conveying information. After May 19, 2017, long descriptions are provided to convey that information, but prior to that graphics and tables are</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Authoring Tool: N/A	captured solely as images and any provided alt text is often not helpful.  Electronic Docs: There are graphics across the CQR PDFs that use color as a sole means of conveying information. Graphics and tables captured as images do not have alt text or long descriptions.  Software: N/A Closed: N/A Authoring Tool: N/A
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: CQR contains no auto-playing audio.  Electronic Docs: CQR PDFs contain no auto-playing audio.  Software: N/A Closed: N/A Authoring Tool: N/A
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: For the pages tested, a keyboard user should be able to navigate the content and activate the functionality, except for the following exception:  SAGE Recommends does not receive keyboard focus so cannot be activated using the keyboard. Once activated using a mouse, it can be navigated and operated using a keyboard.



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		Electronic Docs: CQR PDFs are not tagged for accessibility; for example, superscript note cites are presented as regular text and are non-interactive. Links in the text and footnotes are the only interactive elements in these PDFs.  Software: N/A Closed: N/A Authoring Tool: N/A
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: For the content tested, no keyboard traps were found.  Electronic Docs: CQR PDFs have no components for which this criterion would be relevant.  Software: N/A Closed: N/A Authoring Tool: N/A
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: No character key shortcuts on used on the CQR site.  Electronic Docs: No character key shortcuts are used in the CQR PDFs.  Software: N/A Closed: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: At present, after an hour of inactivity, a user is taken to a page that visually says they've been inactive and are going to be logged out if they don't click the link. However, no change of page status is provided and no focus is placed on that message, so users do not know this message has appeared, they don't know to react, and so they're likely to be logged out.</p> <p>Electronic Docs: CQR PDFs are downloaded and not opened online, so there is no viewing time limit.</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: No content on the CQR site is applicable to this criterion.</p> <p>Electronic Docs: CQR PDFs contain no content to which this criterion is applicable.</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>
<p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> </ul>	<p>Web: N/A</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: No content on the CQR site is applicable to this criterion.</p> <p>Electronic Docs: CQR PDFs contain no content to which this criterion is applicable.</p> <p>Software: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.3.1(Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		Closed: N/A Authoring Tool: N/A
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Partially Supports Electronic Docs: Does Not Support Authoring Tool: N/A	Web: Possible exceptions to this criterion are found on the Login, Logout, Favorite Documents, Saved Searches, Document History, and Topic Alerts pages skip link, which when activated takes the user to the Logout section of the page but then immediately back to the CQR product landing page.  The Librarian Resources page available on CQR does not have a skip link.  On Full Report page, the skip link goes to the Full Report head instead of directly to the primary article title.  Electronic Docs: CQR PDFs are not tagged for accessibility.  Authoring Tool: N/A
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Does Not Support Software: N/A Authoring Tool: N/A	Web: CQR pages have meaningful titles.  Electronic Docs: CQR PDFs are not tagged for accessibility and do not have page titles.  Software: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Most focusable components on the tested CQR pages receive focus in an order that preserves meaning and operability.</p> <p>One exception found is that focus does not land in the popup that opens when the Save functionality is activated.</p> <p>Another exception is found on the product home page, in which a screen reader reads the tabs before then moving to the text of the selected tab, which may be confusing to some users.</p> <p>Electronic Docs: CQR PDFs are not tagged for accessibility, but the focus order to any links is top to bottom, left to right.</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Across the pages tested, link purpose within context is conveyed.</p> <p>Automated tools will cite “empty button” in the footnote popup box, but the close X is generated by CSS; screen readers read the provided “Close button” alt text, and AT users are fully able to operate and navigate the element. This is a false positive in this instance.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>Electronic Docs: The purpose of the links found in the CQR PDFs is clear in context.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: For the pages tested, this criterion is met.</p> <p>Electronic Docs: CQR PDFs are not tagged for accessibility, but any links can be activated without a path-based gesture.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: For the pages tested, this criterion is met.</p> <p>Electronic Docs: CQR PDFs are not tagged for accessibility, but the links in the text are only activated on the down event and can be aborted.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3 (Open Functionality Software)</li> <li>• 11.2.5.3 (Closed Software)</li> </ul>	<p>Web: Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: For those pages tested, visible text matched the screen reader text when provided.</p> <p>Electronic Docs: CQR PDFs have no interactive components for which this criterion is relevant.</p> <p>Software: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		Closed: N/A Authoring Tool: N/A
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: User interface components can be used to operate all site functionality.  Electronic Docs: This criterion is not applicable to CQR PDFs.  Software: N/A Closed: N/A Authoring Tool: N/A
<p><b>3.1.1 Language of Page</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports Electronic Docs: Does Not Support Software: N/A Closed: N/A Authoring Tool: N/A	Web: Language of page is provided on CQR pages.  Electronic Docs: Language of page is not provided for CQR PDFs.  Software: N/A Closed: N/A Authoring Tool: N/A
<p><b>3.2.1 On Focus</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: Exceptions to this criterion are found on the Login, Logout, Favorite Documents, Saved Searches, Document History, and Topic Alerts pages skip link, which when activated takes the user to the Logout

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>section of the page but then immediately back to the CQR product landing page.</p> <p>When a screen reader reads “Go to Footnotes” in an activated note popup, the user is immediately taken to the footnotes, even though the link has not been activated. This does not occur when the link receives keyboard focus only.</p> <p>In addition, predictive text appears immediately in Search and other editable fields upon focus.</p> <p>Electronic Docs: Any links in CQR PDFs are not activated on focus.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Across the CQR site, users are generally not warned of/alerted to context changes; however, most inputs must be activated by the user, such as using Submit, Proceed, or Print.</p> <p>Electronic Docs: CQR PDFs have no interactive elements relevant to this criterion.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Web: Partially Supports Electronic Docs: N/A Software: N/A</p>	<p>Web: Errors are identified and messaging is specific; however, as error messaging does not receive immediate visual or screen reader focus either on the</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Closed: N/A  Authoring Tool: N/A</p>	<p>page or in popups, it may not be helpful to all users. In addition, required fields are only noted on the Institution login page. On the Favorite Documents page in the Address Your E-mail popup, required fields are visually noted by an asterisk, read as “star” by a screen reader.</p> <p>Electronic Docs: CQR PDFs have no interactive elements relevant to this criterion.</p> <p>Software: N/A  Closed: N/A  Authoring Tool: N/A</p>
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports  Electronic Docs: N/A  Software: N/A  Closed: N/A  Authoring Tool: N/A</p>	<p>Web: Visually, users are informed about the purpose of editable fields, checkboxes, etc. However, except for the Institutional Login page, required fields are not noted, either visually or to AT users. On the Favorite Documents page in the Address Your E-mail popup, required fields are visually noted by an asterisk, read as “star” by a screen reader.</p> <p>On the Saved Searches page, Mark All Records and Delete Marked Records are located before the search items, which may be confusing to some users. The same structure is used on the Favorite Documents page. A similar pattern is used in the Address Your E-Mail popup, in which directions are provided after the editable field.</p> <p>In addition, these options are conveyed as links to the screen reader when they are buttons that activate action in the check boxes.</p> <p>The Select drop-down in the Print functionality is missing a form label, as are two fields on the Create Alert page.</p>



Criteria	Conformance Level	Remarks and Explanations
		<p>Electronic Docs: CQR PDFs have no interactive elements relevant to this criterion.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: There are duplicate IDs and attributes across the pages tested.</p> <p>Electronic Docs: CQR PDFs are implemented using markup languages.</p> <p>Software: N/A Authoring Tool: N/A</p>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A</p>	<p>Web: See 4.1.3 Status Messages for instances of states not being shared with users. Overall, however, this criterion is met across the pages tested.</p> <p>However, there are options (Mark All Records, Delete Marked records, etc.) on the Saved Searches and Favorite Documents pages are conveyed as links to the screen reader when they are buttons that activate action in the check boxes. The same occurs for the article options (View PDF, Cite Now!, etc.)</p> <p>Automated testing will show one broken ARIA reference across the CQR pp. related to mobile display, but this should not affect overall user experience.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Electronic Docs: The only interactive elements found in CQR PDFs are links, and these are accessible to assistive technology.</p> <p>Software: N/A Authoring Tool: N/A</p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: CQR contains no live content.</p> <p>Electronic Docs: CQR PDFs contain no live content.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.5 (Web)</li> <li>10.1.2.5 (Non-web document)</li> <li>11.1.2.5 (Open Functionality Software)</li> <li>11.1.2.5 (Closed Software)</li> </ul>	<p>Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: The video on the Take a Tour page has no content requiring audio description.</p> <p>Electronic Docs: CQR PDFs contain no video content.</p> <p>Software: N/A Closed: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		Authoring Tool: N/A
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: For the pages tested, orientation did not affect user experience.  Electronic Docs: CQR PDFs are not tagged for accessibility, but orientation should not affect user experience.  Software: N/A Closed: N/A Authoring Tool: N/A
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5 (Open Functionality Software)</li> <li>• 11.1.3.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Search, Advanced Search, and Login editable fields present predictive text/options based on previous input. Other editable fields across the content are only noted as “editable” aside from the visible text.  Electronic Docs: CQR PDFs have no interactive elements relevant to this criterion.  Software: N/A Closed: N/A Authoring Tool: N/A
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: For the pages tested minimum contrast requirements for text were met a majority of the time. One of the few exceptions is the Search by keyword... text in the Search box.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		Electronic Docs: For the PDFs tested minimum contrast requirements for text were met.  Software: N/A Closed: N/A Authoring Tool: N/A
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: The only exceptions found to this criterion on the CQR site are the Cite Now! Email, and Save functions. When activated at 200%, the elements open but immediately close when the page is scrolled and the opened popup touches the sticky head. The Print functionality disappears completely when page resized to 200%.  Electronic Docs: CQR PDFs can be resized to 200% without loss of any of the limited functionality (aka, links).  Software: N/A Closed: N/A Authoring Tool: N/A
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A	Web: For the pages tested, images of text are not used in lieu of text. However, prior to May 19, 2017, graphics and tables captured as images do not have long descriptions, and alt text may not be helpful.  Electronic Docs: CQR PDFs are not tagged for accessibility, but are not scanned images, so should still be readable by a screen reader. However, graphics and tables captured as images do not have alt text or long descriptions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		Software: N/A Authoring Tool: N/A
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10.1 (Open Functionality Software)</li> <li>11.1.4.10.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Does Not Support Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	<p>Web: Magnifying to 400% results in content reflow to a single column; however, the social media bar visually blocks about the lower one-fourth of the screen/content and cannot be removed. Functionality (Cite, etc.) is not available], and scrolling through drop-down menus (e.g., Sections) may result in not all sections being visually available. The up/return to top icon blocks text. The overall experience across pages is challenging, and some elements may not be available or functional.</p> <p>Electronic Docs: Using Ctrl+4 in Windows to activate reflow in Adobe and increasing viewing to 400% does not affect functionality or require scrolling in two directions. It does create a visually unattractive and awkward presentation.</p> <p>Software: N/A            Closed: N/A            Authoring Tool: N/A</p>
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports Electronic Docs: Does Not Support Software: N/A Closed: N/A Authoring Tool: N/A	<p>Web: There are graphics across the site that do not meet minimum contrast requirements. After May 19, 2017, long descriptions are provided to convey information, but prior to that graphics and tables are captured solely as images and any provided alt text is often not helpful. Down arrows for product running head also do not have sufficient contrast.</p> <p>Electronic Docs: There are graphics across the CQR PDFs that do not meet minimum contrast requirements. Graphics and tables captured as images do not have alt text or long descriptions.</p>

Criteria	Conformance Level	Remarks and Explanations
		Software: N/A Closed: N/A Authoring Tool: N/A
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Across the pages tested, adjusting the text spacing did not affect user experience.</p> <p>Electronic Docs: This criterion is currently not applicable to PDFs.</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p> <p>Electronic Docs: N/A</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: The only instance of content on hover is found in menu bar (Home, etc.). Keyboard focus does not trigger the hover; only mouse focus activates. The hover content is not dismissable, but it is hoverable and persistent.</p> <p>Electronic Docs: CQR PDFs have no interactive elements relevant to this criterion.</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	<p>Web: Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: The CQR site provides multiple ways to access the content.</p> <p>Electronic Docs: CQR PDFs have no elements relevant to this criterion.</p> <p>Authoring Tool: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• s602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Overall, headings and labels are consistent across pages and across issues, as a template is followed for each issue’s structure. Also, headings in articles are descriptive.</p> <p>Exceptions to this criterion include: Fieldsets are not used on static pages with checkboxes, such as the Login and Create Alert pages.</p> <p>The Select drop-down in the Print functionality is missing a form label., as is the Alert EM-mail and FEEDBACK Your Email Address on the Create Alert page.</p> <p>Electronic Docs: CQR PDFs have descriptive headings and labels.</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 10.2.4.7 (Non-web document)</li> <li>• 11.2.4.7 (Open Functionality Software)</li> <li>• 11.2.4.7 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: For the pages tested, focus was visible except around the social media icons.</p> <p>Electronic Docs: Although CQR PDFs are not tagged for accessibility, focus is visible for the TOC, TOC page numbers, and any links in file. Note that there may be “false” hidden links that receive focus.</p> <p>Software: N/A</p> <p>Closed: N/A</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		Authoring Tool: N/A
<b>3.1.2 Language of Parts</b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: All CQR content is in English  Electronic Docs: All CQR PDF content is in English.  Software: N/A Authoring Tool: N/A
<b>3.2.3 Consistent Navigation</b> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Partially Supports Electronic Docs: N/A Authoring Tool: N/A	Web: Navigational mechanisms that are repeated occur in the same relative order each time they are repeated.  One exception in the link for Topic Alerts in the drop-down/hover text of the Using CQR menu take users to the Your Profile page.  Electronic Docs: CQR PDFs are not interactive.  Authoring Tool: N/A
<b>3.2.4 Consistent Identification</b> (Level AA) Also applies to:	Web: Partially Supports Electronic Docs: N/A	Web: Most components that have the same functionality are identified consistently. One exception



Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Authoring Tool: N/A</p>	<p>is the options (Mark All Records, Delete Marked records, etc.) on the Saved Searches and Favorite Documents pages that are conveyed as links to the screen reader when they are buttons that activate action in the check boxes.</p> <p>Electronic Docs: CQR PDFs are not interactive.</p> <p>Authoring Tool: N/A</p>
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Fieldsets are not used on static pages with checkboxes, such as the Login page.</p> <p>Error messaging is specific, but since it does not receive immediate visible or screen reader focus, it may not be helpful to all AT users.</p> <p>Electronic Docs: CQR PDFs have no interactive elements relevant to this criterion.</p> <p>Software: N/A Closed: N/A Authoring Tool: N/A</p>
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	<p>Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Those entering information, such as when creating an account, are notified of errors and there is a Proceed (submit) button so that submission is not automatic. However, On the Favorite Documents and Saved Searches pages, when the Mark All Records button is used, there is no way to undo without manually going to the individual entries.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		Electronic Docs: CQR PDFs have no interactive elements relevant to this criterion.  Software: N/A Closed: N/A Authoring Tool: N/A
<p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document) – Does not apply</li> <li>• 11.4.1.3 (Open Functionality Software) – Does not apply</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p> <p>Electronic Docs: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: CQR users are not alerted to most status changes, such as when Ascending/Descending functionality has been successfully used. The same is true for the Mark All Records, etc., type of functionality. The View PDF functionality is conveyed as a link, but users are not alerted that when activated, the PDF is actually being saved. When the Save function is activated, AT users are not alerted and focus does not land in the popup that opens. Nor when a footnote cite is activated and opens in the text.</p> <p>Users are not alerted when they will be taken to a new page; however, since these are read as links, it should be clear to most users that a new page will open.</p> <p>Status of checkboxes (selected/not selected) is conveyed.</p> <p>Electronic Docs: CQR PDFs have no interactive elements relevant to this criterion. Status messages would come from the program (e.g., Adobe) opening the PDF.</p> <p>Authoring Tool: N/A</p>

**Table 3: Success Criteria, Level AAA**

Notes: This product not assessed for WCAG 2.0 Level AAA.

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Per the VPAT notes, users without vision may encounter some challenges accessing the full content and functionality of the CQR site.
302.2 With Limited Vision	Partially Supports	Per the VPAT notes, users with limited vision may encounter some challenges accessing the full content and functionality of the CQR site.
302.3 Without Perception of Color	Partially Supports	Per the VPAT notes, users without a perception of color may encounter some challenges accessing the full content and functionality of the CQR site.
302.4 Without Hearing	Supports	Users without hearing should be able to fully access the CQR site.
302.5 With Limited Hearing	Supports	Users with limited hearing should be able to fully access the CQR site.
302.6 Without Speech	Supports	Users without speech should be able to fully access the CQR site.
302.7 With Limited Manipulation	Supports	Users with limited manipulation should be able to fully access the CQR site.
302.8 With Limited Reach and Strength	Supports	Users with limited reach and strength should be able to fully access the CQR site.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Per the nature of CQR content, and per some of the issues found on the CQR site, those with limited language, cognitive, and

Criteria	Conformance Level	Remarks and Explanations
		learning abilities may encounter some challenges accessing the full content and functionality of the CQR site.

## Chapter 4: Hardware

Notes: This product is online only and does not include hardware.

## Chapter 5: [Software](#)

Notes: This product is online only and does not include software.

## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	SAGE will provide this information if requested.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Partially Supports	SAGE will provide this information if requested.
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially Supports	SAGE will provide this information if requested.
603.3 Accommodation of Communication Needs	Does Not Support	Accommodation is not provided for communication needs.

# EN 301 549 Report

Notes: This product was not assessed for EN 301 549 “Accessibility requirements suitable for public procurement of ICT products and services in Europe”

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