

OUR PRESENTATION WILL BEGIN SHORTLY



CARLI

Consortium of
Academic and Research
Libraries in Illinois

Welcome!

Please mute your microphone.

After the presentation and as time permits, we will respond to questions typed in the chat box, and offline afterwards, as needed.

PDF slides for this session are posted on the CARLI OpenAthens web page:

<https://www.carli.illinois.edu/products-services/open-athens/>



CARLI

PLANNING FOR THE FUTURE OF OPENATHENS
JANUARY 31/FEBRUARY 1, 2023



Today's Agenda

- Introductions
- Project History and Background
- Timeline of 2023 Events
- OpenAthens Usage Reporting
- FY24 Decision for OpenAthens
- Review Next Steps
- Q&A



Today's Presenters

- Jessica Gibson – Asst. Director, System Services
- Chris Delis – Application Support Specialist
- Denise Green – Senior Library Services Coordinator, Electronic Resources

Several other CARLI staff are also on hand to help answer questions!



Project Background

- In FY20, CARLI contracted with EBSCO to provide OpenAthens to all Governing Member libraries for three years, through June 30, 2023.
 - Libraries could opt IN or opt OUT
- CARLI paid the setup and subscription fees for all I-Share libraries, and all non-I-Share libraries that opted IN, through June 30, 2023.
- CARLI has negotiated member library pricing for OpenAthens with EBSCO for FY24 and FY25.



2023 Timeline of Events

January 13, 2023 – Governing Directors and OpenAthens Contacts were sent pricing information for FY24 and FY25 should their institution choose to continue using OpenAthens.

January 31/February 1, 2023 – CARLI staff hold informational sessions for CARLI libraries about planning for the future of OpenAthens.

Spring 2023 (April/May) – During the spring 2023 cycle of the E-Resources Selection System for FY24, CARLI libraries who wish to continue to subscribe to OpenAthens must choose that option in the system.



2023 Timeline of Events - Continued

July 1, 2023

- CARLI libraries that did not choose a subscription to OpenAthens for FY24 during the spring E-Resources Selection System period will lose access to OpenAthens for authentication and proxy services.
 - Libraries should plan well in advance to transition away from any OpenAthens services for authentication or proxying to electronic resources and set up an alternative method.
- CARLI libraries choosing to continue with a subscription to OpenAthens will begin paying for it.
- CARLI libraries choosing to begin using OpenAthens for the first time on or after July 1, 2023 will need to pay the full setup fee and subscription fee.



Q: How do I know if my library is using OpenAthens, and if so, how much?

A: For *I-Share Libraries*:

- In **Alma**, is there an Integration Profiles (Alma Configuration > General > External Systems > Integration Profiles) configured with an Integration Type of “SAML” that uses a URL through OpenAthens in the “Action” tab?
 - If yes, staff user authentication to Alma and end user authentication in Primo VE is going through Open Athens. You should see usage in OpenAthens Reporting.
- In **Alma**, is there an Integration Profiles (Alma Configuration > General > External Systems > Integration Profiles) configured with an Integration Type of “Resolver Proxy” that uses a URL through OpenAthens in the “Action” tab?
 - If yes, your library is likely proxying electronic resources through OpenAthens. Check additional details on usage in OpenAthens Reporting.



- In **OpenAthens Administration > Reporting**, Usage from the last three years by Resource can viewed.
 - For I-Share Libraries, there are separate Resources for Alma (staff logins) and Primo VE (user logins to Primo VE).
 - If your library completed Phase 2 of the OpenAthens implementation, you will see data on other Resources such as EBSCO Information Services, Elsevier, Springer, etc. depending on the resources your library subscribes to and what resources you had EBSCO staff configure for you.



Q: How do I know if my library is using OpenAthens, and if so, how much?

A: For Non-I-Share Libraries:

- In **OpenAthens Administration > Reporting**, Usage from the last three years by Resource can viewed.
 - If your library completed Phase 2 of the OpenAthens implementation, you will see data on other Resources such as EBSCO Information Services, Elsevier, Springer, etc. depending on the resources your library subscribes to and what resources you had EBSCO staff configure for you.



Brief Demo of OpenAthens Administration Usage Reporting



Q: In order to use OpenAthens Reporting, you need to have an Administrator account. How do I know if I have an account? If I don't have an account, how do I get one?

A: CARLI will provide a list of existing administrator accounts to each library.

- If staff formerly working with OpenAthens are unavailable or cannot recall the password, your library can file a support case with EBSCO via https://connect.ebsco.com/s/?language=en_US. They will reset password manually and share it with you securely.
- You can request a new account from [EBSCO Support](#).



Q: My library wants to continue using OpenAthens. What do we need to do?

A: Select it during the spring FY24 cycle in the CARLI E-Resources Selection System!

- See SaaS (Software as a Service) Options highlighted in purple.
- As with all selections made, these commitments are binding.
- Libraries will be billed by CARLI for the OpenAthens subscription for FY24 on a separate invoice.



Q: My library is currently using OpenAthens for authentication. What happens if we decide not to continue in FY24?

A: Your Library needs to configure a different authentication solution.

- Many campuses support single sign-on like SAML directly.
- I-Share libraries will need to set up new integration profile in Alma for your new solution.



Q: My library is currently using OpenAthens for proxying. What happens if we decide not to continue in FY24?

A: Your Library needs to configure a different proxying solution.

- I-Share libraries will need to set up new integration profile in Alma for your new resolver proxy solution.
- Your library should update any proxy or link resolver settings with e-resource vendors such as EBSCOhost, ProQuest, JSTOR, etc.



Next Steps

- CARLI will provide 2022 OpenAthens Admin Reporting Usage data and a list of OpenAthens Administrators to each library.
 - I-Share libraries will find a new OpenAthens folder in their institutional Box folder.
 - “2022 OpenAthens Resource Usage Report”
 - If you don’t have access to Box, contact your I-Share Liaison.
 - Non-I-Share library Directors and OpenAthens Contacts will receive an email with direct link to their data.
- Watch for the announcement about the opening of the FY24 spring E-Resources Selection System cycle to select OpenAthens to continue your subscription.



Resources and Links

CARLI's OpenAthens webpage:

<https://www.carli.illinois.edu/products-services/open-athens>

EBSCO Connect portal to reach EBSCO's OpenAthens Support:

https://connect.ebsco.com/s/loginpage?language=en_US

OpenAthens Reporting Documentation:

<https://docs.openathens.net/libraries/reporting>

CARLI's E-Resources Selection System:

<https://select-library.carli.illinois.edu/login>



YOUR QUESTIONS



Thank you for attending!

For future questions, contact CARLI Support at
support@carli.illinois.edu

