Gale Accessibility Conformance Report International Edition

VPAT® Version 2.2 – July 2018

Name of Product: Gale in Context Family of Products including:

Gale In Context: Biography, Gale In Context: Canada, Gale In Context: Global Issues, Gale In Context: For Educators, Gale In Context: Opposing Viewpoints, Gale In Context: Middle School, Gale In Context: Science, Gale In Context: High School, Gale In Context: U.S. History, Gale In Context: World History, Gale In Context: Environmental Studies

Date: July 2019

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Evaluation Methods Used: Internal testing was conducted using the AXE and WAVE tools and manually tested using Non-Visual Desktop Access (NVDA) screen reader and JAWS on Firefox and Chrome.

Third party testing with a non-sighted user was conducted using the following OS/Browser/Screen Reader combinations:

Win 10/IE 11/Jaws 2018

Win 10/ Chrome 74/ JAWS 2018

Win 10/FF/ NVDA

Mac OS/Safari/VoiceOver

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-	Level A (Yes / No)
WCAG20-20081211/	Level AA (Yes / No)
	Level AAA (Yes / No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes / No)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Chapter 10 Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Table 1: Conformance Criteria, Level A - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content Also applies to: EN 301 549 Criteria 9.2.1 (Web) 10.2.1 (non-web document) 11.2.1.1 (Software) 11.2.2.1 (Closed Functionality Software) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially supports	Web: Form controls without visible labels use aria-labels to communicate purpose and those with visible labels use aria to associate label and input. All non-text UI elements use either title, alt or aria to communicate purpose/describe. Electronic Docs: 3 rd party charts, graphs and images don't always have alt or descriptive text, depending on the source.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2 (Closed Software) 2017 Section 508	Web: Supports Electronic Docs: Does not support	Web: Web components do not include any audio-only or video-only content. Electronic Docs: Audio only content (podcasts) are hosted by 3 rd parties and cannot guarantee a transcript. Video content includes 3 rd party content and cannot guarantee an audio description.

Criteria	Conformance Level	Remarks and Explanations
 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.2.3 (Web) 10.2.3 (non-web document) 11.2.1.3 (Software) 11.2.2.3 (Closed Software) – Does not apply 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially supports	Web: No web components include video Electronic Docs: Electronic Docs:3 rd party hosted audio and video content can't guarantee captions. However, many videos hosted by Gale have closed captioning.
 602.3 (Support Docs) 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.2.4 (Web) 10.2.4 (non-web document) 11.2.1.4 (Software) 11.2.2.4 (Closed Software) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Does not support	Web: No web components include video or audio Electronic Docs: Audio only content (podcasts) are hosted by 3 rd parties and cannot guarantee a transcript. Video content includes 3 rd party content and cannot guarantee an audio description.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) 2017 Section 508 • 501 (Web)(Software)	Web: Supports Electronic Docs: Partially supports	Web: Product features a logically nested header structure and uses a combination of HTML and ARIA semantic elements to communicate the structure of the page. Form labels and controls are properly labeled and associated, except for Document Type on Advanced Search Electronic Docs: Tables and graphs do not have proper row/column associations.

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Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially supports	Web: Product uses tab order and page structure to ensure the content is encountered in a meaningful sequence. Electronic Docs: Documents are presented in meaningful sequence, but there is not always markup allowing it to be navigated based on that sequence.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: When product uses shape or size to convey meaning, it also uses labels to describe that element. Electronic Docs: Documents in the product do not use size or shape to convey meaning.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply 2017 Section 508 • 501 (Web)(Software)	Web: Supports Electronic Docs: Partially supports	Web: When product uses color to convey meaning, it also uses labels to describe that element. Electronic Docs: Documents in the product do not use color to convey meaning, except for some charts and graphs that lack any descriptive text.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.2 Audio Control (Level A)		
Also applies to:		
EN 301 549 Criteria	Web: Supports	Web: Product does not include any auto-playing audio
• 9.2.11 (Web)		Floatronia Dossi Product doss not include any outo
• 10.2.11 (non-web document)	Electronic Docs: Supports	Electronic Docs: Product does not include any autoplaying audio
• 11.2.1.11 (Software)		playing addio
 11.2.2.11 (Closed Software) – Does not apply 		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
		Web: This product can be navigated using only
2.1.1 Keyboard (Level A)		keyboard commands, except for the Topic Finder and
Also applies to:	Web: Supports	Highlights & Notes feature.
EN 301 549 Criteria	vvcb. Supports	
• 9.2.15 (Web)	Electronic Docs: Supports	Electronic Docs: Documents support keyboard
• 10.2.15 (non-web document)		commands, though a minority of backfile videos using
• 11.2.1.15 (Software)		an older embedded player are difficult to use with
• 11.2.2.15 (Closed Software)		keyboard commands
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		Web: Product does not include any keyboard traps
EN 301 549 Criteria	Web: Supports	The state of the s
• 9.2.16 (Web)		Electronic Docs: Documents in product do not include
• 10.2.16 (non-web document)	Electronic Docs: Supports	any keyboard traps
• 11.2.1.16 (Software)		
 11.2.2.16 (Closed Software) – Does not apply 		
2017 Section 508		
• 501 (Web)(Software)		

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Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.17 (Web)	Web: Supports	Web: No time limits are set for content
 10.2.17 (non-web document) 	Floatrania Dassi Supports	Electronic Docs: No time limits are set for content
• 11.2.1.17 (Software)	Electronic Docs: Supports	Electronic Docs: No time limits are set for content
 11.2.2.17 (Closed Software) – Does not apply 		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to:		Web: Product contains no moving, blinking, scrolling or
EN 301 549 Criteria	Web: Supports	auto-updating information.
• 9.2.18 (Web)		
• 10.2.18 (non-web document)	Electronic Docs: Supports	Electronic Docs: Documents contain no moving,
• 11.2.1.18 (Software)		blinking, scrolling or auto-updating information.
 11.2.2.18 (Closed Software) – Does not apply 		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to:	Web: Supports	Web: Product does not contain anything that flashes
EN 301 549 Criteria	vveb. Supports	
• 9.2.19 (Web)	Electronic Docs: Supports	Electronic Docs: Documents do not contain anything
• 10.2.19 (non-web document)	Electronic Docs. Supports	that flashes
• 11.2.1.19 (Software)		
 11.2.2.19 (Closed Software) – Does not apply 		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.20 (Web) 10.2.20 (non-web document) – Does not apply 11.2.1.20 (Software) – Does not apply 11.2.2.20 (Closed Software) – Does not apply 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Partially supports	Web: Product features a logically nested header structure and uses a combination of HTML and ARIA semantic elements to communicate the structure of the page and allow the user to bypass blocks. Product also features as "Skip to main content" link Electronic Docs: Documents do not always have structure that allows for intra-document navigation using headers. Gale reference content has exposed table of contents with embedded headers, but 3 rd party content generally does not.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.21 (Web) 10.2.21 (non-web document) 11.2.1.21 (Software) - Does not apply 11.2.2.21 (Closed Software) - Does not apply 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Product uses page titles following the schema of <product name=""> - <page type=""> - <detail> Electronic Docs: Document titles are reflected in the page HTML and on various parts of the document details page.</detail></page></product>
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply 2017 Section 508	Web: Supports Electronic Docs: Supports	Web: Elements can be navigated sequentially and receive visual focus except for Topic Finder and Highlights & Notes. Electronic Docs: Documents can be navigated sequentially and receive properly focus.

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Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		Male United by the second seco
EN 301 549 Criteria		Web: Links have a description of their purpose or target
• 9.2.23 (Web)	Web: Supports	destination
 10.2.23 (non-web document) 		Electronic Docs: Interlinking within documents is
• 11.2.1.23 (Software)	Electronic Docs: Supports	accompanied by text explaining that it is a list of related
 11.2.2.23 (Closed Software) – Does not apply 		articles.
2017 Section 508		di dicies.
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.1.1 Language of Page (Level A)		
Also applies to:		
EN 301 549 Criteria	Web: Supports	Web: The language is set in the header of each page.
• 9.2.27 (Web)	Web. Supports	
• 10.2.27 (non-web document)	Electronic Docs: Supports	Electronic Docs: Language Translate feature specifies
• 11.2.1.27 (Software)	Liesti ome Deesi Supperte	what language content is switched into
• 11.2.2.27 (Closed Software)		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.1 On Focus (Level A)		Web: Product uses activate rather than focus to initiate
Also applies to:	Web: Supports	changes of context
EN 301 549 Criteria		
• 9.2.29 (Web)	Electronic Docs: Supports	Electronic Docs: No items in documents initiate a
• 10.2.29 (non-web document)		change of context on focus
• 11.2.1.29 (Software)		
• 11.2.2.29 (Closed Software) – Does not apply		
2017 Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.2.2 On Input (Level A)		
Also applies to:		Maha Mihan a ahanga af agutayt is madda an ingust tha
EN 301 549 Criteria	Web: Supports	Web: When a change of context is made on input, the user is informed of the state change (expanded,
• 9.2.30 (Web)	web. Supports	collapsed, etc).
• 10.2.30 (non-web document)	Electronic Docs: Supports	conapsed, etc).
• 11.2.1.30 (Software)		Electronic Docs: Documents do not allow for any
• 11.2.2.30 (Closed Software) – Does not apply		changing of settings
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.1 Error Identification (Level A)		Web: When the product generates an error message, it
Also applies to: EN 301 549 Criteria		uses aria-live to make sure the message is
• 9.2.33 (Web)	Web: Supports	communicated to assistive technology
• 10.2.33 (web)	Electronic Docs: Supports	
• 11.2.1.33 (Software)	Electronic Docs. Supports	Electronic Docs: Adequate error messages are given
• 11.2.1.33 (Software)		when content is unable to be retrieved.
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:		Web: Forms and controls have proper labeling, fieldsets
EN 301 549 Criteria	Web: Supports	and grouping. Some date range filters do not include
• 9.2.34 (Web)		sample data (ie. mm/dd/yy)
 10.2.34 (non-web document) 	Electronic Docs: Supports	Electronic Docs: none of the content in product includes
• 11.2.1.34 (Software)		user inputs.
 11.2.2.34 (Closed Software) – Does not apply 		user inputs.
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
4.1.1 Parsing (Level A)		
Also applies to:		Web: some form elements contain duplicate ID's but
EN 301 549 Criteria	Web: Supports	otherwise product has complete element tagging,
• 9.2.37 (Web)		nesting and unique IDs.
 10.2.37 (non-web document) 	Electronic Docs: Supports	
• 11.2.1.37 (Software)		Electronic Docs: Documents have complete element
• 11.2.2.37 (Closed Software)		tagging, nesting and unique IDs.
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)		Web: Forms and controls are labeled using a
Also applies to:		combination of HTML and ARIA attributes. Some date
EN 301 549 Criteria	Web: Supports	range filters do not include sample data. <role> is used</role>
• 9.2.38 (Web)		to identify various components
 10.2.38 (non-web document) 	Electronic Docs: Supports	
• 11.2.1.38 (Software)		Electronic Docs: Components with documents can be
 11.2.2.38 (Closed Software) 		programmatically determined
2017 Section 508		
501 (Web)(Software)		
 504.2 (Authoring Tool) 		
602.3 (Support Docs)		

Table 2: Conformance Criteria, Level AA - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Supports	Web: Product does not contain live audio content
Also applies to:		
EN 301 549 Criteria	Electronic Docs: Supports	Electronic Docs: Documents do not contain live audio
• 9.2.5 (Web)		content
• 10.2.5 (non-web document)		

Criteria	Conformance Level	Remarks and Explanations
• 11.2.1.5 (Software)		
 11.2.2.5 (Closed Software) – Does not apply 		
2017 Section 508		
• 501 (Web)(Software)		
 504.2 (Authoring Tool) 		
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.6 (Web)	Web: Supports	Web: Product UI does not contain any video content.
• 10.2.6 (non-web document)	''	
• 11.2.1.6 (Software)	Electronic Docs: Does not	Electronic Docs: Video content includes 3 rd party
 11.2.2.6 (Closed Software) – Does not apply 	support	content and cannot guarantee an audio description.
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		Web: Color contrast on all elements is 4.5:1 or greater
• 9.2.12 (Web)	Web: Supports	
• 10.2.12 (non-web document)	Electronic Book Consults	Electronic Docs: Color contrast on all elements is 4.5:1
• 11.2.1.12 (Software)	Electronic Docs: Supports	or greater
 11.2.2.12 (Closed Software) – Does not apply 		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)	Woh, Cupranta	Web: Product uses CSS in a way that allows for text to
Also applies to:	Web: Supports	easily be resized
EN 301 549 Criteria	Electronic Docs: Supports	Electronic Docs: Documents use CSS in a way that allows
• 9.2.13 (Web)	Electronic Docs. Supports	for text to easily be resized. Document text size can be
• 10.2.13 (web)		adjusted by the text resizing tool at the top of each
• 11.2.1.13 (Software)		document. PDF scans of document do not offer the OCR
- 11.2.1.13 (JOITWAIC)		text but all PDF scans have an accessible HTML version

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Criteria	Conformance Level	Remarks and Explanations
 11.2.2.13 (Closed Software) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.2.14 (Web) 10.2.14 (non-web document) 11.2.1.14 (Software) 11.2.2.14 (Closed Software) 2017 Section 508 501 (Web)(Software) 	Web: Supports Electronic Docs: Supports	Web: Does not include any images of text Electronic Docs: PDF scans of document do not offer the OCR text but all PDF scans have an accessible HTML version
 504.2 (Authoring Tool) 602.3 (Support Docs) 2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.24 (Web) 10.2.24 (non-web document) – Does not apply 	Web: Supports	Web: Product includes multiple navigational workflows, including a search function capable of returning all content.
 11.2.1.24 (Software) – Does not apply 11.2.2.24 (Closed Software) – Does not apply 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Electronic Docs: Supports	Electronic Docs: Documents are the result of the process of searching.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply	Web: Supports Electronic Docs: Partially Supports	Web: Product features a logically nested header structure, and uses a combination of HTML and ARIA semantic elements to communicate the structure of the page. Form labels and controls are properly labeled and associated, except for Document Type on Advanced Search

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Electronic Docs: Documents have headings within the text, which are not always labeled as such in the HTML for 3 rd party documents. Gale reference content generally has a table of contents and embedded headers.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Product shows visual focus on all elements. The exceptions are Topic Finder, which don't always show visual focus properly. Electronic Docs: Documents show focus on all elements
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.2.28 (Web) 10.2.28 (non-web document) 11.2.1.28 (Software) – Does not apply 11.2.2.28 (Closed Software) – Does not apply 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Product updates <lang> tags to reflect the translation of UI. Electronic Docs: Product updates <lang> tags to reflect the translation of a document.</lang></lang>
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply	Web: Supports Electronic Docs: Supports	Web: Main navigational header is consistent across the product, as are the search filters and document tools Electronic Docs: There are no navigational mechanisms within documents aside from the table of contents for

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Criteria	Conformance Level	Remarks and Explanations
 11.2.1.31 (Software) – Does not apply 11.2.2.31 (Closed Software) – Does not apply 2017 Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		Gale reference material. The table of contents is consistently formatted across documents.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports	Web: All components that share functionality within the product are consistently identified Electronic Docs: Documents are identified consistently
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Error messages use aria-live to alert the user when there is an error, and what needs to be done to correct it. Electronic Docs: No error messages exist in documents
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software)	Web: Supports Electronic Docs: Supports	Web: Product does not contain any of the applicable conditions Electronic Docs: documents do not contain any of the applicable conditions

Criteria	Conformance Level	Remarks and Explanations
 11.2.2.36 (Closed Software) – Does not apply 		
2017 Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 3: Conformance Criteria, Level AAA - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria— Does not apply 2017 Section 508 — Does not apply	Web:	Web:
1.4.6 Contrast Enhanced (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
1.4.7 Low or No Background Audio (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 – Does not apply		
1.4.8 Visual Presentation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
2.2.3 No Timing (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Web:	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to:	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply		
2017 Section 508 – Does not apply		
2.4.10 Section Headings (Level AAA)		
Also applies to:	Web:	Web:
EN 301 549 Criteria – Does not apply	Web.	WED.
2017 Section 508 – Does not apply		
3.1.3 Unusual Words (Level AAA)		
Also applies to:	Web:	Web:
EN 301 549 Criteria – Does not apply	Web.	WED.
2017 Section 508 – Does not apply		
3.1.4 Abbreviations (Level AAA)		
Also applies to:	Web:	Web:
EN 301 549 Criteria – Does not apply	WED.	WED.
2017 Section 508 – Does not apply		
3.1.5 Reading Level (Level AAA)		
Also applies to:	Web:	Web:
EN 301 549 Criteria – Does not apply	WCD.	WCD.
2017 Section 508 – Does not apply		
3.1.6 Pronunciation (Level AAA)		
Also applies to:	Web:	Web:
EN 301 549 Criteria — Does not apply	, ves.	West.
2017 Section 508 – Does not apply		
3.2.5 Change on Request (Level AAA)		
Also applies to:	Web:	Web:
EN 301 549 Criteria – Does not apply		
2017 Section 508 – Does not apply		
3.3.5 Help (Level AAA)		
Also applies to:	Web:	Web:
EN 301 549 Criteria – Does not apply		West.
2017 Section 508 – Does not apply		
3.3.6 Error Prevention (All) (Level AAA)		
Also applies to:	Web:	Web:
EN 301 549 Criteria – Does not apply		
2017 Section 508 – Does not apply		

2017 Section 508 Report - Click to show or hide 2017 Section 508 tables (section headings will remain)

Notes:

Chapter 3: Functional Performance Criteria - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
302 1 Without Vision	Web: Supports Electronic Docs: Supports with exceptions	Web: This product uses aria-labels to communicate purpose of inputs and controls. Headers, ARIA roles and regions are used to communicate information about the page's structure. All non-text UI elements use either title, alt or aria to communicate purpose/describe. Electronic Docs: While the content is broadly accessible to users without vision, the formatting of tables isn't conducive to assistive technology. Charts, graphs and infographics are generally images without sufficient alt or descriptive text.
302 2 With Limited Vision	Web: Supports Electronic Docs: Supports	Web: The UI does not interfere with the user's ability to resize text, zoom, disable css, insert fonts or change contrast of the interface. Electronic Docs: The product does not interfere with the user's ability to resize text, zoom, disable css, insert fonts or change contrast of the documents. Additionally, a text resizing tool is available

Criteria	Conformance Level	Remarks and Explanations
		that can increase the font size of just the
		document without distorting the UI.
		Web: The UI does not convey information
		or meaning using color only. Whenever color is used to convey information, it is
		paired with an alternative method of
	Mah. Supports	conveyance.
302.3 Without Perception of Color	Web: Supports Electronic Docs: Supports	Electronic Docs: Broadly, documents do
	Licetroffic Bocs. Supports	not convey information or meaning using
		color only. There exists some exceptions
		within charts, graphs and infographics embedded within articles that may convey
		information with color only.
		Web: The UI does not include any
		elements that require hearing to use.
302.4 Without Hearing	Web: Supports	Electronic Docs: Product contains videos
302.4 Without Hearing	Electronic Docs: Partially supports	and podcasts, many of which are hosted
		on 3 rd party sites. We can't guarantee
		captions or transcripts for all videos, though many include closed captioning.
		Web: The UI does not include any
		elements that require hearing to use.
	Web: Supports	Electronic Docs: Product contains
302.5 With Limited Hearing	Electronic Docs: Partially supports	podcasts, many of which are hosted on 3 rd
		party sites. We can't guarantee
		synchronized transcripts for all podcasts,
		though many include transcripts. Web: UI does not have any elements that
302.6 Without Speech		require speech.
	Web: Supports	Electronic Docs: Content does not have
	Electronic Docs: Supports	any elements or features that require speech

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Web: Supports Electronic Docs: Supports	Web: Nearly all UI elements are usable with a keyboard only, except for highlights & notes and Topic Finder. Electronic Docs: Documents are presented in an AT friendly HTML format.
302.8 With Limited Reach and Strength	Web: Supports Electronic Docs: Supports	Web: Nearly all UI elements are usable with a keyboard only, except for highlights & notes and Topic Finder. Electronic Docs: Documents are presented in an AT friendly HTML format.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Supports Electronic Docs: Supports	Web: This product uses concise labels, uncluttered layouts and avoids jargon whenever possible. Text can be resized to assist readers, and uses a sans-serif font for readability and dyslexia. Electronic Docs: The documents are written at a variety of levels, and labeled with a Lexile score when available.

Chapter 4: Hardware - Click to show or hide table data

Notes: Deleted, Gale provides only web/software products

Chapter 5: Software - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
501 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features		
502.2.2 No Disruption of Accessibility Features		
502.3 Accessibility Services		
502.3.1 Object Information		
502.3.2 Modification of Object Information		

Criteria	Conformance Level	Remarks and Explanations
502.3.3 Row, Column, and Headers		
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		
502.3.7 Hierarchical Relationships		
502.3.8 Text		
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		
503 Applications		
503.2 User Preferences		
503.3 Alternative User Interfaces		
503.4 User Controls for Captions and Audio Description.		
503.4.1 Caption Controls		
503.4.2 Audio Description Controls		
504 Authoring Tools		
504.2 Content Creation or Editing	See WCAG 2.0 section	
504.2.1 Preservation of Information Provided for Accessibility in Format		
Conversion		
504.2.2 PDF Export		
504.3 Prompts		
504.4 Templates		

Chapter 6: Support Documentation and Services - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Does not support	Product does not include any unique accessibility commands outside of the standard cursor keys, tab+shift-tab, enter and spacebar.
		Other accessibility features include ReadSpeaker and alternative document formats, are not explicitly listed anywhere.
602.3 Electronic Support Documentation	Level A: Does not support Level AA: Does not support	The electronic support documentation available on support.gale.com does not comply with WCAG standards.
602.4 Alternate Formats for Non-Electronic Support Documentation	Partially supports	On request, Gale will attempt to provide support materials in alternative formats.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Does not support	Accessibility features are not explicitly listed in any Gale support documentation
603.3 Accommodation of Communication Needs	Supports	Gale commonly uses a single direct point of contact for its technical and customer care support services.

EN 301 549 Report - Click to show or hide EN 301 549 tables (chapter headings will remain)

Notes:

Notes:

Chapter 4: 4.2 Functional Performance Statements - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision		
4.2.2 Usage with limited vision		
4.2.3 Usage without perception of colour		
4.2.4 Usage without hearing		
4.2.5 Usage with limited hearing		
4.2.6 Usage without vocal capability		
4.2.7 Usage with limited manipulation or strength		
4.2.8 Usage with limited reach		
4.2.9 Minimize photosensitive seizure triggers		
4.2.10 Usage with limited cognition		
4.2.11 Privacy		

Chapter <u>5: Generic Requirements</u> - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality		
5.1.2 General		
5.1.2.2 Assistive technology		
5.1.3 Non-visual access		
5.1.3.1 General		
5.1.3.2 Auditory output delivery including speech		
5.1.3.3 Auditory output correlation (informative)		
5.1.3.4 Speech output user control		
5.1.3.5 Speech output automatic interruption		
5.1.3.6 Speech output for non-text content		
5.1.3.7 Speech output for video information		
5.1.3.8 Masked entry		
5.1.3.9 Private access to personal data		

Criteria	Conformance Level	Remarks and Explanations
5.1.3.10 Non-interfering audio output		
5.1.3.11 Private listening		
5.1.3.12 Speaker volume		
5.1.3.13 Volume reset		
5.1.3.14 Spoken languages		
5.1.3.15 Non-visual error identification		
5.1.3.16 Receipts, tickets, and transactional outputs		
5.1.4 Functionality closed to text enlargement		
5.1.5 Visual output for auditory information		
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality		
5.1.6.2 Input focus		
5.2 Activation of accessibility features		
5.3 Biometrics		
5.4 Preservation of accessibility information during conversion		
5.5 Operable parts		
5.5.1 Means of operation		
5.5.2 Operable parts discernibility		
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status		
5.6.2 Visual status		
5.7 Key repeat		
5.8 Double-strike key acceptance		
5.9 Simultaneous user actions		

Chapter 6: ICT with Two-Way Voice Communication - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech (informative)		
6.2 Real-time text (RTT) functionality		

Criteria	Conformance Level	Remarks and Explanations
6.2.1.1 RTT communication		
6.2.1.2 Concurrent voice and text		
6.2.2.1 Visually distinguishable display		
6.2.2.2 Programmatically determinable send and receive direction		
6.2.3 Interoperability		
6.2.4 Real-time text responsiveness		
6.3 Caller ID		
6.4 Alternatives to voice-based services		
6.5 Video communication		
6.5.1 General (informative)		
6.5.2 Resolution		
6.5.3 Frame rate		
6.5.4 Synchronization between audio and video		
6.6 Alternatives to video-based services (informative)		

Chapter <u>7: ICT with Video Capabilities</u> - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology		
7.1.1 Captioning playback		
7.1.2 Captioning synchronization		
7.1.3 Preservation of captioning		
7.2.1 Audio description playback		
7.2.2 Audio description synchronization		
7.2.3 Preservation of audio description		
7.3 User controls for captions and audio description		

Chapter 8: Hardware - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements		
8.1.2 Standard connections		
8.1.3 Colour		
8.2 Hardware products with speech output		
8.2.1.1 Speech volume range		
8.2.1.2 Incremental volume control		
8.2.2.1 Fixed-line devices		
8.2.2.2 Wireless communication devices		
8.3 Physical access to ICT		
8.3.2.1 Change in level		
8.3.2.2 Clear floor or ground space		
8.3.2.3.1 General		
8.3.2.3.2 Forward approach		
8.3.2.3.3 Parallel approach		
8.3.2.4 Knee and toe clearance width		
8.3.2.5 Toe clearance		
8.3.2.6 Knee clearance		
8.3.3.1.1 Unobstructed high forward reach		
8.3.3.1.2 Unobstructed low forward reach		
8.3.3.1.3.1 Clear floor space		
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach		
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach		
8.3.3.2.1 Unobstructed high side reach		
8.3.3.2.2 Unobstructed low side reach		
8.3.3.2.3.1 Obstructed (≤255 mm) side reach		
8.3.3.2.3.2 Obstructed (≤610 mm) side reach		

Criteria	Conformance Level	Remarks and Explanations
8.3.4 Visibility		
8.3.5 Installation instructions		
8.4 Mechanically Operable parts		
8.4.1 Numeric keys		
8.4.2.1 Means of Operation of mechanical parts		
8.4.2.2 Force of operation of mechanical parts		
8.4.3 Keys, tickets and fare cards		
8.5 Tactile indication of speech mode		

Chapter 9: Web (see WCAG 2.0 section below)

Notes:

Chapter 10: Non-web Documents - Click to show or hide table data

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.1 General		
10.2 Document success criteria		
10.2.1 through 10.2.38	See WCAG 2.0 section	
10.2.39 Caption positioning		
10.2.40 Audio description timing		

Chapter 11: Software - Click to show or hide table data

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	
11.3 Interoperability with assistive technology		

Criteria	Conformance Level	Remarks and Explanations
11.3.1 Closed functionality (informative)		
11.3.2 Accessibility services		
11.3.2.1 Platform accessibility service support for software that provides a user interface		
11.3.2.2 Platform accessibility service support for assistive technologies		
11.3.2.3 Use of accessibility services		
11.3.2.4 Assistive technology		
11.3.2.5 Object information		
11.3.2.6 Row, column, and headers		
11.3.2.7 Values		
11.3.2.8 Label relationships		
11.3.2.9 Parent-child relationships		
11.3.2.10 Text		
11.3.2.11 List of available actions		
11.3.2.12 Execution of available actions		
11.3.2.13 Tracking of focus and selection attributes		
11.3.2.14 Modification of focus and selection attributes		
11.3.2.15 Change notification		
11.3.2.16 Modifications of states and properties		
11.3.2.17 Modifications of values and text		
11.4 Documented accessibility usage		
11.4.1 User control of accessibility features		
11.4.2 No disruption of accessibility features		
11.5 User preferences		
11.6 Authoring tools		
11.6.2 Accessible content creation		
11.6.3 Preservation of accessibility information in transformations		
11.6.4 Repair assistance		
11.6.5 Templates		

Chapter 12: Documentation and Support Services - Click to show or hide table data

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features		
12.1.2 Accessible documentation		
12.2 Support Services		
12.2.2 Information on accessibility and compatibility features		
12.2.3 Effective communication		
12.2.4 Accessible documentation		

Chapter 13: ICT Providing Relay or Emergency Service Access - Click to show or hide table data

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements		
13.1.2 Text relay services		
13.1.3 Sign relay services		
13.1.4 Lip-reading relay services		
13.1.5 Captioned telephony services		
13.1.6 Speech to speech relay services		
13.2 Access to relay services		
13.3 Access to emergency services		

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed