2017–2018 CARLI Public Services Committee:  
Annual Report of Activities

Members:
Rachel Bicicchi, 2018-2019, Millikin University
Anne-Marie Eggleston Green, 2015-2018, Kishwaukee College
Marissa Ellermann, 2016-2019, Southern Illinois University Carbondale
Susan Franzen, 2015-2018, Illinois State University, Co-chair
Aaron Harwig, 2017-2020, College of DuPage
Joanna Kolendo, 2016-2019, Chicago State University
Nestor Osorio, 2017-2020, Northern Illinois University
Cory Stevens, 2015-2018, Lake Forest College, Co-chair
Nancy Weichert, 2018-2020, University of Illinois at Springfield

Mid-Year Committee Changes:
  Sarah Hill, 2017-2018, Lake Land College
  Colleen Shaw, 2016-2017, Heartland Community College, Co-chair
  Richard Stokes, 2014-2017, University of Illinois at Urbana-Champaign

CARLI Staff Liaisons:
Elizabeth Clarage
Denise Green

Meetings:
The Public Services Committee held one in-person meeting this year and met ten times by conference call.

Activities:
  • **Open House:**
    Hosted by Millikin University, March 15, 2018
    o Tour of the University Commons including Staley Library, the New Technologies Studio, and library instruction program.
    o Presentation by Patricia Tomczak, Dean of Libraries and Information Resources, Quincy University.
    o Panel Presentation on combined services by various members of Student Services.
    o Registrants: 56
  • **Open House:**
    Hosted by the University of St. Francis – April 6, 2018
    o Presentation by Shannon Pohrte Wenzel, Director of Brown Library, University of St. Francis, “Shared Circulation & Reference Desk Experience at USF.”
    o Tour of the University of St. Francis Brown Library.
    o Presentation by Nancy Weichert, Instructional Services Librarian, University of Illinois at Springfield, “Beta Desks and Planning for a New Service Model.”
    o Registrants: 41
  • **Annual Project:** Service Models: Resources and Presentations
    URL: [https://www.carli.illinois.edu/public-services-models](https://www.carli.illinois.edu/public-services-models)

Respectfully submitted,
Members of the 2017-2018 Public Services Committee