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Public Services Working Group

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# Public Services Working Group Minutes for November 14, 2006

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Public Services Working Group Minutes

November 14, 2006 Conference Call

**Members Attending:** Dane Ward (Illinois State University, chair), Paul Anthony (Southern Illinois University Edwardsville), Anne Armstrong (University of Illinois at Chicago), Julie Chapman (University of Illinois at Springfield), Kelly Fisher (Eureka College), Dave Green (Northeastern Illinois University), Lisa Janicke Hinchliffe (University of Illinois at Urbana-Champaign), Gretl Kramer (Elgin Community College), Greg MacAyeal (Roosevelt University)

Staff Present: Elizabeth Clarage and Jennifer Masciadrelli

## Updates

PubServ-ig: Dane reported that there was some activity on the discussion list, but that it will require us to monitor and continually put energy into supporting discussions

New Committee Member: Dane will work with Susan Singleton.

## **Continuing Business**

1. We agreed that the 13-item list ("Recommendations for CARLI Strategic Plan") sent out prior to the meeting could be organized into four categories and that we would create subcommittees to work on them. These categories were:

#### Building/Facilitating the Public Services Community

encompassing:

- "Folders" (flexible technology for content and conversations)
- Conferencing Technologies
- Listserv for Public Services Issues

## Training/Education/Program Development

encompassing:

- Coordinating the sharing of expertise
- List of experts
- Consultancies—Volunteers
- Regular series of programs, presentations and workshops
- CARLI Conference on Public Services

#### Survey of Professional Development Needs

#### Assessment

encompassing:

- Collaboratively created assessment tool for information literacy
- Interpreting and using assessment information
- Collaborative creation of Public Services assessment instruments

We further agreed to self-select ourselves into these working groups. After reviewing the minutes, everyone should contact Dane to let him/us know what group/s you would like to work with.

2. We agreed to collectively work on the idea of a CARLI Public Services Conference. We discussed the possibility of planning, organizing and delivering this Conference during the spring semester. Resources may be available from CARLI. We talked about using the conference as a way to do some preliminary needs assessments, and to make it an active program that incorporated small group work. Another task involves identifying a keynote speaker. We thought that mid-March might be a possibility.

Submitted by Dane Ward, chair