

## CRL's Programs and Services:

### Points from Melissa Trevvett's talk at the CARLI directors' meeting, Oct. 24, 2008

I have reprised the key points in my talk in this document, and writing them enabled me to include both points I did not have time to mention and links so that you can follow up. I invite you to contact Mary Wilke, Member Liaison and Outreach Services Director, ([mwilke@crl.edu](mailto:mwilke@crl.edu)) or me ([mtrevvett@crl.edu](mailto:mtrevvett@crl.edu)) if you have any additional questions. Estimations of the cost-share for joining CRL will be handled through the CARLI office.

Thanks for your attention on the 24<sup>th</sup> and your review of the points below.

**Membership** in the Center for Research Libraries can enable you to

- **expand your resources**, especially primary resources;
- **relieve budget pressures**; and
- **participate in community efforts in digital and print archiving.**

**CRL's mission** has remained constant over its 60 year history -- **to support research and teaching by cooperatively developing and preserving collections.** CRL has adopted new strategies and activities to meet libraries' changing needs.

**Collections and Access:** These two services—building **collections and access to them cannot be separated.** The brochure you received gives an excellent overview and our Website does also. [www.crl.edu](http://www.crl.edu) Please explore our collections and access services.

#### **1. CRL Collections**

- nearly **5 million** volumes
- Visibility of CRL's materials is important for their use – **1.2 million records in CRL's online catalog.** All CRL collections slated for cataloging have been cataloged or have had finding aids developed for them:
  - **98%** of our records are in **WorldCat** and all our serial holdings are up-to-date in WorldCat
  - **Google** links to CRL materials in WorldCat. Try “Beautiful Palm Paintings” (with quotes)
  - **Finding Aids** for collections, such as the [college catalogs](#)
  - **CRL records** are available at **no charge for loading** locally or at the consortial level. Many libraries (large and small) are **loading only the digitized materials** (as of 10/30/08 over 7,000 titles). Go to the [E-Resources section of the catalog](#) to see what has been digitized.

#### **Collection Highlights:**

- **Primary Sources** –Important for undergraduates, who are often expected to do research using primary sources, as well as for faculty and graduate students. Some examples from CRL's collections:
- **Newspapers** – CRL has strong collections of **foreign newspapers** (over 6,000 titles); **U. S. ethnic newspapers** (over 2,000 titles), and **regional U.S. newspapers** – both historical and current. The CRL catalog makes **finding a newspaper** from a specific area easy: <http://catalog.crl.edu/search~S3/>

- **Archives** – Another strong collection area. The Center holds microformat collections in **personal papers, government documents-NARA and PRO, organizational archives, and political movements**. [Explore the breadth of these collections](#) – which can often be delivered digitally
- **Historical monographs and serials** – strengths in history of science and technology, religion, business and social history
- **Current newspapers and journals** -- important regional newspapers and journals, especially international journals focusing on science and technology
- Keep in mind that materials published in other countries are frequently published in English, e.g. South Asian and Scandinavian countries in particular.

## **2. Access and Delivery**

Like CARLI, CRL is committed to **fast turnaround times** for delivery; the Center also has **lending policies that serve undergraduate classes through reserves as well as graduate and faculty research**.

- **1 business day turnaround** for requests for print volumes, microformat; although our practice is to send everything we lend by a UPS service that will reach the borrower in 2 days, we hope to participate in CARLI's fast delivery. I will follow up with Susan about this. If we can participate in CARLI's system, I believe it will further speed up delivery.
  - **1 business day turnaround** (often faster) for article delivery
  - **Material can be borrowed for as long as needed:** for reserves, for dissertations, etc. It would only be recalled for another member.
  - **The Center will lend any amount of material requested regardless of format.** This is particularly valuable for reserves and faculty/graduate work.
- **Digitization Programs**  
CRL is transitioning to **digital delivery to the desktop for print and microformat** material requested via interlibrary loan. Began 2 years ago – **600,000 scans last year**. CRL digitizes **print** books and pamphlets, **microfilm, microfiche, and microcards** when users request materials, as well as short runs of serials and newspapers.
  - **Liberal Arts Interest Group (LAIG)**  
Librarians from liberal arts colleges **select materials** from CRL's collections and develop the content for **digital modules for reserves or classroom instruction** for courses at their institutions. CRL digitizes the material. During the past year, CRL and the LAIG produced **collections on the [Manhattan Project](#), [South Asian and Southeast Asian Music and Dance](#), and the [Indian Uprising of 1857](#)**.
  - For **digitizing** its substantial **legacy newspaper and journal collections** and ensuring persistent access, the CRL expects to work with commercial vendors, using the [principles](#) developed by its [Collections and Services Policy Committee](#). Latin

American newspapers are the first module of the [World News Archive](#) that CRL is developing with NewsBank.

### **3. Building Collections**

- [Global Resources Network](#) (GRN) is a **collaborative initiative** of academic institutions to expand and enhance access to international scholarly resources. The GRN embraces two main goals:
  - a) To **expand** the depth, breadth, quantity, range of formats and variety of **international information resources** not currently available to North American students and scholars.
  - b) To **make dispersed collections more interdependent** and complementary through coordinated acquisitions combined with powerful systems for access, discovery, presentation, and delivery.

To pursue these goals, the **GRN fosters, supports and coordinates discrete projects** among North American and overseas participants to build cooperative collections and access mechanisms. The GRN also provides a **framework for leadership and development** of coordinated acquisitions strategies. For **information on GRN projects**, see <http://www.crl.edu/grn/projects.asp>

- **Purchase Programs:**
  - [Demand purchases](#) – relieves budget pressure because you can ask CRL to purchase materials that fit the criteria.
  - [Purchase proposals](#) – CRL members nominate and then vote on larger, more expensive purchases. Purchases from FY04-FY08 are listed.
  - [Shared purchase](#) – CRL staff work with members to form buying groups to purchase materials nominated in the purchase proposal process that were highly valued by a few members, but were not voted for purchase. Purchases from FY05-08 are listed.
  - [Scholar's access](#) – CRL purchases access for member libraries' faculty or students, rather than additions to the collection. Currently in pilot year.

CARLI members that join CRL may find it useful to focus as a group on using the purchase proposals programs or the shared purchase program.

- **Deposits** – the Center accepts deposits to its active collections in high-demand areas, such as filling in frequently circulating serials.
- **Partnership with the Charleston Group** -- to provide members with the information they need in order to make the best collection development decisions.
  - **No-charge subscription** to *The Charleston Advisor (TCA)* for CRL Members
  - CRL contributes **reports on digital archives**, such as Portico and LOCKSS, and **digital archiving arrangements by vendors** to *TCA*. **By including these regularly in TCA**, CRL enables collection development staff to incorporate the vendor's arrangements for archiving into their decision-making.
  - **No-charge [preconferences](#)** at the Charleston Conference.

#### **4. Stewardship of Collections -- Digital and Print Archiving**

Joining the Center enables libraries to contribute to stewardship of print and digital archives at the same time that they support other CRL activities, like collection building for the community, and borrow specialized materials for their faculty and students.

##### ▪ **Digital Archiving**

Through its activities, CRL **actively shapes digital archiving standards and performance**

- **Establishes frameworks** that guide development in this area. For example,
  - TRAC – [Trusted Repositories Auditing and Certification Checklist](#)
- **Analyzes and reports** on digital repositories preserving source materials of interest to CRL community, e.g. [LOCKSS, Portico, Associated Press, and ICPSR](#)
- **Identifies characteristics and practices** of **long-lived community-based data repositories** – what can the library community learn from them as it establishes digital archiving programs. NSF grant received in 2008
- **Print Archiving** – The [Center’s JSTOR light archive](#) enables members to create options for the use of space in library facilities. By de-accessioning your JSTOR materials and depending on the Center’s archive, members can convey that they are dealing with print materials issues to campus administrators.
  - In development – exploration of whether CRL members are interested in building a prospective print archive for e-journal packages

**5. CRL support for its members**—to ensure that informing your constituencies is as easy as possible and that your staff have excellent support in their use.

- **FOCUS Newsletter** – highlights collections of special interest in research and teaching and presents them in a format that lets librarians easily send excerpts, for example, to faculty
- **Member Liaison – Mary Wilke**, Member Liaison and Outreach Services Director ([mwilke@crl.edu](mailto:mwilke@crl.edu)). Mary, an experienced CRL staff member, will assist you or faculty/grad students from your institutions in identifying resources in specific areas
- **“How to use CRL” Webinars**—CRL schedules quarterly Webinars focusing on CRL’s collections and services. We can also schedule these on request for individual members and consortia.
- **Best Practices** Web page--includes tips and recommendations from CRL’s and members’ experiences as well as [images and text](#) for featuring CRL information on a member’s website.

It is important to us that members feel they are getting the full value of their membership.

Please don’t hesitate to contact Mary, [mwilke@crl.edu](mailto:mwilke@crl.edu) or me [mtrevvett@crl.edu](mailto:mtrevvett@crl.edu) if you have any questions.