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## I-Share Users' Group Minutes for March 9, 2007

Consortium of Academic and Research Libraries in Illinois

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## IUG Meeting Minutes

March 9, 2007 Bradley University  
Conference Call: 217-244-7526

**Present :** Judy Anderson (SVC), Stephanie Atkins (UIU), David Bell (EIU), Xiaotian Chen (BRA), Felix Chu (WIU), Lorna Engels (CARLI), Tony Glass (ERK), Tom Goetz (WHR), Jennifer Hansen-Peterson (AUG), Larissa Moebs (ICC), TJ Urbanski (ISU), Paige Weston (CARLI).

**Present on phone:** Stephanie Graves (SIC), Kris Hammerstrand (CARLI), Carlos Melian (NEI), Cathy Salika (CARLI)

1. Announcements: Our next meeting will be April 13, 2007 by phone.
2. Approval of minutes March 9, 2007 meeting: Approved.
3. Committee/Task Force Reports:
  - **Acquisitions & Serials Team:** Carlos Melian – Team will meet next week. Following the meeting there will be an open conference call on complex publication patterns.
  - **Cataloging and Authority Control Team:** Tony Glass – They are firming up the details of the March 20th forum at Columbia College. There were some legal complications with Columbia regarding use of their facilities. They will be discussing an indexing topic via email. Next meeting is May 1st.
  - **Resource Sharing Team:** Jenny Hansen-Peterson – They had a conference call Monday. They will have a vacancy for a three year term due to a non-participating member. The forum was rescheduled to April 8, 2007. A new registration will be opened. They have had lots of discussion on performance issues. There is a link on the CARLI site for bugs.
  - **Instruction Team:** David Bell – They have a new member, Victoria Pawl from National Louis University. The tutorials are finished. They are planning a late fall forum on November 7th at Heartland in Bloomington. Next meeting will be a conference call.
  - **OPAC Team:** Tom Goetz / Paige Weston – They have received the tutorials from the Instruction team. They are in the process of integrating those with the I-Share website. There is a newly discovered issue with corporate name subject hyperlinks. The link is not a complete link. It only links to the first part of the subject heading. Ex.: United States – Constitution – 25th amendment only links to United States.
4. CARLI Office Report: Kris Hammerstrand /Paige Weston – Everyone is busy with the new class. They have done 2 data review sessions. SysAdmin training is next. The Oracle moves are being done by number of active connections. The tech team sees improvement on those who have been moved. The patches are in place for daylight savings time. Voyager-L message from Ex Libris CEO indicates staffing being increased and things are on track for future releases. Cathy Salika indicated that Analyzer installation was going much slower than anticipated. I-Share is their first consortial setup and that has added complexity. They are developing a new tool to set up individual library connections during the second quarter of this year and a strategy for going forward. Susan Singleton will be having a conversation with Ex Libris on the contractual issues involved. Kris reported on the meeting held at Rochester on open source to extend the discovery services of traditional catalogs. They are exploring a front end and extensions to use with major integrated systems. CARLI is not a formal participant yet. Discussions are still ongoing regarding developing partnerships of open source developers. This would not replace Voyager. Hopefully, the new class of libraries will be up by July 1st. The UC and UB features following

after that date.

There are still some persistent UB problems: requests without titles, cluster errors, and My Account problems. Mel is pursuing these issues. It was suggested a brief summary of these issues be posted with workarounds or indicate they are performance issues. Member libraries are asked to continue to report issues with specific details and examples so they can work on these with Ex Libris. Some fixes may be in the next release. Next release cannot be implemented until new class is in place. In response to visual accessibility issues, some changes are being made to WebVoyage and meetings are being held with Ex Libris developers. The new books list is nearing completion. Individual libraries will have some choices regarding appearance. It is not expected to complicate performance issues.

5. CARLI Board Report. Kris Hammerstrand – Their meeting is next week. The minutes are on the website. The agenda topics include elections, by-laws changes for associate members, a report from the Products and Services Vetting Committee regarding 8 Catalog Enhancements products from Syndetic Solutions. These reside on their server. Also they are checking the cost for individual libraries to purchase these. 13 digit ISBNs mean that duplicate images of covers load. This is fixed in Voyager 6.5. CARLI staff will develop a local fix in the meantime. Staff does not expect to implement a Voyager upgrade before winter break. Carlos raised concerns over previous E-reserve problems on upgrades. There are 5 libraries preapproved and a call will go out for new applicants for the class of 2008. The Illinois Immersion program in July has 90 slots (30 program and 60 teacher). Only 35 applications have been received so far. The Illinois State Library has scholarships available for Community College librarians. The application deadline has been extended to April 27th. The Products and Services Vetting Committee has met with Susan Singleton to review suggestions. Everyone is encouraged to submit ideas to the committee and also to the Programming Committee.

6. Other Business

Recognition for service to CARLI:

Instruction Forum in November: Possible topics could include updated tutorials, a breakout session on the Immersion program, suggestions for other tutorials libraries would like, best practices for creating mini-tutorials, and how to assess successful instruction. Larissa mentioned ANTS free tutorials online. CARLI owns a license for WIMBA. Are there other ways to present forums? Podcasts? Web casting? The State Library is looking at Web Junction.

Usability testing: OPAC team needs some usability testing before they can move forward. How can we build an environment where lots of small testing can be done? What resources are we willing to allocate?

Usability needs to be part of our culture. Stephanie Atkins, Felix Chu, and Tom Goetz will draft a proposal on how best to implement usability assessment with usability testing as one component.

Resource Sharing team needs a new member for a 2 year term starting in July. Paige will send out a call.

7. Future Agenda Items:

- Voyager ini scripts

- End User Conference

- Report writing forum /Analyzer roll-out possibly in October?