

IACQ Forum December 12, 2007 – Governor's State University

Blue Breakout Session Notes

- SFX issues
 - Requires maintenance, care and feeding
 - It is a database that needs its own attention
 - Access to the catalog has increased due to SFX which has an impact on ILL and document delivery
 - SFX stats may help with collection development decisions
- Canceling microfilm subscriptions is happening thanks to electronic archives of journals
- Staffing issues can be difficult as print subscriptions are flipped into electronic subscriptions
 - Example: what does a bindery staff person do as fewer print journals are purchased?
 - Bindery staff may be able to fill a need in a document delivery (pay-per-article) workflow
- Access vs. ownership issue
- Important question: How do we justify duplication of information in various formats to faculty and decision makers?
- Journal subscriptions are taking up more and more resources in budgets. Larger percentage of budget is taken by subscriptions each year. Budgets are being *overwhelmed* by subscriptions.
- Document delivery as a solution? (Pay-per-use model with cost incurred by library, not the patron)
 - Why not share more within CARLI with journal article document delivery?
 - Must be more *immediate* than traditional ILL of articles
 - Different patron groups will have very different needs from this service
 - Faculty, grad students, undergrad students
 - Different interfaces based on patron group could help
 - How do we inform patrons of the cost that the library is incurring so that the patrons may make better choices?
 - Does the faculty member need this article ASAP or can the request go through traditional ILL channels?
 - Does an undergrad need to finish a paper tomorrow and is he/she taking the easiest road to get articles without much information evaluation?
- Point raised: Is "pay-per-use" really what libraries/librarians want philosophically?
 - Is this what the business/corporate world wants us to believe? Money, money, money

- What would we want an electronic resource management system (ERMS) to do for us if we had one?
 - Big question: What does the Ex Libris/Endeavor purchase mean to the ERMS world
 - Map to licenses so that everyone knows what the permissions are
 - Get better use of our licenses
 - Collate usage data/admin functions
 - Integrated tool
 - Contract scheduling
 - "Everything in one place."