

SAGE Publishing Accessibility Conformance Report

International Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: SAGE Journals

Product Description: SAGE Journals has a portfolio that includes more than 1,000 journals, 950,000+ articles, 850,000+ articles with Deep Backfiles, and 400+ societies. SAGE is proud to publish the market-leading journal within nine Social Sciences Citation Index categories and two SCI categories, which include: Criminology & Penology; Education & Educational Research; Education, Special; Family Studies; Geography; Psychology, Social; Social Sciences, Interdisciplinary; Social Work; Women’s Studies.

Report Date: September 2019

Contact Information: Lorna Notsch: lorna.notsch@sagepub.com and Alan Maloney: alan.maloney@sagepub.co.uk

Notes: As SAGE Journals is solely a web-based product, the categories of Software, Closed, and Authoring Tool are universally not applicable for this product. As the Web and Electronic Document categories *are* relevant to this product, explanations are provided for these even when a criterion is considered N/A.

Also, given the breadth of content on the site, sourced from many different societies and providers, the scope of this VPAT does not encompass all pages across the site, nor does it encompass pages from which SAGE Journals links out, such as to pages on the SAGE Marketing site. The pages referenced are the product home page and other “shared” pages such as Advanced Search and the Resources pages, as well as SAGE Open

(<https://journals.sagepub.com/home/sgo>) and representative journal content. It is possible that exceptions to the information provided here exist, but every effort was made to be as accurate as possible. Journals with multimedia elements tested were:

<https://journals.sagepub.com/home/spi>

<https://journals.sagepub.com/home/aut>

<https://journals.sagepub.com/home/spr>

In addition, presented here in this VPAT are those elements relevant to compliance to the criteria, not necessarily usability, which may be distinct from compliance.

Evaluation Methods Used: JAWS and NVDA screen readers; WebAIM’s WAVE toolbar; manual keyboard navigation; Accessibility Bookmarklets; aXe for Chrome

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).



Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Does Not Support Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: The majority of icons on the pages tested on the site have alt text or empty alt tags, having been found decorative. However, the graphics and images in the content do not contain alt text or long descriptions.</p> <p>Note that automated testing may present “false positives” for missing alt text for icons for which there is a related text link.</p> <p>The site does contain instances of redundant alt text; orphaned form labels not properly associated with a form control, which result in “missing” form labels showing in automated testing; missing and empty form labels without orphans; form elements with titles instead of labels; empty buttons; and missing fieldsets.</p> <p>Electronic Docs: The content of the electronic documents is not tagged for accessibility; for example, graphics and images do not contain alt text or long descriptions.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) 	<p>Web: Does Not Support Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: For the multimedia assets tested, while there is closed captioning, transcripts are not available.</p> <p>Electronic Docs: The electronic documents available do not contain multimedia elements.</p> <p>Software: Closed:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Authoring Tool:
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A	Web: For the multimedia assets tested, closed captioning is provided. Electronic Docs: The electronic documents available do not contain multimedia elements. Software: Closed: Authoring Tool:
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Does Not Support Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A	Web: Multimedia content does not contain audio descriptions or media alternatives. Electronic Docs: The electronic documents available do not contain multimedia elements. Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Across the pages tested in automated testing, there are numerous instances of noncompliance to this criterion, including broken skip links, skipped heading levels and empty heading labels, missing or orphan form labels, broken aria references, missing legends for fieldsets, and titles used instead of labels.</p> <p>Note that many of the “missing” form labels have associated “orphan” labels or have titles, and that instances of broken aria references are frequently associated with a valid aria label or description.</p> <p>Also note that for the axe testing tool, the and ping is a false positive and that the s are correct. Axe also pings some aria features: For the SAGE Recommends tab, the aria role is not contained within a tablist; however, this does not affect operation of the tab element. Also, the aria role for Select an issue/Select Decade does not have a child but this does not affect the operation of the drop-down expanded/collapsed box.</p> <p>Electronic Docs: The EPUBs and documents/PDFs downloaded from the site are not interactive and are not tagged for accessibility, so it is likely that many are noncompliant with this criterion, because of skipped heading levels, for example.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) 	<p>Web: Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A</p>	<p>Web: For the pages tested, content is ordered in a meaningful sequence and also uses CSS to position structural markup. It is possible users may encounter elements such as tables in legacy content that are not</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: N/A	tagged for accessibility and may present to screen readers in a non-meaningful sequence. Electronic Docs: The EPUBs and downloadable documents/PDFs from SAGE Journals are not tagged for accessibility; however, keyboard navigation of links and reading order is from top to bottom, left to right. Software: Closed: Authoring Tool:
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A	Web: Some directional language (e.g., here, below) is used, but overall, instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Electronic Docs: The EPUBs and PDFs downloaded from the site are not interactive, and so this criterion is not applicable. Software: Closed: Authoring Tool:
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: Overall, on the pages tested, color is not used as the sole means of conveying information. One exception found is the unlocked icon, which, when green  means “full access” and when blue  means “open access.” Across the site, blue is often used to distinguish links from the black surrounding text, but a line appears once the text receives focus, either by keyboard or by mouse, denoting this as a link.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>Given the breadth of content, however, it is probable that in individual articles, color is used as the sole means of conveying information.</p> <p>Electronic Docs: Downloadable electronic documents are created from the site content, so it is probable that in individual articles, color is used as the sole means of conveying information.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: No audio plays automatically on the site. Note that video assets opened in YouTube do begin playing automatically.</p> <p>Electronic Docs: The electronic documents available do not contain multimedia elements.</p> <p>Software: Closed: Authoring Tool:</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Most of SJ's functionality available to mouse users can be completed using the keyboard. Exceptions include:</p> <ul style="list-style-type: none"> • Checkboxes must be checked using a mouse or the keyboard and a screen reader, but not the keyboard by itself. This includes those on the Browse, Login/Register, My Favorite Journals, My Saved Searches, and Search Results pages and in any popups such as the Access options in

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>the running head, the Share on the article pages, and the Add Email Alerts on journal landing pages.</p> <ul style="list-style-type: none"> • Skip links are only operable when a keyboard is used without a screen reader. • Save this search popup does not receive keyboard focus but if a mouse is used to focus in the popup, keyboard can be used to navigate. • When citation has been copied to clipboard from the Citation Tools popup, focus does not return to the popup, so keyboard user is returned to main content pane. The same behavior occurs after sending an email, and after sharing access, although keyboard users are unable to navigate that popup. • On article pages, the Show all authors option does not receive keyboard focus and therefore cannot be operated using a keyboard. • Arrow keys can be used to use the Publication Date slider to refine searches; however, after each use, keyboard and screen reader focus return up to Research Article under Article Type and user will need to re-navigate back to slider. <p>Electronic Docs: The EPUBs and documents/PDFs downloaded from the site currently are not tagged for accessibility, so there are likely instances in which this criterion is violated, although keyboard users should be able to navigate using the Tab, Shift, and arrow keys.</p> <p>Software: Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: On the pages tested, no keyboard traps were encountered. It is more likely that focus will move out of an element than be trapped in it.</p> <p>Electronic Docs: For the pages tested, documents created and downloaded do not contain interactive content for which this criterion would be relevant.</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Character key shortcuts are not utilized on SAGE Journals.</p> <p>Electronic Docs: Character key shortcuts are not utilized in the electronic documents downloaded from SAGE Journals.</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Sessions expire after 30 minutes, and the user is shown an accessible dialog with the chance to extend. The user may also log out manually, which expires a session and starts a new session immediately.</p> <p>Electronic Docs: If users are viewing downloadable electronic documents/PDF in a browser, the Web conditions apply. If a document has been downloaded, there are no timing restrictions on viewing from the site.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Software: Closed: Authoring Tool:
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A	Web: The carousel on each journal landing page does update automatically but can be navigated using either the mouse or the keyboard. Electronic Docs: The electronic documents available do not contain multimedia elements. Software: Closed: Authoring Tool:
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A	Web: This rating is given because it is possible that there is multimedia content on the site that is noncompliant with this criterion. Electronic Docs: The electronic documents available do not contain multimedia elements. Software: Closed: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: N/A</p>	<p>Web: Skip links exist across the product site, with minor exceptions. One of these is the Librarian Resources page, which does not have a running head, and so the user experience is not repetitive.</p> <p>Of the skip links present on the site, none are operable when using a screen reader as focus remains on the skip link when it is selected. When using keyboard navigation, and a skip link is selected, the keyboard focus moves to the first link in the main content pane of a page.</p> <p>In addition, frames on the site do not have a title attribute.</p> <p>Electronic Docs: The electronic documents from site do not contain bypass blocks as they do not contain repeated content.</p> <p>Authoring Tool:</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Partially Supports</p> <p>Software: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Of the site pages tested, all contain a page title. The exception to this criterion are the audioplayer pages, which do not have a page title.</p> <p>Electronic Docs: Of the electronic documents tested from the site, a title is provided in the Document Properties description; however, the default setting is to show only the File Name instead of the Document Title.</p> <p>Software:</p> <p>Authoring Tool:</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p>	<p>Web: Partially Supports</p>	<p>Web: For a majority of the pages tested, focus order is sequential and logical. Exceptions include:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<ul style="list-style-type: none"> • Search button after Access Type on Advanced Search page does not receive keyboard focus on tab-through. • The focus order for the Most Read/Most Cited/Latest Articles elements on the product and journal landing pages is to navigate each of the heads before returning to the content of the selected element, which may confuse some users. This also occurs on the Search Results/Refine Search page. <p>Same with the comparable elements in the Share popup, although there is much less ambiguity given the components involved.</p> <ul style="list-style-type: none"> • When citation has been copied to clipboard from the Citation Tools popup, focus does not return to the popup. The same behavior occurs after sending an email, and after sharing access, although keyboard users are unable to navigate that popup. • Similarly, the Save this search popup does not receive focus, which remains in the primary content pane. • On journal TOC pages, side-rail elements receive focus before primary pane content, which could be confusing to some users since connection to primary pane content may not be immediately clear. For example, users navigate full TOC in left rail even when on Supplemental Material or Figures and Tables page. Once skip links are operable, much of this will be avoidable. <ul style="list-style-type: none"> ○ However, when a Content List element is selected, focus does move to that primary pane area.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • When a graphic in an article is opened/enlarged: <ul style="list-style-type: none"> ○ Focus first lands on the X to close the enlarged graphic. User needs to know that next tab will return to > arrow to progress through all graphics in article. ○ Tabbing through Download Powerpoint version will take user out of graphic popup to TOP arrow in article and back into the primary content. User will need to Shift + Tab to return to popup and continue navigating the graphics or article in general. ○ Navigating to the final graphic in the popup may cause focus to be lost, but popup will close using the ESC key. • An example of when options are presented before AT users know page content is found on the Search Results page. Users are asked about downloading selected citations, refining their search, and saving their search before accessing the content/actual results. <p>Note that navigation/focus order in the carousels on the respective journal pages is consistent, but may be confusing if keyboard navigation is occurring while carousel is progressing.</p> <p>Electronic Docs: The EPUBs and documents/PDFs downloaded from the site currently are not tagged for accessibility, but tabbing to links, for example, occurs top to bottom, left to right.</p> <p>Software: Closed: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Across the site and pages tested, there are numerous instances of links reading “More” “View More” and repeated Google Scholar/Crossref/Medline/ISI links, as well as some “click here” links. Without the surrounding context, these are not helpful or informative to AT users, but with the information on the Web page, their purpose is clear.</p> <p>Also note that there are instances of false positive noncompliance involving icons that have empty alt text tags but which have titles immediately associated with them. For instance, the Authors, Librarians, Editors, and Societies links and the links in the author bios to other articles.</p> <p>Electronic Docs: For the pages tested, the EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: For the pages tested, users can use the keyboard or a mouse instead of a pointer gesture.</p> <p>Note, however, that on the mobile screen, there is no visible focus for the sign-in component (collapsed/expanded menus, etc.), so although it is possible to sign in without using the touch screen or pointer gestures to activate the menus, it could be challenging. It is possible that similar instances exist elsewhere on the site.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Electronic Docs: For the pages tested, the EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Closed: Authoring Tool:</p>
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: For the pages tested, no down-event is used to execute any part of a function and up-events activate or complete an action.</p> <p>Electronic Docs: For the pages tested, the EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Closed: Authoring Tool:</p>
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3 (Open Functionality Software) • 11.2.5.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: For the pages tested, in most instances the visual text of a component is the same as that read by the screen reader. Exceptions are usually closely worded to the visual text, but not identical and include:</p> <ul style="list-style-type: none"> • Access Options in running head is read as Click here to sign in. • On Browse page, Go to Page not read to user, only “edit, type, and text.” • The impact fact Check for Updates is read “Link graphic” (JAWS) or “Unlabeled graphic” (NVDA). The same is true for the ID links (ORCID profiles) of some authors. • For author bio links, screen reader says “Open contributor information popup for...” instead of specific author’s name in the link.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • The Altmetric score screen reader text is “Article has an altmetric score of...” • Table graphics are only read as “Table graphic”; specific table information not provided per accompanying visual text. Actual graphic says “Click to view table.” • On Tables & Figures page, individual graphics receiving focus are read to screen reader as “Table graphic link. Open figure viewer”; specific table information not provided per accompanying visual text. • X to close Share popup is read as “Submit button.” The same for Citation Tools popup. • Video player/screen reader behavior on journal pages is inconsistent—icons/player tools not always read by screen reader. <p>Electronic Docs: For the pages tested, the EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Closed: Authoring Tool:</p>
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: No SAGE Journals functionality is dependent upon motion actuation and all functionality can be operated by user interface components.</p> <p>Electronic Docs: EPUBs and downloaded documents/PDFs from site are not tagged for accessibility and are not interactive, but motion actuation is not prohibited either.</p> <p>Software:</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		Closed: Authoring Tool:
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Does Not Support</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: Language of page is provided. The exception to this criterion are the audioplayer pages, which do not provide the language of the page.</p> <p>Electronic Docs: The language of the EPUBs and downloadable documents/PDFs of articles not provided.</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: On most of the pages tested, receipt of focus does not activate functionality or change context. Only exceptions found:</p> <ul style="list-style-type: none"> • In running head, Resources menu opens on focus and users must navigate it to move to next element, as neither the Tab nor Escape key allow the user to move to the next element without navigating the entire drop-down. • This same behavior occurs in the Browse Journal and About menus on journal pages. • In SAGE Open, this behavior additionally occurs in the Browse Journal submenu Browse by Subject and the Submit Paper menu. <p>Electronic Docs: The EPUBs and downloadable documents/PDFs from site do not contain interactive elements that would make this criterion applicable.</p> <p>Software:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Closed:</p> <p>Authoring Tool:</p> <p>Web: For the pages tested, most context changes occur when activated using a Submit button or within a context in which a change of context is clear (e.g., clicking a View More button), although screen readers users are not notified of context or change of content changes.</p> <p>Other times, users are informed how to activate a button or menu, with the understanding that doing so will change the content/context of the page.</p> <p>Exceptions include:</p> <ul style="list-style-type: none"> • On the Browse page, selection of a Discipline and/or Subject results in the page updating without informing the AT user. • Refine search Publication Date slider updates content of page without informing the user. <p>Icon denotes for sighted users when selecting a link will mean user leaving SAGE Journals site, but this information not conveyed to screen reader users.</p> <p>Electronic Docs: The EPUBs and downloadable documents/PDFs from site do not contain interactive elements that would make this criterion applicable.</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p>	<p>Web: If user signs into account incorrectly, screen reader focus immediately moves to error message, which specifies what is incorrect.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Exceptions on Register page include:</p> <ul style="list-style-type: none"> • When creating a new account, textual error messaging does not receive immediate screen reader focus. Focus does move to incidence of first error, but user is only told if field is required and/or invalid, which is not always the same as the error messaging (e.g., if an email is already registered in the system). • Subsequent error messaging does not receive focus and is read in line with rest of text/page. <p>Exception on Share/Email popup: Error messaging does not receive immediate screen reader focus. When incorrect information Sent, screen reader focus returns to top of popup and begins reading, with any error messaging read in line with other text.</p> <p>Electronic Docs: For the pages tested, EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Closed: Authoring Tool:</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Written instructions and visual labels provided on the pages tested note required information and how to proceed to complete an action, etc.</p> <p>However, across the pages tested in automated testing, there are numerous instances of noncompliance to this criterion. These include instances of redundant alt text; skipped heading levels and empty heading labels; orphaned form labels not properly associated with a form control, which result in “missing” form labels showing in automated testing; missing and empty form</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>labels without orphans; form elements with titles instead of labels; empty buttons; and missing fieldsets.</p> <p>Note that many of the “missing” form labels have associated “orphan” labels or have titles, and that instances of broken aria references are frequently associated with a valid aria label or description.</p> <p>Electronic Docs: EPUBs and documents/PDFs downloaded from site do not contain interactive elements that would make this criterion applicable.</p> <p>Software: Closed: Authoring Tool:</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Authoring Tool: N/A</p>	<p>Web: Across the pages tested, elements have complete start and end tags and are nested according to their specifications. However, duplicate attributes exist and IDs are not unique.</p> <p>Electronic Docs: For the pages tested, EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Authoring Tool:</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Authoring Tool: N/A</p>	<p>Web: Across the pages tested, standard controls are used, not custom. For the most part, AT users are informed of the state (e.g., checked/unchecked) of items. JAWS will denote combo boxes; NVDA both denotes and provides status (collapsed/expanded)</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>Exceptions to criterion include:</p> <ul style="list-style-type: none"> • In running head and in the journal-specific running head, screen reader users are not notified that Resources, Browse Journal, Submit Paper, and About are collapsed menus containing options, nor status (collapsed/expanded). • On the Browse page, Select a Subject does not receive focus on navigation using a keyboard if a Discipline has not been selected, but it does if page is read from top to bottom using screen readers, but it’s status as unavailable is not provided to users. • Tab elements on pages are read as accordion menus, and status (e.g., “collapsed”) is conveyed rather than “selected” or “not selected.” The same is true for the Share modal, and other tabbed elements across the site, with the exception of the New Content/Announcements tab on the My Alerts page. • On journal-specific All Issues page, the years, volumes, etc., are read as headings, not as expanded/collapsed menus. Those that are collapsed are read as “heading level link” • On the Table of Contents page, Table of Contents (PDF) and Editorial Board (PDF) are not conveyed to AT users as an interactive element. • Users are not told how to activate/navigate the year slider on the Search Results page nor the current placement of the slider. • Screen reader users not notified when modals opened/activated, although screen reader will

Criteria	Conformance Level	Remarks and Explanations
		<p>begin reading content and will identify the modal.</p> <ul style="list-style-type: none"> • Status of Open/Close in Article Menu on article pages in right rail not conveyed to screen reader users. Same with Content List. • Checkbox for Share Access option in Share modal not read to screen readers nor status (checked/unchecked) provided on read-through but is read using keyboard navigation. • Article information on individual article page read as a button, not as an expandable/collapsible element, and status is not provided. • For Related Articles, Show details is read as a link, not as an expandable/collapsible element, and status is not provided. <p>Electronic Docs: For the pages tested, EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Authoring Tool:</p>

Table 2: Success Criteria, Level AA


Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: N/A</p>	<p>Web: At present, SAGE Journals does not host live content.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Closed: N/A Authoring Tool: N/A	Electronic Docs: The electronic documents available do not contain multimedia elements. Software: Closed: Authoring Tool:
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Does Not Support Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A	Web: Multimedia content does not contain audio descriptions. Electronic Docs: The electronic documents available do not contain multimedia elements. Software: Closed: Authoring Tool:
<p>1.3.4 Orientation (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: For the pages tested, content does not restrict its view and operation to a single display orientation. This includes video and audio players. While there may be content in individuals articles that does not display well in a specific orientation, the site overall does not have restrictions. Electronic Docs: EPUBs and downloadable documents/PDFs are not restricted into a specific orientation.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		Software: Closed: Authoring Tool:
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Text provides information for users as to information needed/purpose of form. However, most of the site does not offer autocomplete of saved information. Compliant exceptions include:</p> <ul style="list-style-type: none"> • Access Options/Sign In does have a Remember me option, if user does not clear their cache/history upon exiting the browser. • Once user is “in” a journal, search function in running head provides autocomplete options, but screen reader user is not notified and will need to be aware of the options. • On the Advanced Search page, the Published in field offers autocomplete, but again, an AT user would need to know the options have appeared. <p>Electronic Docs: For the pages tested, EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) 	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: While generic text across the product is compliant with this criterion, it is probable that textual elements in individual articles across the site are not. Other noncompliant exceptions are the product lineup (CQ Press, SAGE Research Methods, etc.) in the running foot, the Sign In and Society icons in the running head, and the text, and the text in various form fields such as the Search box.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>Electronic Docs: Since EPUBs and downloaded content/PDFs are articles from the site, it is probable that textual elements contained therein are not compliant with this criterion.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: A majority of the site tested is functional and can be navigated at 200% text size. The one exception is found on the article pages:</p> <ul style="list-style-type: none"> • The SAGE Recommends tab overlaps other content on the page. • The Contents/Explore More/Download PDF options move to the bottom of the page and crash with other text, although they do remain functional. • When Contents or Explore More option is selected, the resulting window opens and crashes with the other text on the page, and because of the presence of the SAGE Recommends tab, the X to close the window is difficult to access. <p>Electronic Docs: The electronic documents from the site can be resized to 200% without loss of content—they do not have any functionality.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Web: Partially Supports Electronic Docs: Does Not Support</p>	<p>Web: A majority of the images of text on the pages tested either have alt text even if a logo, or have the text repeated (often as a link) next to the image.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: N/A Authoring Tool: N/A</p>	<p>However, across the site, it is possible that images of text exist that are not considered exceptions to the criterion.</p> <p>Electronic Docs: EPUBs and electronic documents/PDFs from the site are not tagged for accessibility and likely include images of text not considered exceptions to the criterion.</p> <p>Software: Authoring Tool:</p>
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports Electronic Docs: Does Not Support Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: The same issues encountered with Criterion 1.4.4 Resize Text are encountered when the screen magnification is adjusted to 400%. Regarding scrolling, text on the pages tested does not require both vertical and horizontal scrolling to access. Clicking on a graphic or large/complex table offers users the options to Download, View Large Image, or Download Powerpoint version. Viewing the large image will require scrolling both horizontally and vertically. Mathematical equations captured as images and not as MathML in the text also may require horizontal and vertical scrolling.</p> <p>Electronic Docs: EPUBs and downloaded documents/PDFs from SJ are not tagged for accessibility, so if users wish to view graphics, they will need to enlarge the content and likely need to scroll both horizontally and vertically.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Web: Partially Supports Electronic Docs: Partially Supports</p>	<p>Web: A majority of the icons found on SAGE Journals are compliant with this criterion. An exception is the small ID  icon found next to article authors.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>However, while generic icons are compliant, it is probable that graphic elements in individual articles across the site are not.</p> <p>Electronic Docs: Since EPUBs and downloaded content/PDFs are articles from the site, it is probable that graphic elements contained therein are not compliant with this criterion.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports Electronic Docs: Does Not Support Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Utilizing a Text Spacing bookmarklet on the pages reviewed, most content is not affected by adjusting the text spacing. An example of the one exception is found on the product landing page, on which titles of four or more lines are cut off. There also may be instances of complex math equations in which some overlap occurs when text spacing is adjusted, which is seen a bit on this Journal of Social and Personal Relationships page.</p> <p>Electronic Docs: Text spacing cannot be completed on documents downloaded from site.</p> <p>Software: Closed: Authoring Tool:</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) 	<p>Web: Partially Supports Electronic Docs: Not Applicable Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: For the pages tested, mouse hover over triggers the Resources menu in the running head, as well as the Browse Journal and About menus on the specific journal pages and the Browse Journal submenu Browse Subjects and Submit Paper menu in SAGE Open.</p> <p>These opened menus are not dismissable without moving pointer hover or keyboard focus. They are</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		<p>hoverable and persistent. The same is true of the author info hover-overs in articles and search results.</p> <p>Electronic Docs: For the pages tested, EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Closed: Authoring Tool:</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: Not Applicable Authoring Tool: N/A</p>	<p>Web: Site users may access an article through the Search/Advanced Search functionality or through a journal’s All Issues search/filter functionality. If an article is Most Read or Most Cited, it also appears on SJ homepage, and/or may also appear as a Latest Article/Most Read/Most Cited article on its specific journal’s landing page.</p> <p>Electronic Docs: EPUBs and documents/PDFs downloaded from the site are individual articles that do not exist within a larger context, so this criterion is not applicable.</p> <p>Authoring Tool:</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: Written instructions and visual labels provided on the pages tested note required information and how to proceed to complete an action, etc.</p> <p>However, across the pages tested in automated testing, there are numerous instances of noncompliance to this criterion. These include instances of redundant alt text; skipped heading levels and empty heading labels; orphaned form labels not properly associated with a form control, which result in “missing” form labels</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>showing in automated testing; missing and empty form labels without orphans; form elements with titles instead of labels; empty buttons; and missing fieldsets.</p> <p>Note that many of the “missing” form labels have associated “orphan” labels or have titles, and that instances of broken aria references are frequently associated with a valid aria label or description.</p> <p>Electronic Docs: The EPUBs and documents/PDFs downloaded from the site currently are not tagged for accessibility, so they may contain missing/skipped headings, etc.</p> <p>Software: Closed: Authoring Tool:</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A</p>	<p>Web: For the pages tested, focus is always visible, if sometimes subtle (e.g., solid line changing to dotted line around box, gray in carousel arrows changing to similar shade of blue). Focus is also visible for the video and audio players.</p> <p>Electronic Docs: EPUBs and documents downloaded from the site/PDFs are not tagged for accessibility; that said, focus is visible around links in the documents.</p> <p>Software: Closed: Authoring Tool:</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) 	<p>Web: Does Not Support Electronic Docs: Does Not Support Software: N/A</p>	<p>Web: Language of parts is not provided.</p> <p>Electronic Docs: Language of parts is not provided.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: N/A	Software: Authoring Tool:
<p>3.2.3 Consistent Navigation (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: Not Applicable Authoring Tool: N/A	Web: For the pages tested, repeated navigational mechanisms occur in the same relative order. Electronic Docs: EPUBs and downloadable PDFs from site are not interactive, so this criterion is not applicable. Authoring Tool:
<p>3.2.4 Consistent Identification (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Web: Supports Electronic Docs: Not Applicable Authoring Tool: N/A	Web: Throughout the pages tested, functional components that appear multiple times on the site are consistently identified. Electronic Docs: For the pages tested, EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant. Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: If user signs into account incorrectly, screen reader focus immediately moves to error message, which specifies what is incorrect.</p> <p>On Register page, textual error messaging specifies what is incorrect. However, this visual messaging is not always the same as the error messaging (e.g., if an email is already registered in the system) read by the screen reader.</p> <p>Exception on Share/Email popup: Textual error messaging specifies what is incorrect, but does not receive immediate screen reader focus. When incorrect information Sent, screen reader focus returns to top of popup and begins reading, with any error messaging read in line with other text.</p> <p>Electronic Docs: For the pages tested, EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software:</p> <p>Closed:</p> <p>Authoring Tool:</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Not Applicable</p> <p>Software: N/A</p> <p>Closed: N/A</p> <p>Authoring Tool: N/A</p>	<p>Web: If a user wishes to remove their profile, they are first taken to a page detailing what deleting an account means, and should they still wish to delete their account, they do so by entering their password and then selecting the Delete Account button.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>If a user chooses to purchase an article, this experience, while possible, is not ideal. If Access Options is selected when using NVDA, the user is taken to the first form box, without the user being made aware of the red locked Access Options messaging. If using JAWS, selecting the Access Options link closes the left rail TOC box and moves keyboard focus to the Article Menu.</p> <p>Electronic Docs: For the pages tested, EPUBs and documents/PDFs created and downloaded from the site do not contain interactive content for which this criterion would be relevant.</p> <p>Software: Closed: Authoring Tool:</p>
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply • 11.4.1.3 (Open Functionality Software) – Does not apply • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	<p>Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: N/A</p>	<p>Web: Exceptions to this criterion on the pages tested include:</p> <ul style="list-style-type: none"> • At login, if incorrect information provided, screen reader reads the error message. However, if incomplete information (e.g., a required field skipped/left empty) is provided, the screen reader only hears the message “Please fill out this field” This is what the pop-up text says, but no context is provided. • On the Register page, “Please select a country before entering the institution information” appears as text if country not selected, but screen reader does not move focus to this message. • On Register page, error message for incorrect information is not read by the screen reader, although users are alerted that there is an invalid entry.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> • In searches, users are not informed that the search is in process, or “busy.” • Search results do not receive screen reader focus when page is updated. <p>Electronic Docs: EPUBs and downloadable documents/PDFs from site do not contain interactive elements that would make this criterion applicable.</p> <p>Authoring Tool:</p>

Table 3: Success Criteria, Level AAA

Notes: This product not assessed for WCAG 2.0 or 2.1 Level AAA.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Con
302.1 Without Vision	Partially Supports
302.2 With Limited Vision	Partially Supports
302.3 Without Perception of Color	Partially Supports
302.4 Without Hearing	Partially Supports
302.5 With Limited Hearing	Partially Supports
302.6 Without Speech	Not Applicable
302.7 With Limited Manipulation	Partially Supports
302.8 With Limited Reach and Strength	Partially Supports
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports

Chapter 4: [Hardware](#)

Notes: This product is online only and does not include or require hardware.

Chapter 5: [Software](#)

Notes: This product is online only and does not include or require software.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Product VPAT available upon request. Specific documentation regarding accessibility and compatibility features of product not available at this time.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation is not provided in non-electronic formats; alternate formats usable by individuals with disabilities shall be provided upon request.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially Supports	On request Support is provided through the SAGE Marketing site. Users may contact SAGE staff via a designated email address on the site to address any accessibility requests or concerns.
603.3 Accommodation of Communication Needs	Does Not Support	Accommodation is not provided for those with special communication needs.

EN 301 549 Report

Notes: This product is not assessed for EN 301 549.

Legal Disclaimer (Company)

It is part of SAGE's [vision](#) to disseminate teaching and research materials on a global scale, by combining quality and innovation and by actively responding to the needs of our customers. As such, SAGE endeavors to make the process of obtaining accessible content as simple as possible.

SAGE is committed to providing an equal opportunity for all to benefit from our products and strives to reduce barriers to delivering educational content on a timely basis to all customers by

- routinely assessing and planning for iterative enhancements to improve the accessibility of our online platforms. To request platform-specific accessibility documentation, please email online.accessibility@sagepub.com.
- supplying free PDF/e-files, provided the requestor individual owns at least one print or ebook version. Proof of ownership may be requested. If we do not have the PDF/e-file in-house we shall exercise commercially reasonable efforts to have the content digitized at no cost to the requestor.

To submit a request for a specific text we recommend you contact SAGE via your disability office. Please email: accessrequest@sagepub.com. Inquiries are addressed promptly, often within five working days.

SAGE also works closely with the [AccessText Network](#), [Bookshare](#), [RNIB Bookshare](#), and others in disseminating content for accessibility enhancement. Customers are encouraged to check with those organizations before contacting SAGE.