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I-Share OPAC Team Minutes for October 14, 2008

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OPAC TEAM Meeting Minutes

2008/10/14 10:00am – noon

Attending: Amanda Pippitt, Gregory Morrison, Jonathan Gorman, Karen Becker, Kathy Chang, Keith Eitan, Nancy Sosna Bohm, Paige Weston, Paula Dempsey

1. Minutes from the 9/9/08 meeting were approved as posted. We will continue to approve minutes by email.
2. Amanda will convey the group's approval of UIUC accessibility-related customization changes. (See email from Jon Gorman Oct 6, 2008 below.)
http://develop.carli.illinois.edu/uiu_dev/cgi-bin/Pwebrecon.cgi?DB=local&PAGE=First
This represents a good faith effort but does not make the UIUC instance of Web Voyage fully accessible to the visually impaired. Jon can demonstrate changes for the CARLI staff; the changes to My Account may be useful applied more broadly. Paige noted it is not worth a big investment in the current version of Web Voyage. Version 7 will be redesigned in ways that will be more accessible to a screen reader (but not 100% accessible).
3. Text me a call number. Turned on in UC at noon on Monday 10/13. Requests are pouring in to have it implemented in local instances (17 since noon Monday 10/13). CARLI will start changing local catalogs early next week.
4. VuFind security issue. VuFind is not encrypted/secured when you login (i.e., it stays http and doesn't change to a secure https server). This means that the user name, password, title, and item barcode are passed in the clear on the network. Issues for this include:
Individual could harvest several logins and be a annoyance by requesting items as jokes.
Someone could be using the same login and password for a bank account or something similar. The person eavesdropping (say, in a popular campus café) to the network traffic sees a url for a bank and then also sees them login to request a book. They wait a bit then try said username/password at the other institution.
CARLI will probably be able to work on this when they receive version 1.0, but it cannot be corrected in the current version. Jon recommended that users choose a unique password for VuFind and avoid using first and last name. Paige noted this is always a good idea, even with strong encryption. This advice will be noted on the account setup page.
5. Review Priorities: Bulk of items listed are waiting for 7.0 to be released. One important goal that can be moved to the top is to figure out how to prepare for 7.0.
http://www.carli.illinois.edu/comms/iug/iug-opac/iug-opac-reports/opac-tasklist.html
Jon is trying to develop a local plan for regular usability testing. Paige noted the team that designs the OPAC should not also run usability testing. There was an effort to get money to sponsor local usability testing under the conditions that questions applied to the overall OPAC and that results would be shared. The idea might have died because of human subjects concerns. Keith will bring this back to I-Share for a more formal response.
#12. (Insert some anchors at the top of the MyAccount page…) Jon and Paige will look into this to see how it could be resolved based on work he has done with accessibility in the UIUC instance.
#21. (Add an "I'll go get it" button to map in I-Share.) Could probably be done if the right expertise were found. Medium priority; would be nice if it did not involve pulling someone off another project.
#22. (Add a "Where is my request?" button to the MyAccount page.) This is not currently feasible technically.

#25. (Improve output format for EndNote; create output format for RefWorks.) Subgroup was set up to explore the export issue for RefWorks in late October: Jon, Greg, and Nancy.

#26. Paige will add a row to reflect work on search box.

6. Search box documentation. Paige is working on responding to excellent comments from the group. Reworked page should be available for November 11 meeting. Paige welcomes general comments about the direction of the content and layout. The intention is to be accessible to non-technical type people. http://www.carli.illinois.edu/mem-prod/I-Share/opac/search_box_examples.html

7. Update from Keith. I-Share met September 19, including conference call with instruction team, which may be merged with the public services group (no firm conclusions yet). They will be reviewing charges for other groups to make sure they're still relevant/needed. Keith asked the group to review the charge and reflect on whether it needs to be tweaked or completely revamped. Jon will attend the October 31 meeting to discuss our charge. IUG is also considering a task force to design statistical reports for specific agencies.

8. Update/progress on new format icons. Some will be made a little lighter, and then Paige will pass along the icons and work on getting them in. This will not happen immediately. http://thesmudge.com/shapeshifter/CARLI/icons2.html

9. New member. Kitti Canepi was confirmed yesterday to join the group from SIUC.

10. Next meeting November 11, same time and phone number.