I-Share Users' Group   CARLI Committees

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I-Share Users' Group Annual Report Fiscal Year 2012

Consortium of Academic and Research Libraries in Illinois

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I-Share User's Group Annual Report 2011-2012

Membership:
Megan Bernal (2011-2014 Pr) DePaul University
Belinda Cheek (2009-2012, Pr) North Central College
Nancy Laverdiere (2009—2012, St. U) Western Illinois University
Carlos Melian (2009-2012, St. U) Northeastern Illinois University
Howard Carter (2010-2013, St. U) Southern Illinois University Carbondale
Mary Case (2010-2012, St. U) (Board Liaison) University of Illinois at Chicago
Cindy Fuller   (2010-2013, PR) (Board Liaison) Millikin University
Thomas Goetz (2010-2013, CC) William Rainey Harper College, **chair**
Ted Schwitzner (2011-2014, St. U) Illinois State University, **chair elect**
(CC=community college; Pr=private; and St. U= state university)
CARLI Staff Liaison: Lorna Engels

Activities
IUG met 6 times over the course of the year 3 times by phone. Business items included the election of Ted Schwitzner as chair for the 2012-2013 term. New liaisons were assigned for the Acq/Ser, Cataloging and Instruction teams.

Key areas of IUG involvement this year, in either a direct or advisory role, were; E-books, Patron Driven Acquisitions, Voyager upgrade timing, Discovery tools *(including the March 15th Discovery tool forum)*, increased media lending, and with the Resource Sharing team UB Blocks.

Major accomplishments this year included the organization of a joint meeting with the CARLI collections working group on issues concerning E-Books, specifically issues about sharing these resources. Can E-Books be loaned? Can a consortial purchasing arrangement solve some of the problems concerning E-Book sharing? Following our discussions CARLI began investigating possible consortial purchasing of E-Books.

IUG held an informational webinar Friday April 13th, attended by 97 registrants. Topics included an introduction to IUG and its work, a tour of the CARLI and ExLibris websites, voyager development, the future of the ILS, and XC news.

IUG drafted a survey for membership concerning the timing of upgrades; the survey can be administered as needed.

Media lending issues were addressed. This is an action item next year, but investigation has begun into issues concerning why institutions are hesitant to loan media. Cathy Salika was able to come up with some very interesting data on media lending, calling into question many of the issues people cite when refusing to lend media. This data has been disseminated to IUG and at a Resource sharing forum among other places.
Three IUG members presented at the ELUNA conference in Salt Lake City. The presentation was entitled *Consortium as a Cloud* and drew parallels between the I-Share environment and cloud based or hosted systems.

IUG wishes to thank outgoing IUG members Carlos Melian, Nancy Laverdiere, Belinda Cheek, and Board Liaison, Mary Case for all of the hard work on behalf of IUG

Future objectives

- IUG will continue to advise on future ILS developments
- Increased AV lending.
- eXtensible catalog
- continued involvement with E-Book issues

Summary of Team Activities
Below are brief summaries of each Team's annual assessment of their specific activities and future objectives.

I-Share Acquisitions and Serials Team (IACQ)
John Ballestro and Melissa Laytham, Co-Chairs, Megan Bernal, DePaul University, IUG Liaison. Jennifer Masciadrelli, CARLI Staff Liaison

Accomplishments
Forum
- Planned and executed a joint forum with ICAT on e-books at the Newberry library in Chicago – May 4, 2012, 96 attendees. Topics included;
  - Selection & Acquisition
  - Cataloging and Access
  - E-books: The vendor perspective
  - Patron Driven Acquisitions
  - Acquisitions and e-books: the Nitty Gritty
  - Managing your e-book access troubleshooting workflow
  - Cataloging e-books: the Nitty-Gritty

Open House
- Eastern Illinois University, May 17, 2012 – 19 attendees. Library faculty provided an overview of how technical services functions are organized at the Booth Library EIU

Training and Documentation
- Completed a Revision and Update of the IACQ Wiki Documentation
- Created two Point-of-Need Wink Tutorial

Future Objectives:
IACQ is evaluating forum and open house evaluations for guidance in planning future events.

I-Share Cataloging & Authority Control Team
Kristin Martin Chair, Ted Schwintzner IUG Liaison, Cathy Salika CARLI Staff Liaison.

Accomplishments:
Webinars/Forums: Conducted three Fall Forum webinars, Nov. 14-16 on the following topics:
- An overview of best cataloging practices for the I-Share environment
- An overview of database maintenance tools available to I-Share libraries and the types of problems they can help address

- A step-by-step description of cataloging e-journals following the CatER recommendations
- With IACQ co-hosted E-books forum (see above).

Documentation & best practices:
- Updated the ICAT Interim Recommendations for Managing RDA in I-Share
- Completed discussion of the Cataloging of Electronic Resources Task Force (CatER)
- Developed a document to provide guidance on the use of Library of Congress genre/form headings
- Reviewed and approved various additions prepared by CARLI staff to the "Suggested Priorities for Bibliographic, Holding, and Item Record Maintenance" document.
- Developed recommendations and guidance for member libraries using the WorldCat Digital Collection Gateway to transform CONTENTdm records into MARC records
- Tested new additions to the consortial tag tables for use with MARC validation functions in the Voyager cataloging client

Other Accomplishments
- Established a relationship with the Dominican University GSLIS internship coordinator, to encourage I-Share libraries in the Chicago area to consider providing cataloging-focused practicums or internships for Dominican students

Future Objectives
- With RDA implementation to occur during the next year, ICAT will return to RDA implementation planning;
- Potentially revisit the eXtensible Catalog (XC) to see what role the Metadata Services Toolkit could have for I-Share participating libraries

I-Share Instruction Team
Julie Murphy & Ken Orenic Co-chairs, Nancy Laverdiere IUG Liaison, Lorna Engels CARLI staff Liaison.

Accomplishments:
Forums
- The Instruction Team's first Unconference took place at Illinois Wesleyan University on January 10th, 2012. The event was entitled: "CARLI Instruction Team's Library Instruction Unconference: Your Voice Needed!" The idea behind the Unconference was to have participants, drawing on their own ideas, expertise, and interests, generate the Unconference topics and then self-select into groups for discussion.
- "Library Instruction for a Diverse Student Population." June 8th at Chicago Theological Union. Topics for the forum include;
  - Make a Connection: Library Services for International Students
  - Intellectual Property and Attribution in a Cross-Cultural Context: Understanding International Students' Attitudes Towards Citation and Plagiarism.
  - Welcome to my classroom; did you learn anything today? The international student in the library instruction classroom.
  - Stereotype Threat: Effects on Achievement and University Success

<u>Social Media</u>
- Social Media Initiatives included Twitter hashtag for communication at IBI events and expanded use of CARLI Blog.
- The Instruction was wiki was renamed to better reflect the content on the page. The wiki was reorganized with dated material removed.

<u>Charge</u>
In November a team member noted that the charge given to us by CARLI no longer accurately reflects the work the team has been doing for the past several years. In early 2012 the team agreed to request that IUG and CARLI review our charge and consider updating it.

Future Objectives
- Expanded use of Instruction Materials portion of the CARLI wiki as a place for I-Share member libraries to collaborate on instruction initiatives
- Work toward more beyond I-Share involvement in events as the charge is expanded

I-Share OPAC Team
Edith List Chair, IUG Liaison: Belinda Cheek, North Central College, Paige Weston CARLI Staff Liaison.

Accomplishments
- A committee member helped with coding the option that allows users to select all titles on their My Account renewals.
- Discussed and made suggestions to CARLI about how to label and search for HathiTrust titles in the Union Catalog.
- Supported the recommendation from an I-Share library to display series volume numbers in the top of page display.
- Collaborated and selected new icons for VuFind.
- Collaborated and came up with a design for New Titles List that is more "VuFind-like" with links to VuFind instead of WebVoyage.
- Supported the addition of a search box on the bottom of the VuFind screen.
- Reworded the "Your Account is not synced" message.

Future Objectives

- How to better handle eBooks in the Union Catalog.
- Future considerations for XC.

I-Share Resource Sharing Team
Kathy Willis, Chair, Howard Carter SIUC, IUG Liaison, Mel Farrell CARLI Staff Liaison, Lorna Engels CARLI Staff Liaison.

Accomplishments
Forums/Webinars
- Fall Webinar October 12th and 13th topics included;
    - UB policy standardization
    - CARLI website tour
    - ShelfLister 2.0
- Spring Forum April 25th Illinois Wesleyan university "Resource Sharing 101", topics included;
    - Ask the Experts Panel on Lost procedures; In-transit procedures; managing patron blocks
    - Packaging for ILDS
    - Callslips and Manifests
    - Statistical analysis of lending trends

Other Issues addressed

- Best Practices for UB Blocks
- Best practices for ILDS delivery

Future Objectives
- Continued monitoring of UB blocks
- Expanded usage of ShelfLister 2.0
- Increased media lending across I-share

Respectfully submitted,
Thomas Goetz
Chair I-Share Users Group