

## CHAT TRANSCRIPT

### Getting Started with Primo VE Interface Customizations (July 19, 2022)

- 14:19 Amy Maroso: CARLI webpage on labels: [https://www.carli.illinois.edu/products-services/i-share/discovery-interface/custom\\_labels](https://www.carli.illinois.edu/products-services/i-share/discovery-interface/custom_labels)
- 14:24 Gretchen Schneider: Where do you save your What am I Searching image for your card?
- 14:24 Chrissy Cogswell: I've had issues with hidden files inside of this file causing upload problems - could you discuss this issue?
- 14:24 Gretchen Schneider: In Img file in package?
- 14:25 Amy Maroso: Hi, Chrissy, are you using a Mac?
- 14:25 Jennifer Patterson: Can you email your presentation to us?
- 14:25 Cynthia Romanowski: I definitely would like help getting the LibAnswer chat widget embedded if anyone can say how this is done. Thanks!
- 14:26 Chrissy Cogswell: Yes - definition on a mac when I had the issues - if I remember correctly it had something to do with re-zipping the customization package on a mac
- 14:26 Aimee Walker: @Gretchen You can save the img file right to the img folder in the customization package.
- 14:26 Lindsey Skaggs: <https://libtechlaunchpad.com/elsearch/#gsc.tab=0>
- 14:27 Amy Maroso: Yes, the customization packages are way better when using Windows, as the Mac will put the DS.store files in the package that will cause problems.
- 14:27 Lindsey Skaggs: <https://www.carli.illinois.edu/products-services/i-share/discovery-interface>
- 14:27 Lindsey Skaggs: <https://exlibrisusers.org/listinfo/primo>
- 14:27 Aimee Walker: Primo VE Customization - Best Practices  
[https://knowledge.exlibrisgroup.com/Primo/Product\\_Documentation/020Primo\\_VE/Primo\\_VE\\_\(English\)/030Primo\\_VE\\_User\\_Interface/010Primo\\_VE\\_Customization\\_-\\_Best\\_Practices](https://knowledge.exlibrisgroup.com/Primo/Product_Documentation/020Primo_VE/Primo_VE_(English)/030Primo_VE_User_Interface/010Primo_VE_Customization_-_Best_Practices)
- 14:28 Chrissy Cogswell: That's exactly the issue I was having - thank you for the windows/mac tips I'll be sure to use a windows machine in the future!

- 14:28 Aimee Walker: [Primo Studio for Primo VE  
https://knowledge.exlibrisgroup.com/Primo/Product\\_Documentation/020Primo\\_VE/Primo\\_VE\\_\(English\)/030Primo\\_VE\\_User\\_Interface/Primo\\_Studio\\_for\\_Primo\\_VE](https://knowledge.exlibrisgroup.com/Primo/Product_Documentation/020Primo_VE/Primo_VE_(English)/030Primo_VE_User_Interface/Primo_Studio_for_Primo_VE)
- 14:28 Amy Maroso: There is a way to remove the .DS\_store files if you are using a Mac! In the ExLibris documentation here:  
[https://knowledge.exlibrisgroup.com/Primo/Product\\_Documentation/020Primo\\_VE/Primo\\_VE\\_\(English\)/030Primo\\_VE\\_User\\_Interface/010Primo\\_VE\\_Customization\\_-\\_Best\\_Practices#Using\\_the\\_UI\\_Customization\\_Package\\_Manager](https://knowledge.exlibrisgroup.com/Primo/Product_Documentation/020Primo_VE/Primo_VE_(English)/030Primo_VE_User_Interface/010Primo_VE_Customization_-_Best_Practices#Using_the_UI_Customization_Package_Manager)
- There is a yellow box with a Note on how to use the Terminal to remove that before you upload it
- For Mac users, use the following procedure to zip and remove any hidden .DS\_Store files:
- Open the Terminal application under Applications > Utilities.
- Move to the parent directory of the folder that you want to compress. For example: `cd /Users/<user name>/<parent folder>`
- Enter the following command to compress the file:  
`zip -r <target file>.zip <My_View> -x "*.DS_Store"`
- 14:29 Chrissy Cogswell: Amazing, Amy - thank you!!!!
- 14:30 Amy Maroso: [https://knowledge.exlibrisgroup.com/Primo/Product\\_Documentation/020Primo\\_VE/Primo\\_VE\\_\(English\)/050Display\\_Configuration/030Configuring\\_Display\\_Labels\\_for\\_Primo\\_VE](https://knowledge.exlibrisgroup.com/Primo/Product_Documentation/020Primo_VE/Primo_VE_(English)/050Display_Configuration/030Configuring_Display_Labels_for_Primo_VE)
- To define a view-specific label, create a new row using the following format for the code: `<Institution's Code>:<View's Code>.<Label's Code>`. The system will use the code without the prefix for the default label.
- 14:32 Christine McClure: So great to learn that, Amy -- thanks!
- 14:32 Aimee Walker: Great info, Amy! I'm happy to be wrong as well! That's a great feature to know about.
- 14:35 Amy Maroso: I will add that little tidbit about changing a specific view's label name to our CARLI documentation as well. then it's not buried in the Ex Libris documentation!

14:38 Gretchen Schneider: @Aimee Walker Thanks!

14:38 Lindsey Skaggs: <https://www.carli.illinois.edu/products-services/i-share/discovery-interface/searcheverything>

14:45 Aimee Walker: There are a lot of downsides to Primo Studio if you're going beyond the basic customizations, so I'm excited to learn about this as well!

14:47 Allan J Berry: for managing Node.js versions, I recommend a tool called „Äúasdf" <https://asdf-vm.com/>

14:56 Christine McClure: Good thought, Allan, I'll link to our instance and code as well.

14:57 Amy Maroso: All of our shared CSS and JS solutions, including the one Allan is presenting, can be found on the CARLI website here (including the code itself!): [https://www.carli.illinois.edu/products-services/i-share/discovery-interface/custom\\_package](https://www.carli.illinois.edu/products-services/i-share/discovery-interface/custom_package)

15:01 Jessica Gibson: ^ The solution on the CARLI website do NOT require this local dev environment that Christine and Allan are discussing. It \*can\* be done manually. ;)

15:03 Allan J Berry: yes: .DS\_Store files are bad bad bad

15:05 Jessica Bastian: ICC uses the LibChat floating widget on our webpages.

15:05 Ruth Lindemann: That's what we have done.

15:06 Aimee Walker: <https://developers.exlibrisgroup.com/blog/embedding-springshare-libchat-widget-into-the-primo-nu/>

15:07 Allan J Berry: @Christine, nothing stolen, all given; happy to help

15:07 Cynthia Romanowski: I used that, but I think the missing piece was the homepage part.

15:07 Leslie Starasta: Wild question, has anyone tried to embed a Libguide box (or entire guide) into the Primo VE Landing page like you could embed a box into Canvas?

I inquire as if you can, you could make quick changes and NOT have to mess with the HTML.

15:08 Jennifer Patterson: Amy, Where do you have that graphic "What am I Searching"?

15:08 Jessica Bastian: I would love to do that if it's possible.

15:08 Melanie: Hi Amy! We really like your “what am I searching?” graphic. Would you be willing to share it?

15:08 Allan J Berry: @Leslie +1

15:08 Jessica Gibson: There is also the new “Feedback” tool embedded in Primo VE now:  
[https://knowledge.exlibrisgroup.com/Primo/Product\\_Documentation/020Primo\\_VE/Primo\\_VE\\_\(English\)/120Other\\_Configurations/Configuring\\_the\\_Feedback\\_Tool\\_for\\_Primo\\_VE](https://knowledge.exlibrisgroup.com/Primo/Product_Documentation/020Primo_VE/Primo_VE_(English)/120Other_Configurations/Configuring_the_Feedback_Tool_for_Primo_VE)

15:10 H. Chris Chang: Thanks Jessica. We just soft launched two of these feedback features on ours

15:11 Jessica Gibson: That’s, great to hear, thanks, Chris!

15:11 Allan J Berry: yeah, embedding libguides widgets does seem plausible

15:11 Denise Green: Amy M. is this related? [https://www.carli.illinois.edu/sites/files/i-share/documentation/Embedding\\_LibGuide\\_Box\\_on\\_Primo\\_VE\\_homepage.pdf](https://www.carli.illinois.edu/sites/files/i-share/documentation/Embedding_LibGuide_Box_on_Primo_VE_homepage.pdf)

15:11 Alice Creason: I haven't seen LibGuides, but Purdue embeds their Twitter feed on the homepage:  
[https://purdue.primo.exlibrisgroup.com/discovery/search?vid=01PURDUE\\_PUWL:PURDUE&lang=en](https://purdue.primo.exlibrisgroup.com/discovery/search?vid=01PURDUE_PUWL:PURDUE&lang=en)

15:11 Christine McClure: It would just be like chat, right? Add the code, then a container to hold it.

15:11 Alice Creason: I imagine the principles would be the same.

15:12 Leslie Starasta: That works!

15:12 Aimee Walker: [https://www.carli.illinois.edu/sites/files/i-share/documentation/Embedding\\_LibGuide\\_Box\\_on\\_Primo\\_VE\\_homepage.pdf](https://www.carli.illinois.edu/sites/files/i-share/documentation/Embedding_LibGuide_Box_on_Primo_VE_homepage.pdf)

15:13 Leslie Starasta: Meadville Lombard embedded Libguide in Primo VE: [https://i-share-mls.primo.exlibrisgroup.com/discovery/search?vid=01CARLI\\_MLS:CARLI\\_MLS](https://i-share-mls.primo.exlibrisgroup.com/discovery/search?vid=01CARLI_MLS:CARLI_MLS)

15:13 Allan J Berry: wow that's kind of great

15:13 Leslie Starasta: Just followed the CARLI PDF someone else shared.

15:14 Chrissy Cogswell: Oh wow

15:14 H. Chris Chang: That is cool

15:15 Aimee Walker: Information about embedding the Twitter feed is found on the ExLibris Primo VE Customizations - Best Practices page [https://knowledge.exlibrisgroup.com/Primo/Product\\_Documentation/020Primo\\_VE/Primo\\_VE\\_\(English\)/030Primo\\_VE\\_User\\_Interface/010Primo\\_VE\\_Customization\\_-\\_Best\\_Practices](https://knowledge.exlibrisgroup.com/Primo/Product_Documentation/020Primo_VE/Primo_VE_(English)/030Primo_VE_User_Interface/010Primo_VE_Customization_-_Best_Practices)

15:15 Jessica Gibson: CARLI Shared document depository: <https://www.carli.illinois.edu/products-services/i-share/i-share-documentation/shared-documentation>

15:17 Allan J Berry: thank you, that's a great resource

15:18 Melanie: This has been so helpful, thank you all!

15:18 Ruth Lindemann: If only I had time to really look through all of these great ideas. :D

15:18 Jessica Bastian: Thank you!

15:18 Allan J Berry: +1 Ruth

15:18 Leslie Starasta: Yes, agreeing with @Ruth that taking time to "stalk" other libraries instances for ideas is so helpful but the time doesn't exist.

15:19 Leslie Starasta: Good reminder!

15:19 Jessica Gibson: <https://i-share.carli.illinois.edu>

15:19 Aimee Walker: That's how I got inspiration for our landing page cards!

15:20 Lindsey Skaggs: love that one!

15:20 Aimee Walker: That was definitely one of my inspirations!