
CARLI Public Services Committee FY 2021 Annual Report of Activities and Projects

Members

Caitlin Archer-Helke	2019–2021	Saint Xavier University
Jessica Bastian	2020–2021	Illinois Central College
Krista Bowers Sharpe	2019–2022	Western Illinois University
Aaron Harwig	2017–2021	College of DuPage, Co-chair
Chad Kahl	2018–2021	Illinois State University
Cynthia Kremer	2019–2022	Joliet Junior College
Nestor Osorio	2017–2021	Northern Illinois University, Co-chair
Cory Stevens	2020–2021	Lake Forest College
Lesley Wolfgang	2019–2022	Saint John’s College of Nursing

CARLI Board Liaisons: Spencer Brayton, Waubensee Community College and Rob Morrison, National Louis University

CARLI Staff Liaisons: Elizabeth Clarage and Denise Green

Meetings

The Public Services Committee met eleven times by conference call.

Activities

The Public Services Committee presented a preliminary report to the CARLI Board of Directors in December. The Committee recommended its continuation as a CARLI standing committee in accordance with CARLI’s Statement of Values, noted how public services had become even more essential in the wake of the COVID-19 pandemic, and identified possible challenges and opportunities. The Committee also considered future projects and topics worth exploring on behalf of CARLI and its members. The Committee also included a change in the charge of the committee adhering to the EDI policies and guidelines established by the CARLI of Directors, and the commitment to act upon them. Finally, the preliminary report also addressed updates in the Committee’s charge, purpose, and vision. The Directors accepted the Committee’s recommendations, and the Committee presented its recommendations in final format in March.

The Committee assembled a presentation on Zoom titled *The Pandemic Made Me Do It* on Thursday, January 21, 2021. Chad Kahl moderated and Caitlin Archer-Helke and Lesley Wolfgang presented case studies. The central topics that were addressed were: Post-Covid, what changes in services should we keep in place; how has your outreach changed in the past year; and how will you incorporate this into your future outreach practices? 96 individuals registered for the first presentation. Outcomes of this

presentation were published in *Internet Reference Services Quarterly* (DOI: 10.1080/10875301.2021.1891183). Notes from the session are available on the CARLI website at <https://www.carli.illinois.edu/notes-pandemic-made-me-do-it-changing-public-services-january-2021>

The Committee conducted a second presentation on Zoom titled *Oops! The Pandemic Made Me Do It Again: Escape Rooms, Digital Displays, And More* on Friday, April 23, 2021. Aaron Harwig and Lesley Wolfgang moderated. Amy Chellino from Joliet Junior College discussed digital displays in a presentation entitled “Take Your Displays Online with Take 5,” while Leslie Starasta from Lincoln Christian University spoke on escape rooms with a presentation and accompanying slides entitled “Ticket to Discovery: Library Orientation.” 52 registrants attended the second presentation. Links to the presentation materials may be found at <https://www.carli.illinois.edu/oops-pandemic-made-me-do-it-again-digital-displays-and-escape-rooms>

Respectfully submitted,
Members of the 2020–2021 CARLI Public Services Committee