

# VPAT™

## Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., “equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

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**Date:** 8/3/2017

**Name of Product:** LWW Health Library ([lwwhealthlibrary.com](http://lwwhealthlibrary.com))

**Contact for more Information (name/phone/email):**

<b>Summary Table</b>		
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<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and explanations</b>

Section 1194.21 <a href="#">Software Applications and Operating Systems</a>	N/A	
Section 1194.22 <a href="#">Web-based Internet Information and Applications</a>	Included	See below
Section 1194.23 <a href="#">Telecommunications Products</a>	N/A	
Section 1194.24 <a href="#">Video and Multi-media Products</a>	N/A	
Section 1194.25 <a href="#">Self-Contained, Closed Products</a>	N/A	
Section 1194.26 <a href="#">Desktop and Portable Computers</a>	N/A	
Section 1194.31 <a href="#">Functional Performance Criteria</a>	Included	See below
Section 1194.41 <a href="#">Information, Documentation and Support</a>	N/A	

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***Section 1194.22 Web-based Internet information and applications – Detail***

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<b><i>Criteria</i></b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Partially supported	Not all site images feature ALT tags. longdesc not utilized.

(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supported	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supported	Site does not rely solely on color to convey information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Partially supported	Some functionality requires icons that are dependent on style sheets.
(e) Redundant text links shall be provided for each active region of a server-side image map.	N/A	Site does not use image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	N/A	Site does not use image maps.
(g) Row and column headers shall be identified for data tables.	Not Supported	Data tables do not feature TH cells and header attributes to facilitate row and column header identification.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Supported	Data tables do not feature TH cells and header attributes to facilitate row and column header identification.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supported	

<p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supported</p>	
<p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p>	<p>N/A</p>	
<p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p>	<p>Partially supported</p>	<p>Some links on the content.aspx page are javascript driven and cannot be tabbed to.</p>
<p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p>	<p>Partially supported</p>	<p>Pages that featured PDF files do not include a link to the acrobat reader.</p>
<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Partially supported</p>	<p>My Account and login forms do not include label or title elements to facilitate screen reading.</p>
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Not supported</p>	<p>Site does not feature skip to main content functionality.</p>

(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	N/A	Site does not feature timed responses.
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Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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<p><b>Section 1194.31 Functional Performance</b></p> <p><b>Criteria – Detail</b></p> <p><b>VPAT™</b></p> <p><b>Voluntary Product Accessibility Template®</b></p>		
<i>Criteria</i>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Partially supported	Some features noted in Section 1194.22 are not fully compatible with screen reader or keyboard operation.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than	Partially supported	Some features noted in Section 1194.22 are not fully compatible with screen reader or keyboard operation.

<p>20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>		
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Partially supported</p>	<p>Not all videos feature closed captioning.</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Partially supported</p>	<p>Site functionality does not depend on audio cues. Some videos do not feature closed captioning.</p>
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Supported</p>	<p>Site does not require speech input.</p>
<p>(f) At least one mode of operation and information retrieval that</p>	<p>Supported</p>	<p>Site does not require fine motor control.</p>

<p>does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>		
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**Section 1194.41 Information, Documentation  
and Support – Detail**

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<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge		
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.		
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.		

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