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eBooks: Discovery

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Question:

Where are your users when they find online content that your library has made available to them?

Where users find eBooks

- Amazon, Nook Bookstore, Google Play, Apple's iBookstore
- Google or other search engines
- Milner Library catalog
- Milner's Search Anything (EBSCO Discovery Service)
- Known electronic book site (i.e. EBL, ebrary, etc.)
- Public library catalog
- Other places:
 - Friends and relatives
 - LibraryThing and other social media sites
 - Project Gutenberg
 - iTunes
 - Other academic libraries

Where the books were

Source	Platform	Count
I-Share	EBSCO Discovery Service	18630
PsycInfo*	OVID	13738
CINAHL with Full Text	EBSCO Research Databases/EBSCO Discovery Service	8320
ERIC	EBSCO Research Databases/EBSCO Discovery Service	7805
Academic Search Complete	EBSCO Research Databases	6921
Milner Library	EBSCO Discovery Service	6669
Publisher Provided Full Text Searching File	EBSCO Research Databases/EBSCO Discovery Service	6067
ScienceDirect	EBSCO Discovery Service	5941
MLA International Bibliography	EBSCO Research Databases/EBSCO Discovery Service	4601
Business Source Complete	EBSCO Research Databases/EBSCO Discovery Service	3816
NewsBank	EBSCO Discovery Service	3664

Multiple Points of Access

- Milner Library local catalog
- I-Share (except PDA titles)
- Search Anything (EBSCO Discovery Service)
- Find It (SFX)
- List of Databases
- Electronic Book A Z List (SFX)
- Libguides
- Google Scholar (coming soon)

Central Challenge

Is your library prepared to make electronic books discoverable in multiple places?

- Will your library add electronic book records to your catalog?
 - Where to obtain MARC records?
 - Can you afford to buy vendor MARC records?
 - Packages
 - Will your library catalog each title in a book package?
 - Removing records from your catalog
 - Determine an exit strategy before loading records

- Link Resolver
 - •Are electronic books included in its knowledgebase?
 - •Will you activate electronic books in your link resolver?
 - Activating electronic books
 - Who gets activation notices?

- Resource Discovery Systems
 - Is your catalog data included in your resource discovery system?
 - Do you activate electronic book collections via the discovery system knowledgebase,
 - How granular is the information?

- Licensing
 - Do you know what terms are in your license?
 - What access methods are allowed?
 - What happens when a title is pulled from a package?

Is your library staff ready to use electronic books with patrons?

Single Titles Workflow (Milner)

Order

- Selector picks book in GOBI
- Order placed via GOBI

Notice

- Order activation received by librarians
- Book turned on in SFX

Cataloging

- Activation notice sent to Cataloging Unit
- Upon cataloging, book available in local catalog, I-Share and EBSCO Discovery Service

Package Workflow (Milner)

Order

- Package is ordered
- Availability/identification of vendor supplied MARC records

Notice

- Vendor informs library of title activation
- Appropriate information turned on in SFX

Cataloging

- Cataloging unit is informed of activation
- If available, vendor supplied MARC records batch loaded into the catalog. If not, individual titles are cataloged

Discovery

 If available, content provider activated in discovery service

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Contact

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