

# DRAFT

## ILCSO USERS' ADVISORY GROUP (IUAG) ANNUAL PLAN 2005-2006

ILCSO Users' Advisory Group's initiatives can be divided into two broad categories: 1) continuation or wrap-up of projects begun by IUAG's committees and task forces; 2) transition to the new consortium structure.

IUAG looks forward to working with the CARLI Board and the rest of the CARLI consortium in our transition to the new consortial structure.

### Ongoing IUAG activities:

Provide support for ongoing training for CARLI libraries.

IUAG will provide input to the CARLI Office staff, as requested, regarding ongoing training opportunities to be provided this year.

Sustain education programs for the 65 CARLI libraries who participate in the shared Integrated Library System (ILS).

IUAG and its committees/task forces will continue to offer forums, workshops and conference calls to support CARLI members who use the consortial ILS. IUAG will focus on finding ways to better meet the continuing education needs of public services staff (particularly reference staff). In addition, IUAG will support consortial ILS members' use of Voyager reports. IUAG will be alert for opportunities to expand training to other CARLI libraries, and in particular, libraries who are currently using the Endeavor Voyager system, but do not participate in the shared system.

Investigate Voyager Media Scheduling for interested libraries.

The Voyager Media Scheduling Implementation Task Force anticipates completion of testing by late summer 2005 and will compile recommendations in a report. IUAG will address the recommendations in the forthcoming report. If implementation is recommended, IUAG will assist with any training events.

Address results of the usability study of the consortial customization of WebVoyage.

The Web Voyage Usability Task Force has completed usability studies and focus groups of the consortial customization of WebVoyage and is currently analyzing the data gathered. IUAG anticipates a final report from this task force by early fall. At that time, IUAG will assess the need for further action in response to the findings of the task force. In particular, the OPAC Customization Task Force (OPACC) will prioritize and begin implementation of key recommendations from this study to improve the OPAC.

Work with the CARLI Board to improve delivery of materials within the consortium.  
In response to the Delivery Study Report presented to the CARLI Board in May 2005, IUAG will work with the Board to improve delivery within the consortium.

Provide user support for the upgrade to the UNICODE version of Voyager.  
IUAG will work with CARLI Office staff to provide user support to facilitate the ILS system upgrade. In particular, the Consortial Cataloging and Authority Control Committee (CCAC) will work with staff to ensure that, as part of the upgrade, the recommendations made by the IUAG OPAC Database and Reindexing (ODBR) Task Force are implemented.

Complete tutorials on the use of ILLINET Online.  
The End User Instruction Committee (EUIC) will complete tutorials by early fall. EUIC will provide a series of workshops in November and December to train member library staff who want to use the software, Camtasia, to customize the tutorials for local use.

Provide the consortial ILS users with best practice recommendations regarding the configuration of the link from SILC to member library catalogs.  
The Circulation and Universal Borrowing Functionality Task Force (CUB) will explore this issue and provide a best practices document.

Implement the extension to WebVoyage functionality that would allow users to search just titles newly added to the local database.  
OPACC will plan this implementation and educate the membership about all options for displaying titles newly added to the local database.

Investigate impact of the new digital library products on the “look and feel” of the consortial customization of WebVoyage.  
As the new digital library products are implemented, OPACC will explore these issues.

#### Transitional IUAG activities:

Actively participate in the discussion of the need for an expanded focus of user group(s) activities to support the broader focus of CARLI and its members.  
The highest priority for IUAG in the coming year will be to work with the CARLI Board to assess the needs of the membership that can and should be supported by the activities of one or more users groups. A major issue for IUAG will be to facilitate the transition to a CARLI group that will continue the work that IUAG and its committees and task forces have provided to the consortial Integrated Library System (ILS) users in such a way that the momentum of current activities is not lost. IUAG will use the insights gained from the needs assessment survey of the membership to enhance membership support throughout CARLI.

Enhance communication within the consortium.

IUAG will pursue initiatives to improve communication with all members of the consortium, particularly those using the consortial ILS. Following up on ideas collected in IUAG's recent needs assessment survey, IUAG will investigate the possibility of using web-casting instead of in-person meetings. We will begin on a small scale by investigating how these technologies may alleviate the need for frequent travel to meetings. As we gain experience in the use of these technologies at this level, we will then begin to evaluate how the technology available may be used on a larger scale for events such as forums or workshops.