
**2017–2018 CARLI Public Services Committee:
Annual Report of Activities**

Members:

Rachel Biccichi, 2018-2019, Millikin University
Anne-Marie Eggleston Green, 2015-2018, Kishwaukee College
Marissa Ellermann, 2016-2019, Southern Illinois University Carbondale
Susan Franzen, 2015-2018, Illinois State University, Co-chair
Aaron Harwig, 2017-2020, College of DuPage
Joanna Kolendo, 2016-2019, Chicago State University
Nestor Osorio, 2017-2020, Northern Illinois University
Cory Stevens, 2015-2018, Lake Forest College, Co-chair
Nancy Weichert, 2018-2020, University of Illinois at Springfield

Mid-Year Committee Changes:

Sarah Hill, 2017-2018, Lake Land College
Colleen Shaw, 2016-2017, Heartland Community College, Co-chair
Richard Stokes, 2014-2017, University of Illinois at Urbana-Champaign

CARLI Staff Liaisons:

Elizabeth Clarage
Denise Green

Meetings:

The Public Services Committee held one in-person meeting this year and met ten times by conference call.

Activities:

- **Open House:**
Hosted by Millikin University, March 15, 2018
 - Tour of the University Commons including Staley Library, the New Technologies Studio, and library instruction program.
 - Presentation by Patricia Tomczak, Dean of Libraries and Information Resources, Quincy University.
 - Panel Presentation on combined services by various members of Student Services.
 - Registrants: 56
- **Open House:**
Hosted by the University of St. Francis – April 6, 2018
 - Presentation by Shannon Pohrte Wenzel, Director of Brown Library, University of St. Francis, “Shared Circulation & Reference Desk Experience at USF.”
 - Tour of the University of St. Francis Brown Library.
 - Presentation by Nancy Weichert, Instructional Services Librarian, University of Illinois at Springfield, “Beta Desks and Planning for a New Service Model.”
 - Registrants: 41
- **Annual Project:** Service Models: Resources and Presentations
URL: <https://www.carli.illinois.edu/public-services-models>

Respectfully submitted,
Members of the 2017-2018 Public Services Committee