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# Public Services Working Group Minutes for January 16, 2007

Consortium of Academic and Research Libraries in Illinois

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## Public Services Working Group Minutes

January 16, 2007

Illinois State University

**Members Attending:** Paul Anthony (Southern Illinois University Edwardsville), Anne Armstrong (University of Illinois at Chicago, by phone), Julie Chapman (University of Illinois at Springfield), Kelly Fisher (Eureka College), Greg MacAyeal (Roosevelt University), Dane Ward (Illinois State University, chair), Nancy Weichert (Illinois Institute of Technology)

**Members Absent:** Lisa Janicke Hinchliffe, University of Illinois at Urbana Champaign; Gretl Kramer, Elgin Community College

**CARLI Staff:** Elizabeth Clarage and Jennifer Masciadrelli (phone)

1. Review of agenda
2. Introductions around table. Introduction of new member Nancy Weichert from the Illinois Institute of Technology.
3. Overview of wiki for the group. Jen will send URL for editing guide to the group listserv.

[http://meta.wikimedia.org/wiki/how\\_to\\_edit\\_a\\_page](http://meta.wikimedia.org/wiki/how_to_edit_a_page)

To create a wiki page, you need to create a link, then go to the page to add the content.

There is no automated e-mail notification yet on updates. Jen will talk to the CARLI webmaster about RSS feeds from the wiki.

Jen will set up the pages that the groups decides to add to the wiki during our meeting today.

Suggestion from group member for those not familiar with wiki technology:

-Put initials in front of edited text or put a box around the text, then people can easily see the edits.

Group decided to add a Wiki Resources page, add URLs here for articles or help on Wikis. Nancy is willing to populate this page.

Also, group decided that from the "Main Page" would be a "Forum Planning" page. On the "Forum Planning" page would be a page to place useful links to "Social Networking Resources"

4. Listserv

There are 275 members to the CARLI sponsored Public Services listserv (pubserv-ig@carli.illinois.edu). Dane will send a message to the list to spark discussion about weeding. Elizabeth mentioned that the Collections Working Group is working on a program about weeding.

The group brainstormed on ideas to spark discussion on the listserv. This list may be found and edited at [http://wiki.carli.illinois.edu/pswg/index.php/Email\\_List\\_Topics](http://wiki.carli.illinois.edu/pswg/index.php/Email_List_Topics)

## 5. Forum / Workshop

The workshop should help to answer two questions for attendees, “How is this technology useful to libraries? How do you do it?”

Group discussed various technologies: youtube.com; flickr.com (other group members have used photo bucket); blogs (Nancy has turned her staff manual at IIT into a blog); wikis; myspace.com; Second life

Bradley has created a presence on Second Life. Also, Alliance Library System is also working with libraries to create interest/a presence in Second Life.

Other blogs, websites mentioned during the discussion of social networking were “Information Wants To Be Free” <http://meredith.wolfwater.com/wordpress/index.php>. The Ann Arbor, Michigan public library: <http://www.aadl.org/>. Tame the Web” found at <http://tametheweb.com/>. “The Shifted Librarian” found at <http://www.theshiftedlibrarian.com/>

Group decided that the morning would be a speaker(s) that presents the big picture / overview. A panel with examples of how CARLI libraries have implemented the technology. The afternoon would be hands-on how-to sessions, repeated three times.

Tentative agenda schedule:

9:30 – 10:45 Big Picture / Overview

10:45 – 11:00 Question and Answers

11:00 – 11:15 Break

11:15 – 12:00 Panel/forum, examples of CARLI successful applications within institutions

12:00 – 1:00 Lunch

1:00 – 1:50 Breakouts

2:00 – 2:50 Breakouts

3:00 – 3:50 Breakouts

The group decided to use the listserv to poll which technologies that would be showcased during the breakout sessions.

Dane will check on space availability in Milner Library for breakout sessions. Milner Library has two labs with 30 workstations each. There is also the possibility of setting up a laptop lab in another location. Thus, each afternoon session could be hands on for participants.

Dane and Elizabeth will work to complete the “CARLI Program Planning Committee’s Program Suggestion Form” by January 31, 2007.

6. Next Meeting

The PSWG will meet by conference call on March 20, 2007 from 10:00 – 11:30.