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# Public Services Working Group Minutes for August 27, 2007

Consortium of Academic and Research Libraries in Illinois

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# Public Services Working Group Minutes

August 27, 2007

Illinois State University

## 1. Review of Committee Charge:

- Annual Report
- Strategic Direction
- Had interesting listserv discussions and need to continue posting our list of topics which is available on the Wiki

## 2. Wiki:

- Has potential
- Need to post more content
- What kind of projects can we create within the Wiki?
- Would we like to create a public Wiki? Need RSS Feed

## 3. Workshop/Forum:

What we learned & questions we have:

- Social Technologies Forum came together quickly and finding presenters was difficult
  - Comments: Want more Global Representation
  - Planning Process:
    - Get commitments
    - FREE
    - What are the limits for funding?
    - Who are the Midwesterners?
    - Could we do a partnership with surrounding states?
- 07/08 Forum Planning:
  - Full Day: Morning beginner, afternoon advanced
  - Topic Ideas:
    - Introduction to Faceted Browsing
    - Death of the Reference Desk
      - Open discussions
      - What's the CARLI position?
    - Pre-conference at IACRL
    - Where will we be in 5 years?
    - What is reference?
    - Researching & Publishing
    - Look at the CARLI strategic plan and pull out PSWG specifics
    - Create a survey monkey survey—listserv
    - Follow up on social technologies
    - Synthesis:
      - 1.5 day forum on "Future of..."
      - Create action plans

- June session—possibly partner with neighboring states:
  - Morning: Death of Reference
    - How to justify?
    - Data required
  - Afternoon: Instructional tips & tricks
- March
  - What have you done since the Social Technologies Forum?
- January or February
  - Instruction—Immersion Follow-up
- How we are going to make any of the above Forums/Workshops happen
  - Post on the Wiki: What do we need to know to make one of the three happen.

Immersion Follow-up:

Elizabeth

Lisa

Kelly

Social Technology Follow-up:

Nancy

Sarah

Jen

Death of Reference:

Dave

Greg

Anne

Gretl