**Question 12 text**

speed up the Z39.50 lookup plugin so it doesn't take forever to communicate with Voyager and return results.

make sure I had everything coded correctly.

not sure

Make additional content available--but that's a

budget issue, not an SFX issue.

Actually, I think that an any of these would be a

great idea.

No idea whatsoever.

Not sure yet.

**Q13**

I would be interested in hearing about strategies and tools used to keep different e-resource management

tools (SFX, ERMS, Discovery systems, etc.) accurate and in sync with each other.

training, training, and more training. A to Z, simple to complex.

Working with Perl and/or display logic. I've picked up some of this on my own, but more details would always

help.

Sorry, can't think of anything....

I would enjoy seeing more information about how to fix a title that is not working.

Just keep going from where you stopped. For example, if I have a full text journal in EJS and I want to make sure that every other instance of that journal's citations in other databases have a "Link to full text" rather than a "Find It" button, how do I do this?

Customization