

3-27-2009

I-Share Users' Group Minutes for March 27, 2009

Consortium of Academic and Research Libraries in Illinois

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I-Share Users' Group Minutes

217-244-7532 and (toll free) 877-607-8979

Date: March 27, 2009

CARLI Office

Members Attending:

Carlos Melian,	(2006-2009 St. U)	Northeastern Illinois University
Mary Burkee	(2009-2011, StU)	University of Illinois Urbana-Champaign
Xiaotian Chen	(2006-2009, Pr),	Bradley University
Keith Eiten	(2007-2010, Pr),	Wheaton College
Stephanie Graves	(2006-2009, St.U),	Southern Illinois University at Carbondale
Sarah McHone-Chase	(2007-2010, St.U),	Northern Illinois University
Jason Rossi	(2009-2011, Pr)	Robert Morris College
Karen Whisler	(2009-2011, StU)	Eastern Illinois University
Carol Reid	(2007-2010, CC),	Heartland Community College
Stephen Smith	(2007-2010, St. U),	University of Illinois at Springfield
Alexis Rogers	(2008-2010CC)	Lincoln Land Community College

Members Absent:

Sandy Craig,	(2008-2011, CC)	Illinois Eastern Community Colleges
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CARLI Staff Attending: Lorna Engels, Kristine Hammerstrand, Cathy Salika

Decisions:

- Minutes approved: as amended
- Next meeting: April 24 at Heartland Community College

CARLI Board Report:

- Oct 30 annual meeting at I Hotel
- Approved product proposal from Product and Services committee; will look at ways to do "purchase on demand" materials not available in I-Share (\$5,000)
- No additional I-Share libraries for 2010 (recommendation to wait another year for adding more libraries)
- Cost recovery program for projects that extract information from I-Share (example of data clean up projects, item status data, etc) Will have definition of 'routine project' and will provide estimate before instituting
- Operational budget issues discussed in depth
- Analyzer contract from Voyager cancelled (web based reporting tool); never been able to get it to work in our environment
- Voyager upgrade
 - Survey about training databases is out now. Voyager 7.03 training database will be available soon
 - June still target date. Version that will be implemented still to be determined.
- Check board minutes for additional information

Team Reports:

- Acquisitions & Serials Team
 - Met at CARLI office, spent afternoon working on Voyager checklist scripts
 - Forum for April 30 at UIS
- Cataloging and Authority Control Team
 - 3 mini forums resulted in positive feedback
 - Spring forum for April 30 at UIS (planning for upgrade in cataloging and acq/serials, workflows, panel discussion on workflows, cataloging break outs, table discussion for acquisitions)
 - Planning fall forum, discussion of selection of next Chair
 - Follow up discussion on Voyager upgrade; reviewing checklists for cataloguing module
- Resource Sharing Team
 - Checklist scripts proceeding nicely
 - Looked at Ex Libris release notes about Voyager upgrade
 - Future of ILS discussion, list of questions to discuss at next meeting
 - Planning Wimba presentations on Voyager upgrade features for Circ/Resource Sharing
- Instruction Team
 - Forum on April 2 on Using Social Technologies in Library Instruction at UIS
 - June 5 & 12 Tutorial creation workshops (Eastern & Columbia) using WINK,, hands on help with planning, storyboarding, & recording (attendees limited to 15)
 - New chair is Rebecca Martin (current chair starts maternity leave in May)
- OPAC Team
 - Voyager Upgrades and VuFind version 1.0 discussion
 - Usability document discussion
 - Jon Gorman gave interim account of efforts to integrate records into RefWorks

CARLI Office report:

- CARLI survey asking for satisfaction with CARLI services and products results currently out and more information will be in newsletter
- Looking for volunteers, response has been good, open until end of April
- HACQfest for acquisitions module on June 9 at CARLI office
- Reminder to check system status page for the blog update
- Public Services Working Group has regional open houses on May 22 at Heartland and ISU, May 29 at John Wood and Quincy and June 19 at Northwestern
- Voyager upgrade—still progressing, not sure which version will come up on in June

Agenda Discussion:

- Volunteer usability group—finalized draft and approved. OPAC team will oversee
- Reports Forum—use of Wimba is good, limits presentation to 1 hour (multiple days)
- Ad Hoc Statistics Task Force charged completed; good document!
- Copyright workshop was popular; work on follow up copyright workshop next year
- Liaisons Forum Planning
 - May 21 in Champaign, registration open on April 20(save the date to the Liaisons list)

- Morning: Registration, introduction of new liaisons, when to call support, statistics report overview usability checklist, Voyager upgrade, break for lunch,
- Afternoon: future of ILS discussion (ask liaisons to discuss with others in library and bring thoughts)
- E-resources cataloging task force (Steven Smith)
 - With cataloging guidelines about 5 years old (although some updates), Stephen proposes new task force to look at electronic resource guidelines with input from variety of teams and working group
 - Some perspective needed on separation of e-resources (e-books, streaming media, online journals).
 - Xiaotian was on the 2003-2004 task force drafting the 2004 guidelines. He said SFX was not a factor then but now SFX is playing an important role in retrieving e-journals. The old task force did a national survey in 2003 before drafting the guidelines and he did a similar survey in 2008.
 - Stephen, Xiaotian, Keith and Carlos will draft charge and guidelines based on 2004 document (2006 update) Jessica will be liaison from CARLI (with Paige also helping out)
 - Identify best practices
 - Develop recommendations
 - Call for volunteers
- Forum evaluations revised to be more quantitative: workshops, forums and Wimba evaluations
- Lorna will design a template for online survey for each type of meeting
- Future of ILS
 - Must keep
 - Seamless Universal borrowing
 - Discovery layer and back end work seamlessly together even if from different vendors
 - Text messaging call numbers (expand)
 - Shelf status, limit by location, hot links to call numbers, authors, etc
 - Bulk importing and reporting
 - Data integrity
 - “Instant” updating
 - Annoyances
 - ‘Click heavy’
 - Response time, (long time to load, work faster)
 - Multiple volume requesting
 - Search logic (should default to ‘and’)
 - Easier authentication (minimum passwords)
 - Communication with external billing systems
 - Lack of customization
 - Easily linking and presenting streaming visual media
 - Popular title issue
 - Lack of integration between clients (Circ & Bib info)
 - Having to recustomize with each upgrade
 - Dreaming big
 - Something already ready for mobile browser
 - Integrated ERMS into acquisitions client
 - Widget approach to catalog searches
 - Contact info/location information within catalog
 - Chat messaging within catalog
 - Text messaging within catalog (overdue notices etc.)

- Built in citation management tools
- ILS that communicates with billing systems (Banner)
- “did you mean” feature, more than dictionary, also thesaurus
- Multiple metadata schema
- Transparent search logic
- More Robust faceted search approach
- ‘Other users searched’ helps
- Mashup catalog/article database, single do-it-all library spot

Director’s questions included:

Timing of ‘moving’ to another system—how will we know when to move?

What is our tolerance for risk?

Future Agenda Items

E-resources cataloguing task force

Finalize approach to ILS discussion at Liaison forum