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I-Share Resource Sharing Team Minutes for August 16, 2007

Consortium of Academic and Research Libraries in Illinois

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I-Share Resource Sharing Team Minutes

August 16, 2007

Present: Lynn Bierma, Susie Duncan (phone), Lorna Engels, Mel Farrell, Peggy Glatthaar, Sherry Gogo-Madsen (phone), Sarah McHone-Chase Deborah Myers, Peggy Roth (phone), Deborah Stevenson, Candace Walter

Guest: Susan Singleton, CARLI Executive Director

Absent: Pat Woodworth

The meeting was called to order at 10:05 AM. New members were welcomed and terms were assigned to the new members. Peggy Glatthaar was assigned a two-year term (2007-2009) and Deborah Myers, Peggy Roth, and Candace Walter were assigned three-year terms (2007-2010).

The web page for the I-Share Resource Sharing Team will be updated to reflect team members and their terms, along with the new chair and IUG Liaison.

Deborah Stevenson volunteered to serve as Chair for 2007/2008 and took over the meeting.

Minutes will be taken on a rotating basis, based alphabetically by last name of team member.

Old Business

It was reported that the work by the committee appointed by the Illinois State Library to look at revising the ILLINET Code was nearly completed, and that no major changes were expected.

New Business

IUG LIAISON REPORT (Sarah McHone-Chase)

July 27, 2007 meeting:

The CARLI strategic planning process is almost complete. The plan emphasizes innovation, experimentation, flexibility and looking toward the future.

The new strategic plan sets a goal of standardized UB loan periods and renewals. The I-Share Resource Sharing Team will likely be asked to help disseminate information and/or survey I-Share members, but devising the standards will probably be left up to the Resource Sharing Code Revision Task Force).

CARLI is looking at various next generation discovery tools (front-end systems), such as University of Rochester's Extensible Catalog project, Villanova University's new open source product, VU Find,

AquaBrowser, Primo and WorldCat Local.

CARLI staff will be developing a proposed business plan focusing on usability testing that will allow CARLI to quickly receive user-focused feedback through libraries that will partner with the consortium. This will also allow feedback from librarians in the field who have independent results to share.

The CARLI board approved the concept of preparing RFPs that could provide pricing for more than one system. The new delivery system RFP is awaiting passage of the FY08 State of Illinois budget before going forward to completion.

Lincoln Trail Libraries System will be hosting a Symposium on the Future of Integrated Library Systems on Sept. 13-15, 2007.

All six new I-Share libraries are online. There have been no major problems, and the new libraries are receiving requests.

Two CARLI coordinators are working remotely (New York and Kentucky).

CARLI's 24-hour toll free support number has been available since July 2, 2007. No after-hour calls have been logged.

IUG also discussed the mentoring program for forums, with the goals being "relationship building and familiarization with terminology". Problems encountered during the Winter Resource Sharing Forum were discussed, along with suggested solutions.

- *Problems include:* mentor/mentored not showing up to meeting, mentor didn't know expectations and abandoned mentored at lunch, matching them on site—how to meet? Also, was this type of meeting best way to discuss unfamiliar terminology or issues? Better during Q/A, lunch.
- *Suggested solutions:* have mentor/mentored pair arrive half hour early (carpools/ distance traveled impacted by this), assign pair early and have email conversation before event, "lunch with newbie", color coded badges, blog/wiki/podcasting.
 - Actions:
 - IUG will develop a proposal and discuss with Margaret Chambers (CARLI Communication Director) at future meeting;
 - Tom Goetz will work on guidelines for email communication for mentors.

(The Resource Sharing team discussed various mentoring ideas, including mentors being posted on the CARLI website and "back-up" mentors).

IUG discussed ways to communicate better the activities and accomplishments of the teams. A meeting with Margaret Chambers is being scheduled to pursue this.

The I-Share Forum Evaluation form has been revised and will be used at future forum events.

CARLI plans to do the next Voyager upgrade in the December 2007-January 2008 timeframe. The upgrade will move I-Share from Voyager 6.1 to 6.5.2 or 6.5.3, depending on product release dates.

CARLI REPORT (Mel Farrell and Lorna Engels)

Upcoming training courses: SFX refresher, introductory training for Access reports, MFHD training and cataloging training.

A CARLI Chair Coordination Meeting will be held September 20, 2007 and will be composed of new and past Chairs.

The CARLI Annual Membership Meeting will be held October 26, 2007.

A "Best Practices in Library Instruction" Forum sponsored by the I-Share Instruction Team, will be held November 7, 2007.

Standardizing the lending and renewal policies among I-Share libraries will be difficult.

A new CARLI Wiki is available at wiki.carli.Illinois.edu. One document posted to the wiki is a table detailing the CIRC/ILL policies of I-Share libraries. It will be announced to the I-Share community and be open for additions and corrections.

WIMBA (educational software provided via WebJunction). The product is not designed for videoconferencing, but may be appropriate for capturing forum or training sessions. Several presenters can upload their presentations; It's also best if someone other than the presenter can monitor for online questions. Sessions may be archived for later viewing. WIMBA could lend itself well to CIRC training.

CARLI will be hosting information webinars on Electronic Resource Management Systems (ERMS)

FALL FORUM PLANNING

Members were briefed on the results of the Winter Resource Sharing Forum survey; participants particularly wanted information on copyright. Two possible speakers were mentioned: Tom Lepensky (Univ. of Wisc.) or Rebecca Butler (NIU). Possible dates: Nov. 13 or 14 at either UIS or NIU. Both speakers and locations will be contacted for availability.

Spring forum topic: new delivery system.

SUSAN SINGLETON

Delivery System:

Goal for implementing is January 2008.

An implementation committee has been appointed.

Each institution will have 1 stop scheduled 5 days per week.

Projects for IRESSHARE:

Discover how many items end up with lost/unpaid status each year.

Look at ways to promote standardized loan time proposal.

Look at policies and determine which are the "hardest sell".

Develop best practices, or agreement on turn-around time in processing requests.

Next meeting (conference call): September 19 from 2 to 4 PM. The call-in number will be provided.

Meeting adjourned 2:30 PM.

Respectfully Submitted,
Lynn Bierma