

IUAG Forum Evaluation
IUAG Circulation/UB/ILL Forum: Statewide Delivery Issues
July 26, 2005
Heartland Community College
Normal, IL

Number registered: 73
 Number Attended: 72
 Survey Forms: 50
 Number of Institutions represented: 38

1. In what areas are your primary library duties? Please check all that apply.

Acquisitions 3	Documents 3	Network Technology 2
Administration 7	Electronic Resources 6	Public Services 14
Cataloging 1	ILCSO Liaison 4	Reference 8
Circulation 28	Instruction 6	Serials 4
Collection Development 5	Interlibrary Loan 36	Systems 3
Other (describe): Billing (1); Reserves (1)		

2. Have you attended an IUAG forum or workshop before?

Yes 42 No 9

3. Would you attend another IUAG forum or workshop in the future?

Yes 50 No 0

4. How often should the forum be held?

Two per year 30 One per year 13

5. How did you find out about the forum?

ILCSO web page 8 Co-worker/supervisor 13 Listserv announcement 37

Other: IUAG (1); CUB member (1)

6. Please evaluate each part of the forum program that you attended:

Statewide Delivery Service GOOD 42 ADEQUATE 7 POOR 0

- Very useful.

Textbook Demand & Policies GOOD 33 ADEQUATE 5 POOR 0

- Excellent discussion.
- Excellent moderator.

Staff Training & Motivation GOOD 34 ADEQUATE 4 POOR 0

- Loved all ideas on staff training.
- Very useful.

7. Please evaluate the handouts: GOOD 48 ADEQUATE 2 POOR 0

- The handouts were excellent. ✓ Thanks to SIUE staff for their great handouts too.
- Good to know I can listen and not have to worry about taking notes, that it's already written down.
- None in textbooks.

8. Please share your impressions of the workshop. Your comments will be carefully evaluated and used to determine future offerings.

	Yes	Somewhat	No
a. Generally, was the workshop well presented?	49	1	
b. Did you have a good grasp of the issues before attending the workshop?	40	9	1
c. Did the workshop address the topic in a comprehensive manner?	40	6	
d. Were the facilities and equipment adequate?	47	2	1
e. Did the presenters cover all of the material effectively?	50	1	
f. Was the correct length of time spent on each	45	4	

topic?			
g. Do you feel you need additional training on these topics? If yes, which topics? Damaged books returned. Textbooks will be an ever evolving problem. Are discussions training? ILDS. On high use items/textbooks.	12	5	24

9. Which topics should be covered in the future?

TOPIC	Preferred delivery method		
	Conference call	Web information	Workshop/forum
Lost Books			
Voyage changes √			
Billing-Electronic			
Automated Inventory			√
Textbook follow-up		√	
Copyright issues			√
Fines/due dates/uniformity?			
Reports			√

10. Other comments and/or questions:

- Everyone seems to have somewhat different policies and procedures with ILL. Can we have a uniform training on such or is it really up to the individual institution? (Such as discharging, fines not replacement fees, etc.)
- Very useful information that was well presented. Great skit. Thank you!
- Is there a “Best Practices” recommendation on how often the “In Transit” reports should be run?
- How about a “CIRCSIG” email telling the libraries they should not discharge damaged UB materials but instead should send them back to the owning library with a note.
- What about future updated to Voyager?
- More interactions among schools, in discussion groups.
- Where is the ILL module? Is it scheduled to be evaluated soon? We’ ve been waiting along time.
- Big problem with delivery is NOT ENOUGH BAGS!
- ILDS information extremely helpful.

- We need to follow up on improving delivery frequency for ALS (CARLI Board).
- Not pertinent to the seminar itself, but more information on where to eat for lunch would' ve been appreciated. I think the small cafeteria was a little over whelmed by our numbers. ✓
- Food service should be forewarned. It took 35 minutes to get our food. They should have had additional help. They handled it very well, it was stressful for all. Staff was pleasant, unplused and hard working. ✓✓
- Need better directions to Raab Road not the branch library-toward Plaza.
- Couldn' t hear much, needed mics.
- Good food.
- Nice facility.
- Heartland is nice. Come back here again!
- Heartland is a GREAT location!
- Good forum, especially hearing from UIUC and SIUE libraries.
- This was a very fine and useful forum.
- Well worth the trip.